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Professional Support Lawyer 2019

8 October 2019, London

PSLs as agents for change

Professional Support Lawyers provide a breadth of skills, contributing to innovative client delivery, helping to develop business strategies and playing a key role in their firms' future.

Encompassing three themes – technology, legal business structural evolution and career development – the Professional Support Lawyer conference provides PSLs with the tools to add value, develop a uniquely positioned career and cultivate their roles for the future.

Join us on Tuesday 8th October 2019 in London and discover how, amidst increasing responsibilities, you can realise your potential as an agent of change.

4 reasons why you should attend:

- Discover how PSLs can adapt and prepare for the challenges of new client services and refreshed business structures
- Learn how to demonstrate value through input and interaction in innovative projects and project management
- Evaluate reporting lines and structures and assess processes which best contribute to your career circumstances
- Benefit from information sharing, solutions and benchmarking in a peer-to-peer case study with round table discussion

"Inspiring talks on a range of topics. A lot about personal growth and change, very interesting and useful"

Lisa Faulkner, Professional Support Lawyer, BDB Pitmans LLP



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 @_KMInsight #PSL19

www.psl-london.com

Agenda

09.00 Registration

09.30 Chair's opening comments

Trevor Comyn, Director of Knowledge, Learning & Development, **Mills & Reeve LLP**

09.40 Why PSLs are the bridge between lawyers and (the right) technology

- Spotting opportunities for technology to improve your lawyers' practice
- Evaluating products and influencing their development
- Effective translation between the legal and technological worlds
- Getting practice buy-in: persuasion, consensus-building and behavioural change
- Managing implementation, feedback and adjusting your course

Sara Cody, Specialist Contentious Regulatory Lawyer, **Linklaters LLP**

10.25 How to implement new technology for your client's needs

- Selection criteria which delivers client benefits
- Successful collaboration between client and law firm
- Measuring the result and rate of return on newly implemented technology

Justine Sacarello, Head of Legal Change & Delivery, Group Transformation Legal, **Lloyds Banking**

Nathalie Bowen, Senior Lawyer, Legal Change & Delivery, Group Transformation Legal, **Lloyds Banking**

11.10 Networking break

11.35 How vital is a PSL's role in efficiency, technology and innovation projects?

- Exploring the intersection between innovation and KM
- Using process mapping as a tool to drive innovative project delivery
- Reporting structures and time management
- How to get involved in your firm's KM contributions
- Using data to change mindsets

Moderator:

Sharon Jenman, Head of public companies team, **From Counsel**

Panellists:

Joanna Belmonte, Legal Director and PSL, **Gateley plc**

Louise Lanzkron, Dispute Resolution Knowledge & Development Lawyer, **Bird & Bird**

Rachel Montagnon, Professional Support Consultant, **Herbert Smith Freehills**

Howard Rosenberg, Co-Founder & CEO, **Decipher**

PSLs And Careers

12.15 Panel discussion: emerging trends

- What are the trends affecting PSLs in 2019 and how is the market responding?
- What are the new skills needed to drive the PSL as agent for change?

Moderator:

Ailish Hogan, Director, PSL & KM Recruitment, **Taylor Root**

Panellists:

Darryn Hale, Partner, **Taylor Root**

Katherine Lang, Senior Professional Support Lawyer, **Taylor Wessing**

Miglena Ilieva, Senior Solicitor, **Laura Devine Immigration Lawyers**

13.00 Lunch

14.00 The PSL structure as an enabler of professional and KM development

- Observing the expanding role of the PSL
- Integrating the PSL into the firm to achieve seniority
- Getting management teams and structures right to achieve development

Caroline White-Robinson, Head of Knowledge Management and Learning & Development, **Shoosmiths LLP**

Peter Williams, Assistant Head of Knowledge Management, **Shoosmiths LLP**

14.50 Afternoon networking break

15.20 Case study: the evolution of the PSL function

- PSL career background, using specialism and skills
- The outlook: career and legal structures
- Roundtable discussions and solutions

Julia Bateman, Professional Support Lawyer, **Kingsley Napley LLP**

16.00 Panel discussion: thought leadership and agents for change

- Where are PSLs leading from the front?
- Responding to change – global regulatory challenges
- Developing strategies to tackle the challenges

Moderator:

Trevor Comyn, Director Knowledge, Learning & Development, **Mills & Reeve LLP**

Panellists:

Jacqueline Cook, Senior Professional Support Lawyer, **Stephenson Harwood LLP**

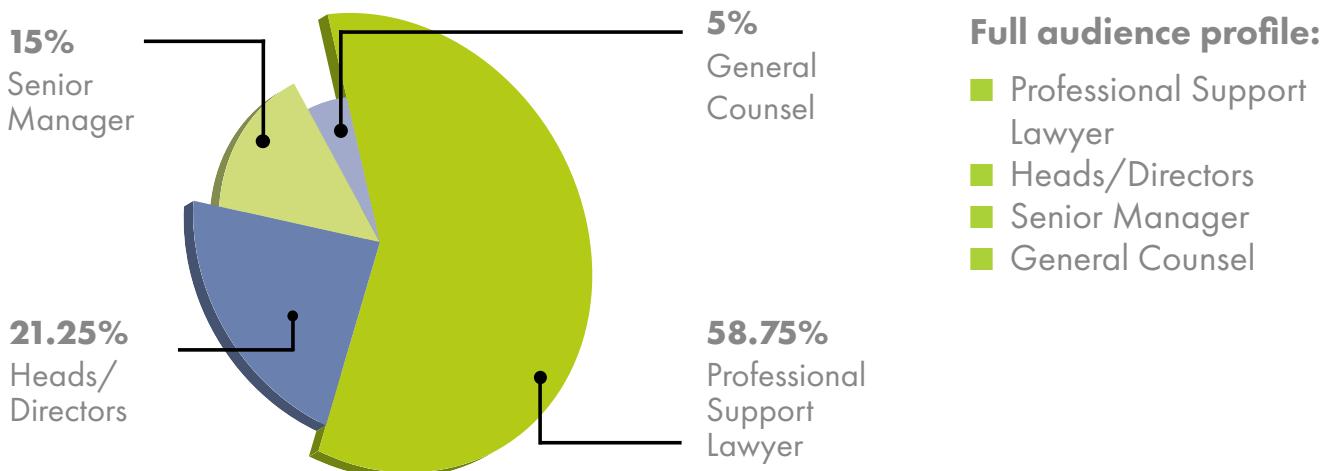
Eleanor Hooper, Knowledge Development Lawyer, **Clifford Chance LLP**

Sheila Fahy, PSL Counsel, **Allen & Overy LLP**

16.45 Chair's closing comments

17.00 Close

Who will you meet?



Previous Attendees

EVERSHEDS SUTHERLAND

ARTHUR COX

MILLS & REEVE

ALATAMIMI & CO.

C'M/S/ Francis Lefebvre
Avocats

Geldards
law firm

Matheson

GOWLING WLG

Hogan Lovells

GOODWIN

LLOYDS BANKING GROUP

MAYER|BROWN

CLIFFORD CHANCE

ALLEN & OVERY

WHITE & CASE

Stibbe

CRS | Charles Russell Speechlys

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How to book

Secure your place at the 2019 Professional Support Lawyer conference by visiting www.psl-london.com.

Full rate £599 + VAT

Please note that prices are per delegate and include all-day access to the event, lunch and refreshments. Fees do not include travel costs or accommodation.

For delegate enquires, please contact **Frazer Kennedy** on **+44 (0)207 549 8614** or email Frazer.Kennedy@ark-group.com.

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