

HSJ



**PARTNERSHIP
AWARDS 2023**

Welcome

Succeeding at a challenging time

The HSJ Partnership Awards launched in 2018. It was – it hardly needs saying – a very different world from the one suppliers and their NHS customers inhabit today.

First came the NHS Long Term plan– remember that? Launched in January 2019 by Theresa May – remember her?

Then Boris “got Brexit done” and the problems the split with the EU most knew would create in maintaining a high quality workforce began to be felt. On the bright side, the new PM did promise “40 new hospitals”.

The pandemic forced the NHS to think very hard, very quickly about how it operated. Its use of technology advanced more in two years than in the previous ten.

As the health emergency reduced in severity, an economic shock arrived when Russian tanks rolled into the Ukraine. Inflation returned with a vengeance and supply chains affecting everything from medicines to macaroni began to stutter.

Meanwhile, how the NHS buys was going through the biggest change in a decade. Integrated care boards have replaced clinical commissioning groups as the purchasers of care; while the procurement of goods and non-clinical services has undergone not one but three ‘new dawns’ in as many years.

Through all this, suppliers and their NHS partners needed to find a way to do business that worked, despite all this disruption.

Tonight’s finalists are those who succeeded in that goal – and then went further. Who discovered ways in which value for money could be improved and quality of products and services improved.

Competition for the finals shortlist was hotter than ever before. 21 of the entrants will be revealed as winners, but every finalist can be very proud of their performance.

The success and credibility of the Partnership Awards is underpinned by the quality of judges who chose our winners. This year, 90 senior NHS figures reviewed the entries, selected the shortlist and made the – often incredibly hard – choice of a winner. We are very grateful for their time and expertise.

There has never been a more challenging time to trade with the NHS – nor indeed to work in it. The finalists of the HSJ Partnership Awards demonstrate these difficulties can be overcome. HSJ is pleased and proud to celebrate that success for the sixth year.



Alastair McLellan
Editor
HSJ

Order of Events

- 18.30** Networking reception
- 19.20** Welcome by **Alastair McLellan**, Editor, **HSJ**
Colin Lawrence, CEO at **MediCinema**
Followed by Dinner
- 21.15** Awards ceremony
- 22.30** Entertainment
- 01.30** Carriages

Menu

Starter

Crushed new season peas, jersey royals, salt and pepper crisps,
mint ash, pea salsa Verde, confit new potatoes and vegan mayonnaise (vg)

.....

Main Course

Tandoori Chicken breast, roast aubergine farro, corn ribs, spicy relish and saffron yoghurt

.....

Vegetarian Main Course

Harissa Cauliflower, sweet potato fritter, hot pickled golden raisin, tofu cream,
sumac soy labneh, back garlic emulsion and harissa oil (vg)

.....

Dessert

Strawberry Tart: Vanilla bean mousse, strawberry confit,
strawberry & lemon ganache with fresh strawberry and micro basil gem**

** Contains gelatine, an alternative dessert will be served to vegetarian guests**

Please note that the vegetarian options are only available to those that have pre-ordered before tonight.
If you suffer from any allergies or food intolerances and wish to find out more about the ingredients we
use, please inform a member of staff and they will supply the relevant information.

Please be aware that there will be no table service during the awards ceremony so please ensure you
place any drinks orders with your wine waiter by 21.00.



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The need for the NHS to establish long-term, sustainable partnerships has never been greater. HSJ's unique proximity to the market means that we can leverage our knowledge to help develop and consolidate these partnerships.

HSJ Intelligence is our expert-driven strategic insights tool, which suppliers and service providers to the NHS use to target business opportunities with Trusts and ICSs. Our journalists investigate the priorities, unmet need, performance and capabilities of health systems providing the insight, knowledge and therefore competitive advantage to win new contracts.

To find out more about HSJ Intelligence, please [click here](#).

Charity Partner

MEDICINEMA 
feel better with film



MediCinema is a charity which improves the wellbeing and quality of life of NHS patients and their families through the power of the shared cinema experience and the magic of film. It builds and runs cinemas in hospitals equipped with space for beds, wheelchairs, and medical equipment. Its services demonstrably help to improve emotional, mental, and physical health, reducing feelings of isolation, anxiety, and stress, and increasing patient resilience. Since MediCinema was founded in 1999 it has given more than 300,000 experiences to patients, their families, carers and those closest to them.

To find out more about MediCinema, please [click here](#).

Awards Presentation

- ▶ **Best Healthcare Analytics Project for the NHS**
- ▶ **Best Educational Programme for the NHS**
- ▶ **Best Elective Care Recovery Initiative**
- ▶ **Environmental Sustainability Project of the Year**
- ▶ **Estates Optimisation Project of the Year**
- ▶ **Most Impactful Project Addressing Health Inequalities**
- ▶ **Primary Care Project of the Year**
- ▶ **Procurement Project of the Year**
- ▶ **Best Acute Sector Partnership with the NHS**
- ▶ **Best Consultancy Partnership with the NHS**
- ▶ **Best Healthcare Provider Partnership with the NHS**
- ▶ **Best Mental Health Partnership with the NHS**
- ▶ **Best Not for Profit Working in Partnership with the NHS**
- ▶ **Best Pharmaceutical Partnership with the NHS**
- ▶ **HealthTech Partnership of the Year**
- ▶ **Most Effective Contribution to Improving Cancer Outcomes**
- ▶ **Most Effective Contribution to Clinical Redesign**
- ▶ **Most Effective Contribution to Integrated Health and Care**
- ▶ **Most Effective Contribution to Patient Safety**
- ▶ **Staffing Solution of the Year**
- ▶ **Workforce and Wellbeing Initiative of the Year**



Judges

Dr Matt Aiello, National Programmes Lead, Education Reform, [Health Education England](#)

Paul Attwal, Head of Performance, [Whittington Health Trust](#)

Shabina Azmi, Chief Pharmacist and Director of Research and Innovation, [Bedfordshire, Luton and Milton Keynes ICB](#)

Dr Elena Bechberger, National Programme Director – HVLC (High Volume Low Complexity) Programme, [NHS England](#)

Cassandra Blowers, Senior Equality Assessment Manager, [NHS Sussex ICB](#)

Liz Bolton-Speight, Project Manager - Future Pathology Services, [The Leeds Teaching Hospitals Trust](#)

Tim Borrie, Strategic and Operational Estates Director, [South East London ICB](#)

Alastair Brown, Director, [NHS England](#)

Jacqui Bunce, Programme Director Strategic Estates, Partnership & Planning, [Lincolnshire STP](#)

Dan Burningham, Mental Health Programme Director, [North East London ICB](#)

Stella Clayton, Director of HR & OD, [Manchester University FT](#)

Rob Cooper, Managing Director, [St Helens and Knowsley Teaching Hospitals Trust](#)

Andrew Cooper, Clinical Director, [Innovation Agency – North West Coast AHSN](#)

Jummy Dawodu, Director of Operations, [Central London Community Healthcare Trust](#)

Daniel de Rozarieux, Director of Elective Care, [NHS Sussex ICB](#)

Georgina Dean, Chief Finance Officer, [Black Country Healthcare FT](#)

Dr Zia Din, Consultant Physician, Chief Clinical Information Officer and Deputy Divisional Chair-Medicine and Urgent Care, [University Hospitals of North Midlands Trust](#)

Alan Duffell, Group Chief People Officer, [The Royal Wolverhampton Trust & Walsall Healthcare Trust](#)

John Elliott, Head of Cancer Services, [University Hospitals Coventry and Warwickshire Trust](#)

Bevleigh Evans, Assistant Director of Population Health, [Aneurin Bevan University Health Board](#)

Roger Fernandes, Chief Pharmacist and Clinical Director, [King's College Hospital FT](#)

Paul Fieldhouse, Clinical Director of Pharmacy and Medicines Optimisation, [North Cumbria Integrated Care FT](#)

Keisha Forteau, Head of PPM Professional Development, [NHS England](#)

Amelia Godson, Managing Director of Operations, [University Hospitals Birmingham FT](#)

Lindsay Harper, Director for Pharmacy, [Salford Royal FT](#)

James Hempsted-Kingham, Programme Director - Primary Care Transformation, [NHS England](#)

John Holden, Director of Strategy & Integration / Deputy Chief Executive, [Bradford Teaching Hospitals FT](#)

Nick Hopkinson, Associate Director – Strategy and Engagement, Platforms Directorate, [NHS Digital](#)

Uzo Ibechukwu, Chief Pharmacist, [Royal United Hospitals Bath Trust](#)

Claire Igoe, Head of Environmental Sustainability, [Manchester University FT](#)

Dr Margaret Ikpoh, Vice Chair Professional Development & Standards, [RCGP](#)

Lucie Jaggarr, Chief Procurement Officer, [Barts Health Trust](#)

Tina Jegede MBE, Joint Director for Race Equality, Diversity & Inclusion and Lead for Care Homes, [Whittington Health Trust and Islington Council](#)

Karen Johnson, Director – Corporate Nursing, [University Hospitals Birmingham FT](#)

Jane Johnston, Head of PHM Analytics, [Surrey Heartlands Integrated Care System](#)

David Jones, Director of Estates, Facilities and Capital Development, [University Hospital Southampton FT](#)

Simon Lanceley, Director of Strategy and Transformation, [One Gloucestershire](#)

Dr Cathy Lavelle, Clinical Director, ELFT Children's Services, [East London FT](#)

Ian Lush OBE, Chief Executive, [Imperial Health Charity](#)

Usman Malik, Head of EDI, [NHS Arden and Greater East Midlands Commissioning Support Unit](#)

Jacqui Marshall, Chief People Officer, [North Bristol Trust](#)

Patrick McGinley, Head of Costing & SLR, [Maidstone and Tunbridge Wells Trust](#)

Emma McGuigan, Chief Operating Officer, [Lancashire and South Cumbria FT](#)

Saghar Missaghian-Cully, Managing Director, [London North West Pathology, Hosted by Imperial College Healthcare Trust](#)

Judges

Claudia Montgomery, Deputy Director of Estates & Facilities, [East and North Hertfordshire Trust](#)

Martina Morris, Deputy Director of Nursing (interim), [The Royal Wolverhampton Trust](#) and [Walsall Healthcare Trust](#)

Mary Mumvuri, Chief Nursing Officer, [Coventry and Warwickshire Partnership Trust](#)

Dr Sanjeev Nayak, Consultant Interventional Neuroradiologist, [University Hospitals of North Midlands Trust](#)

Julia Neal, CEO, [Age UK Herefordshire and Worcestershire](#)

Jo Newton, Director of Strategy & Planning, [Worcestershire Acute Hospitals Trust](#)

Namdi Ngoka, Associate Director of People Capability, [East and North Hertfordshire Trust](#)

Fiona Noden, Chief Executive, [Bolton FT](#)

Mina Patel, Director of Finance, [Northern Care Alliance FT](#)

Professor Mahendra Patel, Pharmacy and Ethnic Minorities Community Research Lead Principle Trial, [University of Oxford](#)

Karen Pearce, Head of Equality, Diversity and Inclusion (People), [The Newcastle upon Tyne Hospitals FT](#)

Dr Jonathan Pearson, Lead Data Scientist, Analytics Unit - Innovation, [NHSX](#)

Amanda Pleavin, Managing Director, [East of England Cancer Alliance](#)

Gina Policelli, Head of Site Operations, [Nottingham University Hospitals Trust](#)

Stephanie Reid, Head of Methodology and Delivery, Improvement Capability Building and Delivery Group, [NHS England](#)

David Reilly, Associate Director - Digital Systems, [Alder Hey Children's FT](#)

Sabrina Richards, Inclusion Talent and Resourcing Lead, [Walsall Healthcare Trust](#)

Mike Roscoe, Assistant Director of Operations, [St Helens and Knowsley Teaching Hospitals Trust](#)

Karen Rowland, Deputy COO Planned Care, [East Kent Hospitals University FT](#)

Dan Shelley, Procurement and Supply Chain Director, [The Newcastle upon Tyne Hospitals FT](#)

Hannah Silcock, Head of Transformation, [Stockport FT](#)

Rahul Singal, Associate CCIO, Medicines, [NHS England](#)

Mirek Skrypak, Director of Quality Improvement, [North East London FT](#)

Janet Smith, Head of Sustainability, [The Royal Wolverhampton Trust](#)

George Stephens, Senior Nurse Improvement Lead, [Milton Keynes University Hospital FT](#)

Vicky Stobbart, Director of Long Term Planning Delivery, [Surrey Heartlands Integrated Care System](#)

Rob Stones, Elective Recovery Director, [NHS England](#)

David Stout, Development Director, [Milton Keynes Health & Care Alliance](#)

Maddy Sutcliffe, CEO, [Nova Wakefield District](#)

Ming Tang, Chief Data and Analytics Officer, [NHS England](#)

Jason Teoh, Director of Data and Analytics, [University Hospital Southampton FT](#)

Nicola Theron, Estates Director, [North Central London ICB](#)

Vinice Thomas, Director of Nursing and Quality, [NHS England](#)

Harry Turner, Chair, [Dudley Integrated Health and Care Trust](#)

Dr Mohit Venkataram, Executive Director of Commercial Development, [East London FT](#)

Ian Vousden, Programme Director, [Kent and Medway Cancer Alliance](#)

Gaynor Walker, Patient Equalities Lead, [NHS England](#)

Laura Walker, Head of Patient Safety and Learning, [Somerset FT](#)

Christine Walters, Director of Informatics, [St Helens and Knowsley Teaching Hospitals Trust](#)

Gary Welch, Director of Procurement & Supply Chain, [Oxford University Hospitals FT](#)

David Williams, Director of Strategy & Business Development, [Leicestershire Partnership Trust and Northamptonshire Healthcare FT](#)

Tom Wright, Acting Director of Sustainability, [Central London Community Healthcare Trust](#)

Martina Yanga, Head of Medical Education and Training, [Epsom and St Helier University Hospitals Trust](#)

Lucy Zacaria, Head of Arts, [Imperial Health Charity](#)



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Finalists

Best Healthcare Analytics Project for the NHS

CF and NHS England

Actionable Insights – Health Inequalities Tool

Substantial inequalities in healthcare experiences exist across all programme areas we have examined, affecting ethnic minority and deprived communities. Feedback on previous tools showing simple figures and charts indicated a need for something interpretable and actionable.

CF has built Actionable Insights, a bespoke tool in NHS Foundry. It detects real inequalities using the technical rigour of a scientific study but presents insights with interpretable, automatically generated sentences and geographical maps.

The project has benefited from a deeply collaborative approach with NHSE teams and testing with users. It introduced many software best practices and statistical techniques to NHS staff.

Changeology.Group and Blackpool Teaching Hospitals FT

Informatics Led Patient Flow Management

With a large hospital of 950+ bed base, to make the most informed decisions around admission and bed placements, the Operations and Nursing teams, along with the Business Informatics and Changeology team, designed a new way of working that helps the organisation from bed managers to executives on call, to quickly and easily identify bottlenecks, available capacities on the wards as well as possible discharge solutions to facilitate patient flow. The old way of calling each ward to get an update on their beds had to be eliminated whilst ensuring the accuracy and confidence in the information was intact.

Faculty and NHS England

Co-development of the A&E Admissions Forecasting Tool

Faculty and NHSE partnered to co-develop the A&E Admissions Forecasting Tool, which utilises AI to provide hospitals with forecasts of admissions via A&E three weeks ahead, helping the NHS to optimise resourcing decisions, address the elective care backlog, and deliver care safely. The tool was co-developed with NHS data scientists, who now own its maintenance and are continuing to disseminate their learnings throughout the NHS.

The tool's success attracted national media attention, was recommended in Amanda Pritchard's guidance for building operational resilience, and has >1000 daily users.

Gilead Sciences, CGL, Forward Trust, Humankind, NHS APA, Turning Point, WDP, We Are With You, NHS England and the Hepatitis C Trust

Cross-Provider Data Analysis to drive National, Regional and Service level prioritisation of Hepatitis C Elimination efforts across Drug Treatment Services

As part of Hepatitis C Virus (HCV) elimination efforts and commitments made under the NHSE HCV Elimination tender, Gilead Sciences collect aggregated HCV testing, referral, and treatment commencement data from the largest DTS Providers in England (covering 144,000 clients) and format them into functional visual dashboards. This combined view of the DTS HCV pathway at national, regional, and service level supports effective partnership work with relevant stakeholders to prioritise, agree action and evaluate the impact for a group of often marginalised and underserved patients and measures progression towards elimination of the virus across DTS in line with NHSE elimination goals.

Finalists

Northdoor and Maidstone and Tunbridge Wells Trust

Shared healthcare analytics platform reduces cost and accelerates insight to improve hospital services and patient journeys

Maidstone & Tunbridge Wells NHS Trust (MTW) commissioned Northdoor to design and implement a shared Microsoft Power BI P1 Premium environment and to design and develop a range of near-real-time reports and dashboards. These allow the MTW BI team to deliver faster, more accurate insights to support the management of hospital services and to provide assurance around the quality and safety of patient services, ultimately resulting in a better patient experience. Through a shorter time to insight, clinicians, administrative staff and senior managers can understand changing demand patterns faster than before, helping them enhance patient services.

Optum and NHS England

Population Health Management Development Programme

The NHSE National Population Health Management Development Programme is a partnership between NHSE and Optum UK. The programme works with systems to link up local data and layer over data on the wider determinants of health. Then, through skilled facilitation, the programme enables local teams to explore their data to practically inform the way they plan and join up care to deliver better outcomes for people. The analytics component supports systems to both make best use of their linked data through advanced analytics and data science, and improve local analytics capabilities through coaching and skills transfer.

Best Educational Programme for the NHS

Born at the Right Time

Bridging the Gap - Communication and Co-production with Relatives and Carers in a Changing World

Rachel Wright set up Born at the Right Time after the publication of her memoir, *The Skies I'm Under*. She uses her expertise as a healthcare professional and experience as the parent of a child with disabilities to develop her vision for bridging the gap between families and practitioners.

Now Rachel runs a very small company and is the sole trainer who delivers courses to delegates across the NHS, SEN and Social Care within the UK and around the world. She focuses on bridging the gap between lived experience, the rhetoric of health policy and the reality of clinical practice.

CardioWebinar and Liverpool Heart and Chest Hospital FT

CardioWebinar - Virtual Cardiology Teaching Platform for the NHS and beyond

In April 2020, face-face cardiology training was stopped for all healthcare professionals due to COVID-19. We (3 full-time cardiology doctors) utilised a video-conferencing platform to continue Cardiology education on a national scale to improve morale. This program, known as CardioWebinar, consisted of 1-hour, free, live weekly webinars from national experts, with recordings freely available online (www.cardiowebinar.com). Over the last 24 months, we have produced 80 webinars covering the entire Cardiology speciality. This digital platform has captured a global audience (>15,000 viewers) and has removed hierarchy and segregation to education with varied professionals (doctors, nurses, clinical scientists) learning alongside one another.



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Finalists

College of Healthcare Information Management Executives and NHS England

Digital Health Leadership Academy for Nurses and Midwives

Working with NHS England, Health Education England and the Florence Nightingale Foundation, CHIME International has designed and delivered a Digital Health Leadership Academy programme for nurses and midwives who are CNIOs or aspiring CNIOs. Taught as a four-day residential programme the Leadership Academy has won praise for its highly relevant curriculum, inspiring faculty and sharp focus on personal resilience and life balance. CHIME is now overhauling the curriculum after winning a further three-year contract from NHS England and will offer the Leadership Academy to more than 100 digital health nurses and midwives each year to support their professional development.

Crisis Prevention Institute and NHS Partners

Clinical Holding Training

Clinical Holding training is for when the treatment for a person without capacity is necessary and in their best interests.

During Covid, Tier 4 facilities had stopped accepting new patients, so patients were being admitted into acute hospital paediatric wards. However, staff on these wards lacked the holding skills to confidently and safely administer essential treatment.

CPI delivered bespoke training within a week of being contacted by the Quality Lead for Children & Young People Services at Surrey & Borders NHS Trust who had been tasked with finding a solution that would deal with the immediate needs of the patient.

Help & Care and NHS Partners

SW Collaborative - Personalised Care Health Coaching Programme

We are a South-West England Collaborative of health and care organisations who want to spread the word about the power of non-profit collaboration to deliver sustainable step change within Integrated Care Systems. Our objective is to draw together expertise from a range of health and care organisations. We work together, to build will and transfer skill, to the benefit of the people who live and work in South-West communities. Our evidence and testimonials demonstrate the programme is fostering a culture of personalised care within organisations and in communities, enabling people to find their voice.

Inspira Health, Medtronic, Liverpool Heart and Chest Hospital FT, Manchester University FT, Nottingham University Hospitals Trust, Royal Cornwall Hospitals Trust, Kettering General Hospital FT and University Hospitals Plymouth Trust

Primary Care Heart Failure Service

The Primary Care Heart Failure (PCHF) service is a nationwide Cardiologist-led service, funded by Medtronic. PCHF identifies missed heart failure patients in primary care and enables the optimisation of medication and device prescription; whilst delivering education to local healthcare practitioners. Cardiologists provide education sessions and also attend GP practices for patient face-to-face consultations. To date 47% of patients seen have required medicines optimisation and 22% have required complex device therapy. PCHF improves education in primary care, delivers reduced inequalities; participant satisfaction with specialist care closer-to-home and improved outcomes; efficient use of resources and enables treatment optimisation in high-risk group patients.

Finalists

The Q Community (The Health Foundation), Central London Community Healthcare Trust and Central North West London FT

Quality Coach Development Programme

We have co-designed and developed a high-quality educational programme, which aims to enable organisations to independently build improvement capability at a local and system level. The programme was co-created with 28 individuals from 18 organisations from all corners of the UK. In using our pooled expertise we have created a robust 8 session programme that covers the key concepts related to coaching improvement work. The programme has been piloted in 3 organisations, with great success. In the coming months we will publish all of the teaching resources (slides, workbook, activities etc.) to support a national roll-out of the programme.

University of East Anglia and University of Plymouth and Partners

Group of Trainers for Clinical Associates in Psychology - Establishing and Training a new psychology workforce for the NHS

The NHS needs to increase the psychology workforce by 60% by 2024. Yet in England in 2020 only 18% of psychology graduates were accepted onto Clinical Psychology courses via traditional training routes. Our vision is to build a new, sizeable, sustainable and diverse psychology workforce.

The Group of Trainers for Clinical Associates in Psychology (GTICAP) has developed and established a new masters level degree apprenticeship psychology training for the NHS. GTICAP now comprises 10 training providers, training CAPS in 6 NSHE regions. 420 CAPs are either qualified or in training, making a significant difference to NHS systems across England."

Best Elective Care Recovery Initiative

Changeology.Group and University Hospitals of Morecambe Bay FT

Endoscopy Improvement Programme

It is fair to say that COVID19 impacted all healthcare organisations across the country. Those that had manageable elective waiting lists pre-pandemic were now battling volumes that seemed unmanageable. UHMBT Endoscopy was one of those services, but they recognised a need to change practice, quickly. They sought the help of changeology. group to help reduce their backlog and breach position, which levelled them up to being "one of the best performing in the ICS".

Consultant Connect, Northampton General Hospital Trust, The Rotherham FT, The Queen Elizabeth Hospital King's Lynn FT, The George Eliot Hospital Trust, University Hospitals Coventry and Warwickshire Trust and Buckinghamshire Healthcare Trust

Eliminating long waits whilst ensuring patients are seen in priority order and at the place most suitable for their care

Consultant Connect's Referral Triage service is a revolutionary elective care innovation that immediately provides extra staff to reduce waiting list backlogs and/ or deal with referrals as they come in. The concept allows remote working NHS consultants from the unique National Consultant Network to bolster up staff in local teams elsewhere in UK, enabling on-the-ground consultants to focus on treating patients. This project is the FIRST in the UK to work with multiple trusts at scale and has been incredibly effective in driving more efficient patient pathways and ensuring the most effective use of clinical resources.



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Finalists

Definition Health and Royal Surrey FT

Use of a Total Digital Surgery Tool to improve prehabilitation of patients and increase effectiveness of surgery pathways within hospitals

Working in partnership with the Royal Surrey NHS Foundation Trust we have delivered an end-to-end digital surgical pathway that supports patients from the moment they are referred for surgery, through pre-op assessment and then into the post-discharge phase when they have returned home. Definition Health's offers an innovative approach to patients' healthcare journeys through its web-based apps, the technology refocuses the surgical pathway around the patient, to deliver continuity of care and avoid unnecessary appointments and cancellations.

This "End-to-end" approach results in better patient outcomes, cost savings, increased efficiency and hospital capacity.

Digital Space Cloud Services and Midlands and Lancashire CSU

Automated Waiting List Validation

Solution helping hospital trusts reduce waiting lists by 10% whilst also identifying patients most in need for review and prioritisation.

With improved speed, efficiency and working practices along with reduced costs.

Digital Space and NHS Midlands and Lancashire CSU built an automated service that called patients who are on the waiting list and asked them a series of questions to assess their current needs.

Where necessary, for clinical safety assurance, this was backed up with human operators and a manual call, such that patients could be supported, resulting in contact with over 80% of patients.

Four Eyes Insight and NHS England – South West

Elective Recovery Support Programme

In partnership with NHSE South West, Four Eyes Insight developed an ambitious large-scale elective recovery programme to improve productivity; supporting in scope Trusts with trajectory modelling areas of improvement; collaborating with Trusts to develop medium-long term strategic improvement and delivery plans and supporting the sustainability of embedded practices through the delivery of tailored, region wide training workshops.

"To deliver the programme and achieve the benefits observed in such a short space of time and considering a third COVID wave impacting elective care across the region, is remarkable" Jacqueline Coles, Head of Elective Care, NHSE South West Region."

Intouch with Health and University Hospitals Dorset FT

The Dorset Health Village – a Blueprint for Community Diagnostic Centres

The Dorset Health Village is part of University Hospitals Dorset NHS Foundation Trust's 'ThinkBIG' project to tackle waiting lists and bring diagnostic services closer to the community.

A remote outpatient screening clinic on the top floor of a department store in Poole, The Dorset Health Village is a ground-breaking project that has helped the trust tackle the backlog of outpatient appointments caused by the pandemic, and it has created a blueprint for the design and rollout of community diagnostic services across the wider NHS.

Finalists

Proud2bOps

#Proud2bOps in partnership with #SharingElectiveStuff

Sharing best practice is a priority for the NHS, but in reality, it's difficult for colleagues to find the information or time for this.

We recognise that digital platforms are limiting and operational managers have a constant influx of demands to juggle and therefore we needed a simple solution.

#SharingElectiveStuff is built upon a model that works and has proven to be popular with operational managers nationally. Our aim is to improve how we share best practice within the NHS and taken into delivery. Short, snappy sessions on hot topics that operational managers are challenged with on a daily basis."

Environmental Sustainability Project of the Year

Bantham Technologies and The Royal Wolverhampton Trust

Community Nursing Team Digital Transformation

Working with Bantham Technologies, The Royal Wolverhampton NHS Trust implemented a digital form solution and a new Patient Information Database (PID) for their community nursing teams. The digital form seamlessly integrates with its Electronic Patient Record and the PID, resulting in reductions in unnecessary travel and eradicating paper. Together the digital form and PID allow nurses out in the field to capture vital medical information and deliver it back to the hospital instantly. This enables community nurses to spend more time caring for patients and works in line with the Green Plan to reduce unnecessary travel and limit paper usage.

Boehringer Ingelheim, Newcastle Hospitals and Global Action Plan

The ICS Clean Air Partnership

The ICS Clean Air Framework has been developed to support every ICS in England to become a 'Clean Air Champion'. Joining forces to drive the initiative forward is environmental change charity Global Action Plan, Newcastle Hospitals and Boehringer Ingelheim. The Framework links to the mandated requirements of Green Plans, NHS Standard Contract, 'Delivering a Net Zero NHS' report and the UN's Sustainable Development Goals. The tool supports the newly established ICS healthcare leaders to incorporate air quality improvement measures around hospitals and health centres as part of their broader commitment to address environmental challenges.

BPR Medical, Medclair and The Newcastle upon Tyne Hospitals FT

International collaboration to bring an NHS first in nitrous oxide tackling technology

Analgesic gases are typically the second biggest contributor to a hospital's controllable carbon footprint. N2O or 'gas and air' - the most popular form of pain relief on the NHS - is up to 300 times more environmentally harmful than CO2, and represents 70% of anaesthetic gas carbon emissions.

BPR Medical collaborated with international innovators in environmental technology and Newcastle upon Tyne Hospitals NHS Foundation Trust (NUTH) to deliver a net zero solution to analgesic gas emissions that works for patients, clinicians and the environment.



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Finalists

Chiesi, Leicestershire and Rutland LPC and University Hospitals of Leicester Trust

Take AIR Inhaler Recycling Scheme

Take AIR (Action for Inhaler Recycling) is the first and only sustainability scheme to allow people to dispose of and recycle empty, unwanted, or out-of-date inhalers through the post. It was founded by Chiesi in partnership with University Hospitals of Leicester NHS Trust (UHL) and Leicestershire and Rutland Local Pharmaceutical Committee (LPC), with the aim of reducing carbon emissions from inhalers across Leicestershire and providing a sustainability framework for a potential national, NHS-led inhaler recycling scheme. The scheme captures and reuses remaining propellant gas (a known greenhouse gas) from inhalers, preventing it from being released into the atmosphere.

Cygnets Health Care

Creating an environmentally friendly fleet

Cygnets has introduced new technology across its vehicle fleet to lower CO2 emissions, save fuel, reduce accidents and enhance the safe, comfortable transfer of patients across its UK-wide services.

A new vehicle tracking and driver training device was installed in all Cygnets fleet vehicles resulting in a reduction of CO2 emissions by 97.9 tonnes (the equivalent of 152 polar bears), a cost saving of £48k through improved fuel economy, more environmentally-friendly driving styles, improved safety and a reduction in insurance claims. Project Lightfoot has been embraced by Cygnets's drivers who are incentivized to adopt more environmentally-friendly driving styles.

Locum's Nest and University Hospitals of Leicester Trust

How are University Hospitals of Leicester Trust eradicating paper and cutting CO2 emissions using digital solutions?

The introduction of innovative technological solutions has significantly reduced the use of paper processes at University Hospitals of Leicester – from recruitment onboarding, HR checks, matching vacant shift requests and timesheets; this project has drastically reduced CO2 emissions and is supporting the Trust to realise its ambition of becoming net zero by 2045.

Wellbeing Enterprises CIC, Cheshire East Council and NHS Cheshire and Merseyside

Collaborative and community focused approach to sustainability

A collaborative approach led by Wellbeing Enterprises, Cheshire and Merseyside ICB and Cheshire East Council (in partnership with the wider ICS), ensuring the principles of sustainability and social value – people and planet in harmony – are embedded across the system. Based on these principles and working with our local communities, we have established an ethical framework of behaviours which will result in long term behavioural changes as to how people use and view the NHS and public services. There is a deliberate focus on embedding sustainability in all that we do, through the lens of supporting people.

Finalists

Estates Optimisation Project of the Year

Cheshire and Wirral Partnership FT and Partners

Living Well Service – a mobile approach to reducing health inequalities

Following the profoundly positive impact on identified under-served communities in Cheshire by CWP's roving COVID-19 vaccination service – and recognising the significant overlap between low vaccine uptake and wider health inequalities – the Trust has worked alongside Place partners within Cheshire and Merseyside ICS to launch the Living Well Service.

Harnessing the success of the roving service's operational infrastructure and commitment to supporting under-served communities in the best way for them, Living Well now provides 15 hyper-local health and wellbeing clinics each week across the nine places in Cheshire and Merseyside using three clinic buses.

Legal & General and NHS Partners

Dorset Health Village

The Covid-19 Pandemic created unprecedented Health and Care Challenges, especially for the most vulnerable among us. Even prior to these challenges the healthcare system was experiencing demands for services far outweighing capacity. Hospitals were running at near 100% capacity, further compounded by the pandemic. Forced to reduce diagnostic and outpatient activity to reduce the spread of Covid. NHS Dorset's solution was through the development of a series of Outpatient assessment Centres located in meaningful and convenient locations within densely populated the community, aimed at delivering a holistic approach to delivering care and reducing the strain on the health care system.

North London Estate Partnerships, gbpartnerships, North Central London ICS and Community Health Partnerships

Finchley Memorial Hospital, Community Diagnostic Centre

Finchley Memorial Hospital (FMH) is an important existing NHS LIFT asset. In 2021, FMH was identified as a preferred location for a new Community Diagnostic Centre (CDC).

A key advantage of FMH - and the public private partnership that delivered the CDC - was its ability to deliver significant additional diagnostic capacity in an accessible location and at pace.

FMH CDC, hosted by Royal Free London NHS FT, is supporting acute trusts across north central London with their elective recovery.

The CDC is providing:

- additional testing capacity
- earlier diagnosis
- greater convenience to patients
- supporting the drive to reducing health inequalities.



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Most Impactful Project Addressing Health Inequalities

Barnardo's, NHS England, Department of Health & Social Care and Clinical Expert Advisory Group **Public Health Respiratory Support for Black, Asian and Minority Ethnic Families**

Barnardo's Public Health Respiratory Support for Black, Asian and Minority Ethnic Families campaign was commissioned by NHS England and the Department of Health and Social Care to address a predicted rise in RSV infections in young children last winter.

The campaign ran from Oct 2021 to March 2022 to provide a helpline and web chat service in 13 languages, alongside provision of community-based awareness sessions delivered with grassroots partner organisations, and associated communications. The service supported minoritized communities to meet the needs of 0-3-year-olds with respiratory infections, while reducing winter pressures on the NHS.

Children North East, Child Health and Wellbeing Network and North East and North Cumbria ICS **Poverty Proofing© Health Settings**

Poverty Proofing© Healthcare is a community-consultation research model supporting healthcare settings to understand and mitigate the impact of poverty on engagement with and outcomes of healthcare.

Unseen barriers to participation are identified through explorative conversations with individuals living in poverty and professionals, alongside an audit of processes and policies.

Learnings inform recommendations and best practice shared with leaders and managers to enact change. Training is delivered to staff, empowering them to integrate 'Poverty Proofing' into daily decision-making.

Insights are added to a database, supporting best practice development.

The outcome is sustainable, systemic change that reduces health inequalities caused by poverty.

Gilead Sciences, CGL, Forward Trust, Humankind, NHS APA, Turning Point, WDP, We Are With You, NHS England and the Hepatitis C Trust

Engaging the Disengaged in Drug Treatment Services through HCV Testing and Linkage to Care

In England, ~90% of those with HCV have acquired it through injecting drug use (IDU).¹ Left untreated, Hep C can lead to severe complications and even death. However, because individuals in this cohort are frequently not engaged with primary and secondary healthcare, Drug Treatment Services (DTS) provide unique opportunities to test and link them to treatment. The Hep C DTS Provider Forum is a unique group that has established a best practice example of collaborative working between pharma, NHSE, DTS and patient organisations to improve the lives of some of the most marginalised and underserved members of society.

Inspira Health, Medtronic, Liverpool Heart and Chest Hospital FT, Manchester University FT, Nottingham University Hospitals Trust, Royal Cornwall Hospitals Trust, Kettering General Hospital FT and University Hospitals Plymouth Trust

Primary Care Heart Failure Service

The Primary Care Heart Failure (PCHF) service is a nationwide Cardiologist-led service, funded by Medtronic. PCHF identifies missed heart failure patients in primary care and enables the optimisation of medication and device prescription; aiming to address health inequalities. Cardiologists attend GP practices for patient face-to-face consultations following audit of GP records. To date 47% of patients seen have required medicines optimisation and 22% have required complex device therapy. PCHF delivers reduced inequalities in treatment/geographical variation; participant satisfaction with specialist care closer-to-home and improved outcomes; efficient use of resources and enables treatment optimisation in a high-risk group of patients.

Finalists

Island23, Southeast London ICS and South London and Maudsley FT

Empowering global majority and minoritised communities

From early in the pandemic, and its disproportionate impact on Global Majority communities, the Southeast London ICS Keeping Well Team aimed to address historical and current inequalities, and transform the support they offered. This extended from co-design of any developments to the introduction of more accessible and focussed support, such as Emotional Emancipation Circles and Professional Tree of Life sessions. It also involved close collaboration with digital experts, such as Island23 who could create safe Online Communities for peer support, and advise on how ethical social listening could help to improve the support offered, even for those digitally excluded.

Royal Borough of Windsor & Maidenhead Local Authority and NHS Frimley

Empowering our Communities

An RBWM live, iterative and bespoke community engagement and empowerment programme ensuring residents voices are heard. Our initiative includes 3 methods of community engagement to provide self-sustainable change generated by residents. An ambitious and unique project due to its wide reach to every ward.

Objectives:

- Utilise world café concept to engage communities and provide a listening process identifying what matters to them. Implement and support residents' self-sustainable solutions utilising an asset-based community development (ABCD), co-productive and bottom-up approach
- Provide seed funding for community initiatives
- Capacity building of community champions as ambassadors of support/engagement
- Provide frameworks of evidence, evaluation and impact

The Home Office, Cruse Bereavement Care, Peace Foundation and South London and Maudsley FT

UK Victims of Terrorism Support Service

Worldwide, many people have been affected by terror attacks, most notably 9/11. In the UK there have been over 100 deaths from terror attacks since 2001; 57 in the 7/7 bombings and multiple deaths from three separate attacks in 2017; Westminster Bridge (6 deaths), Manchester Arena (23 deaths) and London Bridge (11 deaths).

Terror attacks have a major impact on those affected and the wider population. UK Victims of Terrorism Support is an innovative partnership of charities and the NHS working to ensure every person affected by terror attacks is offered timely and appropriate mental health support.

Wellbeing Enterprises CIC, Cheshire East Council and NHS Cheshire and Merseyside

Giving people a voice – Involving employees and local communities in determining their own futures

As a social value accelerator site, C&M ICS built on its vast experience gained through embedding social value across all we do and developed an anchor institute framework, with full engagement with professional colleagues and members of the local communities.

This project took place over a year and has received full buy in from the ICS, including the ICB, which became the first organisation to sign up to the Anchor Framework. This was a symbolic and momentous achievement, providing the platform for the ICS to build on its existing commitments and put people at the heart of all we do.



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Yorkshire & Humber AHSN, The Mid Yorkshire Hospitals Trust, University of Huddersfield, Third Sector Leaders Kirklees, Neighbourhood Matters and the AL Hickman Centre

Straight Talking – Making health literature equitable

It is vital to address some of the communication inequalities that contribute to poorer outcomes for those from minority ethnic backgrounds and those with learning difficulties.

Dr Llinos Jones developed a suite of innovative multilingual, multimedia, culturally targeted resources for patients who have poor health literacy in order to support asthma self-management. These resources have been co-produced with the support of patients and healthcare professionals following a thorough evaluation of the needs of these communities. At the heart of this work is the training of local respiratory champions who spread accurate health management information from a grass roots level.

Primary Care Project of the Year

Change Please Foundation, East London FT and North East London Health and Care Partnership

Change Please Foundation – Driving for Change

Refurbished London buses are being used to provide an all-in-one direct intervention service for people experiencing homelessness in London.

Change Please Foundation has partnered with East London NHS Foundation Trust (ELFT) and the North East London Health & Care Partnership (NELHCP) for the pioneering initiative in Hackney which offers mobile, informal, welcoming and open access to the most vulnerable members of society.

The Driving for Change initiative has been designed and delivered in equal partnership with service users and offers practical support – from assistance for financial inclusion to haircuts – alongside vital early health and social care intervention.

Doctrin and Lakeside Healthcare

Digital Transformation

Lakeside Healthcare – comprising 8 sites and serving 180,000 patients in the East Midlands – has improved patient access, the quality of care and is tackling GP workforce pressures and boosting patient satisfaction after replacing a range of legacy remote consultation providers with a next generation end-to-end care navigation platform.

Lakeside's approach to digital implementation has resulted in a patient satisfaction rate of 90% and the redirection of patients to the right HCP, resulting in less than 10% of cases being triaged to a GP. Improving patient access at all sites and improving the working experience of its staff

Edenbridge Healthcare and Kent and Medway ICB

APEX solution automating Primary Care submissions across Kent and Medway

GP Practice and Commissioning teams spend countless hours making and processing claims for locally commissioned services. Working in partnership with Edenbridge, NHS Kent & Medway ICB have pioneered use of the APEX Contract Manager. Automatically capturing data from GP clinical systems, APEX streamlines claims management. At the click of a button, GP Practice teams can review and submit their claims to Commissioners, who receive all data in one platform for approval to enable automated invoice generation. The APEX Contract Manager saves valuable time through process automation, allowing Primary Care teams to focus on what really matters, delivering outstanding patient care.

Finalists

Edenbridge Healthcare, NHS South, Central and West and Gillingham South Primary Care Network

Triage guidance and training with the ELITE programme

Gillingham South PCN has six GP practices supporting 40,000 patients. They took part in ELITE using the APEX software to understand and improve practice performance. The team improved triage and staff training to enable the right patient to see the right clinician with the right skill set first time, to reduce avoidable GP appointments. The changes released 2.6% capacity of GPs time, equivalent to saving £40,100pa – this released capacity was left in place to benefit patients meaning access has been improved. The PCN reported that this was the first time they had worked this closely together on an improvement project.

gbpartnerships Consult, Ingleton Wood, North Central London ICB and North London Estate Partnerships

Primary Care Patient Record Room Conversion

Estates Locality Planning undertaken across North Central London (NCL) highlighted that many GP practices did not have enough clinical capacity for future population growth and the growing workforce.

Using funds from the Estate and Technology Transformation Fund (ETTF), this programme repurposed primary care space used to store patient records into clinical, virtual and clinical support spaces at 20 sites across North Central London. Capacity for more than 400,000 additional face-to-face or virtual appointments was provided for c. £2.4m with no additional revenue impact. A programme approach enabled improvement earlier than relying on practices to carry out the works individually.

Klinik Healthcare Solutions, Priory Medical Group and York Health Economics Consortium

Harnessing triage technology to cut waiting times, manage demand and improve access with an impressive new model of general practice

Priory Medical Group and Klinik have come together to create a transformative model of general practice that harnesses total triage technology and patient flow management tools to deliver a patient-centred service that cuts costs, matches capacity to demand, provides more equitable access, and records high levels of patient and staff satisfaction.

Omron Healthcare and NHS Dorset

Improving access and outcomes for Blood Pressure management with the Hypertension Plus Remote Patient Monitoring Platform

Hypertension is a leading risk factor for heart attacks and stroke. In Dorset 130,000 people are diagnosed with high blood pressure, and 35,000 do not have their blood pressure well controlled. Omron partnered with NHS Dorset to design and implement digital pathways to enable screening, diagnosis and management of high blood pressure in people's homes. In its first year the project demonstrated strong acceptance from patients and clinicians, achieved blood pressure reductions that significantly reduce risk of heart attack and stroke, and kick-started a digital transformation process that will have wide implications on PCN-led care delivery in the future.



Finalists

Staffordshire & Stoke-on-Trent ICS People Function and Staffordshire Training Hub

Growing Our Own Together in Staffordshire & Stoke-on-Trent

The ICS People Function and Staffordshire Training Hub began working together in 2019 with a vision to establish the 'Growing Our Own Together' project in Staffordshire and Stoke-on-Trent (SSOT). Discussions with partners highlighted the system was lacking in workforce development opportunities and new career paths in Health and Social Care (H&SC). We are addressing system-wide capacity issues, bridging workforce gaps, improving levels of care and building strong lasting partnerships. 'Growing Our Own Together' created and put in place:

- Apprenticeships
- Virtual Work Experience
- Training & Education for existing H&SC staff system-wide
- Partnership Collaboration for the benefit of all H&SC workforce

The Phoenix Partnership and Bradford District and Craven Health and Care Partnership

GP Assist

Assist is a context sensitive interactive clinical decision-making tool embedded in S1. Designed locally with multi-disciplinary collaboration it's a repository for information required to help patients/professionals with evidence-based clinical pathways. Including patient information, formulary diagnosing, treatments, prescribing, referrals to specialist services.

Assist is used by all GP practices/specialist teams in Bradford District and Craven. July 2022 usage figures demonstrate 29,000 hits across 31 clinical specialties. 58% of respondents found the tool useful, 14% who used the tool prevented unnecessary referrals.

Assist was designed to reduce variability in service to standardise and support evidenced-based decision making. For this entry we chose Diabetes care.

Procurement Project of the Year

HealthTrust Europe, PathLAKE Plus and University Hospitals Coventry and Warwickshire Trust

The upscaling of digital pathology capabilities across the PathLAKE Plus consortium to improve outcomes for NHS patients

PathLAKE Plus, a consortium of 19 NHS Trusts, formed to deliver digital pathology, AI capabilities and laboratory interoperability as part of the OLS Digital Pathology and imaging AI Scale Up Programme.

The digitisation of histopathology slides into whole slide images improves efficiency by reducing waiting time for reports. It creates a new digital workflow for cellular pathology diagnostics, allowing use of clinical diagnostic AI within Pathology Departments across the consortium improving efficiency and outcomes to a patient population of 17.9million.

HealthTrust Europe established an innovative compliant Framework Agreement to procure Digital Pathology Solutions, including all hardware and associated software.

Innova Care Concepts, Dorset ICS and Arts University Bournemouth

Think Big

The development of 'Outpatient Assessment Centres' @ Dorset Health Village, known as the "Think Big" programme was delivered rapidly in collaboration by ICS partners and wider stakeholders as part of the local Elective recovery performance response. This innovative approach was in response to significant clinical risk associated with growing waiting lists and the operational challenges staff were facing because of the Covid-19 pandemic. The overarching aim was to reduce waiting lists and enable patients to be seen more quickly, whilst providing a more holistic approach to delivering care in a convenient location within the community.

Finalists

KFM, SLE and Vanguard

The UK's first fully crash tested transport trolley for critically ill neonates

KFM partnered with two UK suppliers, SLE Ltd and Vanguard, to deliver a bespoke and innovative solution for the replacement of four neonatal transport incubator trolleys for the Neonatal Intensive Care Unit (NICU) at King's College Hospital NHS Foundation Trust in Denmark Hill.

This partnership resulted in the successful design and development of the UK's first fully crash tested transport trolley system for critically ill neonates. This fully specified product, filled a gap in the market and is directly impacting positively on patient safety and clinical efficiency with best practice shared across the market and implemented in other NHS organisations.

NHS Supply Chain

National framework for Insulin Pumps, Continuous Glucose Monitoring, Closed Loop Insulin Delivery Systems, and Associated Products

The cost of diabetes to the NHS is 10% of the NHS's total budget.

NHS Supply Chain: Ward Based Consumables saw the renewal of Insulin Pumps and Continuous Glucose Monitors (CGM) framework agreement, launched January 2022, as an opportunity to future-proof the procurement strategy by providing a central purchasing platform for the NHS, which wasn't previously available via the existing framework.

This successful framework was a result of outstanding collaboration between NHS Supply Chain internal functions, NHS bodies and much needed clinical expertise. This procurement project keeps at pace with treatments for diabetes which are ever evolving and highly dynamic.

Best Acute Sector Partnership with the NHS

Essity in partnership with Barking, Havering and Redbridge University Hospitals Trust

Value Based Healthcare: Best Practice Intervention to Reduce Surgical Site Infection Post Caesarean Section

At Barking, Havering and Redbridge University Hospitals NHS Trust, we worked in partnership with Essity to implement NICE Guidance to reduce Surgical Site Infections (SSI) post caesarean. Essity provided a package of staff training demonstrating correct dressing application and removal, working with theatre staff, doctors and midwives. A like for like audit was conducting comparing results pre and post implementation. In the first 6 months, SSI rates reduced significantly, with a significant reduction in readmission rates alongside a reduction in antibiotic use. No other changes to wound preparation, surgical technique or antibiotics occurred during this time.

Infinity Health and Somerset FT

Banishing the bleep out of hours - saving 91 minutes of clinical time per person per shift

By working in partnership with the Infinity Health team to implement their digital Infinity task management solution, Somerset Foundation NHS Trust saved an average of 91 minutes of time per person per shift, which can be spent on clinical work, and taking proper breaks. Both partners travelled a journey of digital transformation together under pressured circumstances and have made a significant difference.

Doctors now cancel 4.5% of tasks allocated to them, indicating more appropriate task allocation. Previously, 40% of tasks were deemed inappropriate for the OOH team. 85.4% of users reported improved allocation of tasks; 0% reported it is worse.



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Finalists

Locum's Nest and Ashford and St. Peter's Hospitals FT

How to unlock long-term workforce benefits by implementing advanced collaborative practices

Ashford and St Peter's Hospitals (ASPH) NHS Foundation Trust is the largest provider of acute hospital services to Surrey residents, serving a population of more than 410,000 people. Prior to partnering with Locum's Nest, ASPH needed an efficient new digital solution to tackle gaps within its medical workforce. After an initial gap analysis between the implementation and product teams at Locum's Nest and the executive and user teams at ASPH, the Locum's Nest doctors' mobile app as well as a cloud-based hospital web app were rolled out.

Locum's Nest and Mid and South Essex FT

Herculean medical bank transformation during one of the biggest NHS Trust mergers

Three hospitals officially merged in early 2020 to become Mid and South Essex NHS FT (MSE), one of the largest NHS Trusts in the country. MSE offers a county-wide plastics, head & neck and upper gastrointestinal surgical centre to a population of 3.4 million and is home to the world-renowned supra-regional burns service at the St Andrew's Centre, serving a population of 9.8 million. MSE's challenge was to create a collaborative bank across three previously independent trusts. Locum's Nest collaborated with MSE to provide tailored tech-supported solutions to improve service delivery and patient outcomes.

Locum's Nest and North Middlesex University Hospital Trust

How achieving organisational-wide transparency and collaboration via tech-enabled workforce solutions can improve service delivery and patient care

Driven by the goal to improve workforce wellbeing, staff engagement, and ultimately service delivery to patients, North Middlesex University Hospital (NMUH) NHS Trust embarked on a journey with Locum's Nest in 2018 to address its workforce challenges, where the teams worked together to understand the nature of the Trust including its challenges and developed workstreams accordingly. The collaborative efforts resulted in an increase in staff engagement within and across staffing departments, a consistently higher shift fill rate, and a total reduction in total agency use and spend.

Medefer and Isle of Wight Trust

Outpatient Recovery and Transformation through New Models of Care

The Isle of Wight (IoW) and Medefer (CQC registered virtual healthcare provider) partnership delivers virtual outpatient services to the island.

9,000+ patients have been referred into the service.

Six specialities are managed virtually, patients are reviewed on average 1.4 days following referral and 50% of patients are cared for without the need to attend outpatients. This has enabled the Trust to reduce the number of patients waiting 52 weeks by 65%.

The partnership continues to evolve with additional specialities, the introduction of A&G support and further transformation of clinical pathways including a Virtual 2WW Gastroenterology pathway.

Finalists

Remedy Healthcare Solutions and North Cumbria Integrated Care FT

Transforming the delivery of endoscopy services in North Cumbria

Remedy Healthcare and North Cumbria Integrated Care NHS Foundation Trust have embarked on a project to transform the delivery of endoscopy services.

In partnership, they have designed and delivered an innovative, sustainable modular endoscopy unit. The unit has carried out over 2,000 procedures in the last six months, helping reduce the waiting times for endoscopy services in North Cumbria by 69.1%.

The partnership approach and joint working between the Teams has driven the sharing of learning and best practice. This service is designed around its patients and feedback on the environment, care and experience of the unit is consistently high.

Best Consultancy Partnership with the NHS

Apiira and London North West University Healthcare Trust

Medical Records Online

London North West University Healthcare NHS Trust (LNWH), supported by Apiira Limited, digitised their entire active library of paper records. This was achieved during the pandemic lockdowns, enabling more remote care to be provided.

The solution is now live enterprise-wide, with 135,000 active records now scanned (by Restore, our scanning vendor) and accessible via IMMJ Systems' MediViewer® EDM. We also deployed a "day forward" solution, enabling any new paper generated to be rapidly digitised.

Cash releasing benefits included reducing medical records space, releasing staff from medical records functions and reducing the consumables spending.

Attain and Cheshire and Merseyside Health and Care Partnership

Community Diagnostic Centres

Following recommendations from the Richards Review of NHS diagnostic capacity (2020), Attain partnered with NHS Cheshire and Merseyside (C&M) to launch Community Diagnostic Centres (CDC). Working shoulder-to-shoulder with providers, they have six operational sites with three more authorised to commence by May 2023, delivering over 150,000 new diagnostic tests in the year in the systems CDCs. They have developed from initial concepts to implementation and sustainability. Attain is now supporting the operational delivery of the system-wide diagnostic programme. This partnership has dissolved organisational boundaries and supported integration, enabling providers to deliver better care to patients closer to their homes promptly.

Capital & Regional and Whittington Health Trust

Wood Green Community Diagnostic Centre

A partnership was established between Whittington Health, an NHS Trust in North Central London (NCL), and Capital & Regional, a UK property REIT specialising in community shopping centres. The project delivered a Community Diagnostic Centre (CDC) in one of London's most deprived neighbourhoods, Wood Green. The CDC Phase 1 opened in Summer 2022, offering convenient diagnostic testing for NCL residents, improving access to healthcare via a purpose-built space.

NHS England supported with direct funding, part of its national CDC roll-out, with Wood Green being one of few nationally located in a shopping centre, offering a transformational patient experience to local residents.



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Finalists

CF and NHS England

Breast Screening Recovery Programme

Covid-19 resulted in the National Breast Screening Programme facing its most complex ever challenge; significantly fewer women starting treatment for breast cancer in the period between March 2020 and August 2021. CF were asked by the Chief Operating Officer of NHS England to assist in addressing this challenge.

CF, in partnership with the Programme team, took a three-stage approach to supporting the recovery of the Programme, focussed around improving the use of data, generating impactful interventions, and supporting the development of the Programme team. As a result, by February 2021 the backlog had reduced by over 65% from its peak.

Changeology.Group and Blackpool Teaching Hospitals FT

Elective Recovery Programme

In September 2021 BTH NHSFT embarked upon a 4 month programme of work which aimed to deliver changes to managerial processes in order to increase control over key planning, allocation and review steps within the system. The aim was to drive an improvement in operational performance in elective theatres and the pre-operative assessment department so that patients had improved access to services.

Changeology.Group and University Hospitals of Morecambe Bay FT

Endoscopy Improvement Programme

UHMBT and Changeology worked collaboratively to deliver an Endoscopy Improvement Programme over a 14 week period. Experts in Change Management, Changeology supported the Endoscopy Service in implementing a Management Operating System, one which improved efficiencies in their scheduling and breach management processes. Today, UHMBT's Endoscopy Services are on track to see an additional 1292 patients annually, and are hailed as "one of the best performing in the ICS".

CPS, Imperial College Healthcare Trust and London North West University Healthcare Trust

TrackIT – Collaborative Project Delivery

Imperial College Healthcare and London North West University Healthcare partnered with CPS to realise a joint vision of collaborative project delivery, providing new opportunities for improving health outcomes across the UK.

CPS interpreted diverse and complex operational requirements to develop the TrakIt online project management system. TrakIt provides one-version-of-the-truth for assessing progress and risks of each trust's own projects, transforming in-house efficiency, productivity, and decision-making. Because the trusts have developed consistent approaches and terminology, users can leverage others' successful outcomes to benefit their local communities. The system is now used by four London trusts, and other trusts are considering deployment.

Genius Within and Health Education England – Midlands

Neurodiversity screening and support for post graduate doctors and dentists in training

This entry details a partnership between Health Education England (HEE) and Genius Within CIC to provide neurodiversity support to post graduate doctors and dentists progressing with their training. The aim is to reduce exam failures, resits and dropouts through effective screening, therapy and support for individuals struggling to progress through the training process, particularly those identified as being autistic, having dyslexia, dyspraxia, ADHD, or other neurodivergent conditions. The programme drives value and efficiency for HEE, supports the NHS in developing a staff body representative of the community it serves, and addresses the pressing issue of NHS doctor and dentist shortages.

Finalists

KPMG and Alder Hey Children's Hospital FT

Brilliant Basics

Alder Hey collaborated with KPMG and the Point of Care Foundation (POCF) to implement an organisation-wide approach to continuous, sustainable quality improvement: 'Brilliant Basics'.

It's the way we improve our patient care, ourselves and our teams. It's a journey that we started in 2020, will continue, progress and grow. Brilliant Basics is first and foremost a cultural transformation, brought about by changes in our organisational habits, that will spur improvement in all realms of our Trust, from high-quality care for our patients, to the wellbeing of our staff, and ultimately influencing our wider healthcare system.

Best Healthcare Provider Partnership with the NHS

Core Prescribing Solutions

Direct benefits of adopting and implementing technology-enabled clinical pharmacy service at scale for PCNs and their member practices

Clinical pharmacy teams have been working in primary care since the 2015 pilot via a successful NHS workforce initiative. Roles have since been developed and commissioned to support primary care networks and their patients via the ARRS. Recruiting, training and retention of skilled pharmacy teams has proven to be a wide challenge for PCNs.

Key questions:

- Can working with specialist clinical pharmacy service providers help mitigate this challenge?
- Can clinical pharmacy teams in primary care improve patient outcomes and save GPs time?
- Can clinical services be successfully delivered remotely and at scale?

HomeLink Healthcare, James Paget University Hospitals FT, Norfolk and Waveney ICB, Norfolk and Norwich University Hospitals FT and The Queen Elizabeth Hospital King's Lynn FT

Hospital at Home

Designed by NHS Trusts, the ICB and HomeLink Healthcare our project was a testbed for pan Norfolk and Waveney ICS and independent sector collaboration; responding to exceptional capacity challenges and analysing how this approach could be used across the ICS footprint and beyond. Services providing virtual ward and early supported discharge enabled by technology, are rated excellent by patients and provided measurable system benefits including 24,000 bed days saved at 45% of the inpatient cost. The partnership has been deemed a success, the scope and scale have been extended, freeing up the equivalent of two hospital wards every day.

InHealth Group and Barts Health Trust

Delivering an exceptional and tailored patient experience in PET-CT

This entry showcases how fantastic collaboration between the NHS and Independent Sector can bring life changing benefits to patients by providing excellent care, closer to home, in state-of-the-art facilities. InHealth worked with Barts Health to deliver a new scanner, with a unique, one of a kind layout of the mobile unit, allowing the Trust to see more patients per day to support clearing of waiting lists, with an enhanced experience, improved and personalised patient flow, with quicker scan times and lower radiation doses.



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Medefer and Barking, Havering and Redbridge University Hospitals Trust

Innovation and resilience through virtual outpatient services in Gastroenterology

This was an ambitious partnership set up in 2016. It was the first time a truly virtual outpatients service was imagined and implemented to deliver a sustainable and flexible solution to reduce waiting times, support local hospital workforce capacity and support General Practice in managing gastroenterology referrals. It has resulted in a resilient service that continued to run throughout the pandemic, with minimal drop in GP referrals from pre-pandemic levels, and rapid recovery of waiting lists based on clinical priority. Furthermore, BHRUT has been able to support recovery efforts of neighbouring Trusts.

Patchwork Health, Chelsea and Westminster Hospitals FT, The Hillingdon Hospitals FT, London North West University Healthcare Trust and Imperial College Healthcare Trust

Embedding ICS-wide collaboration with the North West London Collaborative Bank

As the second wave of the COVID-19 pandemic placed increasing pressure onto the NHS workforce, end-to-end workforce management solution, Patchwork Health, partnered with four Trusts to build and launch the North West London (NWL) Collaborative Bank. The collaborative workforce solution has transformed the deployment of North West London's workforce, empowering 20,000 nursing staff and 6,000 medics with the ability to quickly, easily and safely work across the region, while plugging gaps usually filled by more costly agency workers, saving £345k to date across the ICS.

Pure Physiotherapy and Pier Health PCN

First Contact Physiotherapy to Primary Care

Pure Physiotherapy is a national provider of First Contact Physiotherapy (FCP), supporting primary care. We partnered with Pier Health early in their formation in 2018. We were tasked with providing high quality, rapid access musculoskeletal care for over 100,000 patients in their locality.

Pier were aware that primary care at scale required expert external support, and approached Pure Physiotherapy due to our reputation for quality and reliability. Pure have not only helped to plug the identified gaps around access and efficiency but have helped to improve the patient experience by providing specialist assessment, diagnosis, and management for musculoskeletal conditions.

TFS Healthcare and Kent Community Health FT

Temporary Staffing Managed Service for Westbrook House Stroke Rehabilitation Unit

TFS Healthcare worked in collaboration with Kent Community Health NHS Foundation Trust (KCHFT) to mobilise a nursing and therapy clinical service for a 15-bed rehabilitation ward throughout extreme winter pressures. Prior to the contract the ward was empty and not utilised, therefore, without the managed service to clinically support patients it would have remained closed and the identified pressure on KCHFT and wider NHS system's bed capacity would have been further intensified. TFS are proud to have partnered KCHFT in these challenging times; feedback stated - "The Trust has complete faith in TFS and the exemplary service they provide"

Finalists

Best Mental Health Partnership with the NHS

Limbic and Surrey and Borders Partnership FT

Using an AI chatbot to help people access mental health support, enhancing patient experience and supporting service efficiency

Limbic is a conversational AI chatbot that uses natural language processing to help people access mental health support. It engages patients in an accessible way, whilst identifying and prioritising risk.

It validates eligibility of patients seeking psychological therapies, so that they receive the right care from the right service, at the point of highest motivation.

It saves clinicians precious time since they do not have to spend clinical time collecting administrative measures or checking suitability for the service. This leads to higher wellbeing and satisfaction for clinicians, leading to less burnout and higher quality care.

Mayden and Dorset HealthCare University FT

iaptus Online Patient Appointment Booking: Improving IAPT Service Efficiency and Patient Access

Dorset HealthCare University NHS Foundation Trust rolled out our online appointment booking feature in their Improving Access to Psychological Therapies (IAPT) service to improve patient engagement when accessing treatment and creating and improving service efficiencies to focus on other vital tasks. We are sharing our project development and outcomes from our work with the Dorset team as a real world case study of a healthtech solution making a tangible difference. Since launching our online appointment booking feature, 45 additional IAPT services have gone on to add the feature to their instance of our electronic patient record (EPR) iaptus.

Mental Health Concern and Cumbria, Northumberland, Tyne and Wear FT

Community Treatment Team - Waiting List Initiative

The Community Treatment Team (CTT) Waiting List Initiative, in Sunderland and South Tyneside, delivered support to 508 people between Oct 21-Sept-22, removing 323 people from the Mental Health Trust's CTT, which is 11% of the total treatment caseload. The Initiative is delivered by Mental Health Concern, a charity specialising in providing support to people with severe mental illness (SMI) using highly trained link and peer support workers. This new model of care delivery is highly replicable, provides a tangible solution to the national vacancy shortage across mental health services, manages increasing demand, and supports sustainability across CTT treatment waiting lists.

The Home Office, Cruse Bereavement Care, Peace Foundation and South London and Maudsley FT

UK Victims of Terrorism Support Service

Worldwide, many people have been affected by terror attacks, most notably 9/11. In the UK there have been over 100 deaths from terror attacks since 2001; 57 in the 7/7 bombings and multiple deaths from three separate attacks in 2017; Westminster Bridge (6 deaths), Manchester Arena (23 deaths) and London Bridge (11 deaths).

Terror attacks have a major impact on those affected and the wider population. UK Victims of Terrorism Support is an innovative partnership of charities and the NHS working to ensure every person affected by terror attacks is offered timely and appropriate mental health support.



Finalists

The Martin Gallier Project and Cheshire and Wirral Partnership FT

Urgent Care First Response Services

Cheshire and Wirral Partnership (CWP) provide Mental health services for local people across Wirral and Cheshire. Our services are provided in partnership with commissioners, local authorities, voluntary and independent organisations. One of those partnerships is The Martin Gallier Project (MGP). MGP is fiercely dedicated to preventing suicides, breaking down stigmas and supporting families, including those bereaved by suicide. The organisation was established by Jessica Gallier as a direct response to the impact of the death by suicide of her father Martin in 2017, as a result in 2019 the UK's first Suicide Prevention, Intervention and Postvention service opened its doors.

University of East Anglia and University of Plymouth and Partners

Group of Trainers for Clinical Associates in Psychology - Establishing and Training a new psychology workforce for the NHS

The NHS needs to increase the psychology workforce by 60% by 2024. Yet in England in 2020 only 18% of psychology graduates were accepted onto Clinical Psychology courses via traditional training routes. Our vision is to build a new, sizeable, sustainable and diverse psychology workforce.

The Group of Trainers for Clinical Associates in Psychology (GTiCAP) has developed and established a new masters level degree apprenticeship psychology training for the NHS. GTiCAP now comprises 10 training providers, training CAPS in 6 NSHE regions. 420 CAPs are either qualified or in training, making a significant difference to NHS systems across England.

Best Not for Profit Working in Partnership with the NHS

Black Thrive Global

Codesigning CAPSA: Addressing mental health inequalities with Black communities

CAPSA is a Black-led peer support and advocacy service co-designed by Black people with lived experience of mental health services and developed in partnership with Black Thrive Lambeth and the Living Well Network Alliance. The service centres the racialised experiences of the people they support to improve their access to services, experience and outcomes. We work intersectionally and systemically to raise awareness of service users and carers experiences of anti-Black racism and to work with the Living Well Alliance to address racism and other forms of oppression faced by service users and staff.

Chime Social Enterprise

Future-proofing NHS Audiology

Chime Social Enterprise have been pioneers in evolving a new and better way to deliver NHS audiology services over the last decade and are now in a position to share the ways to future-proof this vital NHS service as we all live longer. When we reach 70 years young 1, 3 out of 4 of us benefit from having hearing aids to ensure we stay connected and in touch with our communities, friends and family.

Failure to address hearing loss leads to earlier onset of dementia and isolation, something we all wish to avoid if we can. Chime can help !

Finalists

Compass Wellbeing CIC and East London FT

Working in partnership to support VCSEs to access NHS funding

CWB's ambition is to bridge the gap between communities, VCSEs, and the NHS by providing a less bureaucratic, more straightforward approach to working with our parent organisation, East London Foundation NHS Trust. To achieve our ambitions, CWB supports VCSEs to deliver projects that tackle inequalities in access, experience and outcomes for individuals and communities. In particular, CWB supports those grassroots organisations to access NHS funds as it recognises the key role such organisations take in underserved communities. In doing so, CWB promotes an integrated, whole-system approach to tackling inequalities that is more inclusive, adds value, and increases sustainability.

HEART UK - The Cholesterol Charity, NHS Accelerated Access Collaborative and The AHSN Network

Tackling Cholesterol Together

Tackling Cholesterol Together (TCT) is the national professional education programme supporting the NHS England and NHS Improvement (NHSEI) 3-year lipids workstream.

We've ensured a broad range of learning tools are available to suit different learner's needs. Through videos, podcasts, webinars, expert clinics, and online modules, clinical experts and national leaders will be sharing knowledge on the AAC NICE endorsed lipid management pathways, statin intolerance, Familial Hypercholesterolaemia, referral for genetic testing, PCSK9i's, novel therapies, diet and lifestyle, behavioural change, adherence, hesitancy and patient-centred conversations.

Hull FC Rugby Community Sports and Education Foundation, Hull Health and Care Partnership and Hull Kingston Rovers Community Trust

Teaming Up for Health

'Teaming Up for Health' is an innovative partnership involving Hull Health and Care Partnership, Hull FC Community Foundation and Hull Kingston Rovers Community Trust which uses the power of rugby to connect with vulnerable population groups in Hull and equip them with the skills, confidence, and knowledge to lead healthier lives. Now in its fifth year of delivery, wellbeing professionals employed by each club foundation are tasked with co-creating accessible prevention and early intervention activities alongside residents and partners that aim to achieve outcomes associated with improved physical and mental health, reduced social isolation and loneliness, and enhanced life satisfaction.

Local Care Direct with NHS Partners across West Yorkshire

Covid Medicine Delivery Units

The NHS has set up new Covid-19 Medicine Delivery Unit (CMDU) services to treat Clinically Extremely Vulnerable Covid-19 positive patients in the community and reduce hospital admissions. Local Care Direct has worked with NHS Organisations to deliver this as a centralised service across West Yorkshire. Our close-knit team of specialist GPs and staff proactively monitor live data of patients testing positive for Covid-19 and assesses their eligibility for treatment. This centralised service has reduced the workload of local trusts and provides standardised and equal levels of care across five local places.



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Finalists

Nova Wakefield, Conexus Healthcare, Wakefield Health and Care Partnership, St George's Lupset, The Youth Association, Rycroft Leisure, SMaSH, Youth Empowerment Project, Humanity 1st and Gaspel

Future Selph Wakefield - otherwise known as the 16-25 Mental Health Project

Future Selph supports young people (16-25) with their mental and emotional wellbeing needs, funded via the Mental Health Alliance of the Wakefield District Health and Care Partnership.

We aimed to: -

- Provide goal-focused interventions for vulnerable people, emphasising, belonging and development of fulfilling life skills
- Embed co-production, engagement, peer support
- Deliver a range of individual/group-based interventions working between statutory, GP, community & VCSE sectors.

We achieved: -

- 211 people supported by six VCSE organisations
- Beneficiaries undertaking peer support, voluntary roles, entering further education and employment
- We shared our experience across the West-Yorkshire ICB and want to inspire others.

Sefton Council for Voluntary Service, Cheshire and Merseyside ICB and Southport and Ormskirk Hospital Trust

High Intensity Use Of Services

Sefton's High Intensity Use of services team (HIU) is commissioned by South Sefton CCG & Southport & Formby CCG.

The HIU Team have a high level of emotional intelligence, working one on one with patients who are stuck in a revolving door of high intensity use of emergency services and non-elective admissions to A&E. By using a solution focused approach, we can help to understand the underlying reasons for attending urgent care on a regular basis; liaise with relevant professionals and co-ordinate a package of care; signpost and make referrals to relevant agencies that can support an individual needs and wishes.

whg in partnership with the Black Country ICB and Walsall Together

Building Stronger Communities

whg's work with the Black Country ICB and Walsall Together is a brilliant example of what can be achieved when health and housing organisations collaborate to create healthier, more resilient local communities.

As a social housing provider operating in one of the 20% most deprived districts in England, whg houses some of the most vulnerable people in society. With 92% of people in Core20 areas in Walsall living in whg properties, whg's collaboration at both system and place is improving health promotion and disease prevention through early intervention that addresses social determinants and health inequity.

Finalists

Best Pharmaceutical Partnership with the NHS

Bayer and Liverpool University Hospital FT

Radiology Automation in Liverpool

Liverpool has had an increased demand for radiographic diagnosis within its CT service, which has seen overall growth year on year by around 7%, predominantly through increased scanning to diagnose disease earlier in a generally ageing population. This required the department to expand its capacity to meet the demand.

The aim of the project was to address capacity through automisation of the current CT service to explore protocol applications, improvement in workflow efficiencies and audit quality from radiation and dose management solutions. This project was funded through a joint working partnership project between Liverpool and Bayer plc. PP-PF-RAD-GB-0482 October 2022

Boehringer Ingelheim and Leeds Teaching Hospitals Trust

Improving patient health outcomes and optimisation of care through the development of a cardiometabolic medicines optimisation clinic and innovative pathways

Leeds Teaching Hospitals Trust (LTHT) established an innovative cardiometabolic clinic as part of a joint working project with Boehringer Ingelheim.

Around 1/4 of patients who suffer a heart attack have Type 2 diabetes (T2D)¹. The presence of diabetes increases the risk of death by >2.5 times when compared to heart attack patients without the disease².

This clinic focuses on reducing cardiovascular risk in people with diabetes after a heart attack, recently discharged from LTHT. The Cardiology department and Diabetes Team jointly deliver the clinic.

The pharmacist-delivered clinics scheduled for 6-8 weeks post heart attack, are a patient-centred approach to reducing risk.

<https://www.boehringer-ingelheim.co.uk/joint-working/joint-working-executive-summary/leeds-teaching-hospitals-trust-cardiometabolic-care>

Bristol Myers Squibb and NHS Lanarkshire

Improving Immuno-Oncology service delivery for patients

The BMS partnership with NHS Lanarkshire demonstrates how industry can support the NHS to deliver better outcomes for patients. BMS were looking to provide practical support and expertise to NHS Cancer Centres who deliver Immuno-Oncology (I-O) treatments to enable them to develop their own I-O service development plans and business cases. BMS have continued the partnership working that commenced in 2021 to support further improvement in patient outcomes and experience, through focussed service evolution partnerships, adapting to the unique needs of this Health Board.

Chiesi, Leicestershire and Rutland LPC and University Hospitals of Leicester Trust

Take AIR Inhaler Recycling Scheme

In February 2021, Chiesi and University Hospitals of Leicester NHS Trust (UHL) joined forces to create Take AIR, with support from Leicestershire and Rutland Local Pharmaceutical Committee (LPC). Take AIR is the first and only scheme allowing people to dispose of and recycle empty, unwanted, or out-of-date inhalers through the post – crucial during COVID-19 when many were isolating. With around 70 million inhalers used in the UK annually and no existing recycling initiative, the partners created a pilot scheme and implemented it across Leicestershire, with the learnings and results used to help create local and national NHS-run multi-stakeholder recycling schemes.



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Finalists

Gilead Sciences, CGL, Forward Trust, Humankind, NHS APA, Turning Point, WDP, We Are With You, NHS England and the Hepatitis C Trust

The Hepatitis C Drug Treatment Service Provider Forum: Delivering National Improvements in HCV Screening for Individuals Accessing Drug Treatment Services

NHSE strive to achieve HCV elimination in England by 2025. As ~90% of those with HCV have acquired it through injecting drug use, the work done in drug services (DTS) is key to achieving this. The Hep C DTS Provider Forum was established to bring together as many of these organisations as possible to form a united approach. This unique group has led the way for future innovations and as a best practice example, encouraging collaboration between pharma, NHSE, DTS and patient organisations working together to improve the lives of some of the most marginalised and underserved members of society.

Morelife, Novo Nordisk, Chemist 4 U and Greater Manchester ICB

Transforming treatment options for people living with obesity across Greater Manchester ICB

65% of the adult population in Greater Manchester are overweight or obese. According to the 2019 Index of Multiple Deprivation, Manchester ranks 6 out of 326 local authorities (1 is the most deprived).

NHS Greater Manchester ICB commission Morelife to provide adult weight management services. Following the introduction of NICE guidance for an obesity medication Morelife were keen to adapt their service to provide access to treatment for people living with obesity.

Morelife collaborated with Novo Nordisk, a pharmacy provider and commissioners to overcome a series of challenges to realise this shared ambition and demonstrate positive patient and service benefits.

MSD and Midlands Partnership FT

Working towards achieving Micro-Elimination in Wessex Hep C ODN

The partnership between MSD and Inclusion (MPFT) has resulted in the deployment of a number of innovative services to micro-eliminate Hepatitis C Virus (HCV) across Wessex ODN.

Underpinned by collaborative working amongst NHS Trusts, charities, patient organisations, local authorities and primary care, the services deploy rapid, non-invasive testing machines in outreach settings, to provide diagnosis and treatment of marginalised individuals most at risk of contracting HCV infection. Furthermore, the deployment of an integrated approach to case-finding in primary care has identified patients previously diagnosed with HCV and those at risk of HCV that need to be screened for the virus.

Sanofi, Amgen and Academic Health and Science Network for the North East and North Cumbria
Improving the identification of patients with familial hypercholesterolaemia in primary care

The scope of the project covered the footprint of the AHSN NENC, with a target patient population of approximately 3.5 million. The Joint Working project with AHSN NENC, Amgen and Sanofi is one of the first multicompany instances of a non-promotional industry collaboration. The project involved undertaking searches of primary care electronic medical records and establishment of a nurse-led clinic to identify patients at high-risk of FH.

Finalists

HealthTech Partnership of the Year

Acurable and Royal Free Hospital

Clinical Pathway Transformation Using AcuPebble Technology for Rapid, Accurate, At-Home Diagnosis of Obstructive Sleep Apnoea

Better investigation, diagnosis, and treatment of Obstructive Sleep Apnoea (OSA) is a public health priority. AcuPebble SA100 is a miniature wearable acoustic sensor and the first medical device to obtain CE marking (2020) for the automated, at-home diagnosis of OSA.

The technology was validated in a regulatory, statistically powered clinical trial at the Royal Free Hospital in London and has since been adopted as the multiple night standard-of-care option within the sleep unit there, with continued iteration and improvement to clinician experience and patient pathway as a result of this partnership.

Cinapsis and Cheshire & Merseyside ICB

Transforming Dermatology Care

Cinapsis is transforming dermatology care through a digitally-led rapid referral process which enables dialogue between GPs and secondary care specialists and results in treatment plans being agreed in 'hours' rather than 'weeks'.

Bridging gaps in clinical communication, the project has proven to be powerfully effective in reducing pressure on NHS services, while enabling a strong dialogue between the clinical teams, promoting knowledge sharing and education between the clinicians.

With backlogs and record service demand placing high pressure on the region's primary and secondary care services, the suite of teledermatology technology ensures patients receive the right care, first time around.

Consultant Connect and South Warwickshire University FT

Supporting frail older adults in crisis to avoid unnecessary hospital admissions

South Warwickshire University Foundation Trust's innovative array of activities is transforming Frailty and Elderly Care delivery and keeping patients out of hospital where appropriate, treating them instead at home or in the community. They use Consultant Connect's technology to enable local teams (paramedics, GPs, advanced clinical practitioners) to talk to a consultant about what to do next for a patient within 25 seconds. For those who need to go to hospital, the timely conversation helps ensure patients arrive at the right place e.g. frailty assessment unit or hot clinic.

Definition Health and North Cumbria Integrated Care FT

End to End Digital Surgical Pathway

Working in partnership with the North Cumbria Integrated NHS Foundation Trust we have delivered an end-to-end digital surgical pathway that supports patients from the moment they are referred for surgery, through pre-op assessment and then into a post-discharge virtual ward.

Definition Health offers an innovative approach to patients' healthcare journeys through its web-based apps, the technology refocuses the surgical pathway around the patient, to deliver continuity of care and avoid unnecessary appointments and cancellations. This "End-to-end" approach results in better patient outcomes, cost savings, increased efficiency and hospital capacity.



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Finalists

getUBetter, NHS South West London and South West London ICS

A HealthTech partnership - meeting the needs of patients, clinicians and the health system across an ICS

NHS South West London ICS has been working with digital healthcare provider getUBetter in an innovative co-production partnership for 4 years. We have co-developed a system-wide digital self-management solution for all common musculoskeletal (MSK) conditions. Supporting self-management across the entire ICS care pathway. Helping people with new, recurrent, or long-term conditions to have the confidence to self-manage, trust their recovery, and utilise less healthcare resource. We have significantly reduced over treatment and prescription. getUBetter is now providing its technology to 30% of Integrated Care Systems, is a NHSE digital-playbook case study and is an NHS Innovation Accelerator company (2022).

Health Call Solutions, County Durham and Darlington FT, The Newcastle upon Tyne Hospitals FT, South Tees Hospitals FT, Gateshead Health FT, Cumbria, Northumberland, Tyne and Wear FT, North Tees and Hartlepool FT and Northumbria Healthcare FT

Health Call Solutions - Innovate, Digitise, Transform

NHS Health Call Solutions is a unique NHS-owned digital health company, that reinvests back into NHS and social care.

Created as part of a partnership between seven NHS trusts across the Northeast and Cumbria to reduce operational delivery costs, enhance patient experience and improve outcomes with digital technology.

Health Call collaborates with clinicians to co-create digital solutions solving operational problems. These solutions and learnings are shared across other NHS and Social Care organisations. To date a library of over 60 digital solutions is available to all organisations across the NHS and created over £30M of savings for its partner organisations.

Huma, Cwm Taf Morgannwg University Health Board, Betsi Cadwaladr University Health Board and Life Sciences Hub Wales

Digital-first cardiac care using remote patient monitoring

Huma's remote monitoring platform helped two Welsh health boards (Cwm Taf Morgannwg and Betsi Cadwaladr) proactively and safely manage heart failure patients.

Outcomes:

Positive patient feedback (net promoter score: +88)

10% admission avoidance

5% early discharge

75% reduction in medication optimisation time

19% fewer outpatient attendances over 6 months

National media coverage and awards for the lead nurses enabled new clinical trials and adds to peer-reviewed evidence that Huma's technology can help identify at-risk cardiac surgery patients with ~90% specificity and enable patients to submit all clinical information in <3 minutes/week.

Islacare and Nottinghamshire Healthcare FT

Supporting Community Care

The rollout of Isla across Nottinghamshire Healthcare Foundation Trust (NHCT) focused on post-elective recovery and supporting remote care. Isla's web-based platform enables the sharing of high-quality visual data to facilitate the provision of care, reducing unnecessary face-to-face appointments and the associated travel and disruption. Isla allows patients and carers to submit images for review, enabling clinical practitioners to access visual data throughout a patient journey, shifting towards remote care. Tested through a pilot, the utilisation of Isla provided an opportunity for the evolution of a predominantly traditional community model to explore a shift in face-to-face contact to a digital solution.

Finalists

Mace & Menter, Made Tech and NHS Gloucestershire

On Your Mind Glos

Following Covid-19, waiting lists for mental health support for young people had grown significantly. NHS Gloucestershire wanted to explore how they could use digital to reduce waiting times and improve young people's experience while waiting.

Mace & Menter and Made Tech were commissioned to work alongside internal NHS Gloucestershire teams to build an in-house solution. Whilst Mace & Menter brought experience of service design and user centred design, Made Tech provided the digital technology skills.

The work was commissioned rather than built in house because of the specialist skills and capabilities needed around service design and agile service delivery.

Most Effective Contribution to Improving Cancer Outcomes

CF and NHS England

Breast Screening Recovery Programme

Covid-19 resulted in the National Breast Screening Programme facing its most complex ever challenge; significantly fewer women starting treatment for breast cancer in the period between March 2020 and August 2021. CF were asked by the Chief Operating Officer of NHS England to assist in addressing this challenge.

CF, in partnership with the Programme team, took a three-stage approach to supporting the recovery of the Programme, focussed around improving the use of data, generating impactful interventions, and supporting the development of the Programme team. As a result, by February 2021 the backlog had reduced by over 65% from its peak.

Medefer and the Surrey and Sussex Cancer Alliance

Targeted Prostate Check

Working with the Surrey and Sussex Cancer alliance and local primary care networks, alongside media outlets and social media, Medefer identified and invited men in government guideline defined at risk groups for a clinical prostate cancer risk assessment.

Using Medefer's digital platform a history was taken, and if appropriate a urinary assessment (to exclude infection) and blood test (for a PSA) was arranged. Results were all reviewed by a clinician and acted upon. A positive PSA would result in a 2 week wait urology referral, as would red flag symptoms.

Remedy Healthcare Solutions and North Cumbria Integrated Care FT

Transforming the delivery of endoscopy services in North Cumbria

Remedy Healthcare and North Cumbria Integrated Care NHS Foundation Trust have embarked on a project to transform the delivery of endoscopy services.

In partnership, they have designed and delivered an innovative, sustainable modular endoscopy unit. The unit has carried out over 2,000 procedures in the last six months, helping reduce the waiting times for endoscopy services in North Cumbria by 69.1%.

The partnership approach and joint working between the Teams has driven the sharing of learning and best practice. This service is designed around its patients and feedback on the environment, care and experience of the unit is consistently high.



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Finalists

Vision RT and University Hospitals of Derby and Burton FT

Implementing Tattooless Radiotherapy treatment using surface guided Radiotherapy

More and more people (thankfully) are becoming long-term cancer survivors. Much of this longevity has been achieved thanks to the delivery of more accurate radiotherapy treatments, with higher doses over fewer fractions. There is an oft-overlooked psychological element to outcomes for cancer survivors.

Royal Derby hospital chose to implement AlignRT to improve treatment outcomes, based on the SGRT solution's improvements to accuracy and efficiency. But removing the need for radiotherapy tattoos also allowed the clinic to eliminate, what for many survivors, was a lingering and permanent reminder of their illness.

Most Effective Contribution to Clinical Redesign

Active Dorset

The Dorset Health Village

The 'Outpatients Assessment Centres' @ Dorset Health Village, known as the "Think Big" programme was delivered rapidly in collaboration by ICS partners as part of the local elective recovery programme. This innovative approach was taken in response to significant clinical risk associated with growing waiting lists and operational challenges staff were facing because of the Covid-19 pandemic. Whilst the overarching aim was to reduce waiting lists and enable patients to be seen more quickly, the initiative also provided an opportunity for a more holistic approach to healthcare, through the integration of wellbeing service offers in convenient locations within the community.

Essity in partnership with Barking, Havering and Redbridge University Hospitals Trust

Value Based Healthcare: Best Practice Intervention to Reduce Surgical Site Infection Post Caesarean Section

At Barking, Havering and Redbridge University Hospitals NHS Trust, we worked in partnership with Essity to implement NICE Guidance to reduce Surgical Site Infections (SSI) post caesarean. Essity provided a package of staff training demonstrating correct dressing application and removal, working with theatre staff, doctors and midwives. A like for like audit was conducting comparing results pre and post implementation. In the first 6 months, SSI rates reduced significantly, with a significant reduction in readmission rates alongside a reduction in antibiotic use. No other changes to wound preparation, surgical technique or antibiotics occurred during this time.

Locum's Nest and The Digital Collaborative Bank

How the Digital Collaborative Bank enables NHS Trusts across 6 ICSs to share a larger staff bank with gold-standard technology

The Digital Collaborative Bank (DCB) was formed, following a grass root project between Ashford and St Peter's Hospitals NHS FT and Royal Surrey NHS FT. Now spanning across 6 ICSs and expanded to 9 NHS Trusts, the DCB allows doctors to access and cross-cover vacant shifts within the group of Trusts. Here we share how the DCB has increased shift fill rate, staff engagement, and helped deliver more patient care in a financially sustainable way. We explore the DCB growth and how the NHS can leverage the DCB for further NHS collaboratives.

Finalists

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NHS Transformation Unit and Cheshire & Merseyside Cancer Alliance

Gynaecological Cancer Services Review in Cheshire & Merseyside

Cheshire & Merseyside Cancer Alliance commissioned NHS Transformation Unit to undertake an end-to-end pathway review across all gynaecological cancer services in Cheshire and Merseyside. The aim was to help providers achieve challenging cancer standards, and to support delivery of the NHS Long-Term Plan including the Faster Diagnosis Programme (FDP) by 2024.

The review involved participation of 93 stakeholders across 15 organisations. This culminated in a full day event where findings were shared for feedback/approval, before the report was finalised and recommendations shared. This review initiated a large-scale transformation programme across gynaecological cancer services which is currently in implementation.

Most Effective Contribution to Integrated Health and Care

Attain, Kent and Medway NHS and Social Care Partnership Trust and Kent and Medway ICS

Pioneering a Mental Health, Learning Disability and Autism Provider Collaborative across Kent and Medway

Kent and Medway ICB and Kent & Medway NHS and Social Care Partnership Trust's (KMPT) partnership with Attain spans nearly four years of strategic and delivery support, and it continues to evolve today. In summary, our partnership has included the development of a mental health learning disability and autism provider collaborative that includes the ICB, KMPT, local authority partners and the voluntary sector. With delegated accountability for strategy, planning, budgets and operational management, the provider collaborative was co-designed by the system and been operational for nearly a year. The collaborative has designed and planned services and achieved improvement to service user experience and delivered millions of pounds of savings so far. It is going for strength to strength.

Chesterfield Football Club Community Trust, Derbyshire Voluntary Action and Derbyshire Community Health Services FT and North Hardwick & Bolsover Primary Care Network

Thr1ve Young People's Social Prescribing Service

Thr1ve brings two NHS organisations into a pre-existing pioneering partnership between Chesterfield Football Club Community Trust and Derbyshire Voluntary Action, to create an integrated Children and Young People's Social Prescribing Service. The partners have developed a trusted referral pathway from School Nurses and GPs to a specialist team of Children and Young People's Social Prescribing Link Workers and Occupational Therapist. Focusing on social prescribing for under-18s, inclusion of an occupational therapist, use of a new IT system for referrals and tracking, and working with research teams to develop young people-specific outcome measures, Thr1ve is a truly innovative project.



Finalists

HN and Staffordshire and Stoke-on-Trent ICS

AI-guided clinical coaching intervention: preventing 34% of A&E attendances and significantly reducing health inequalities

Stafford & Surrounds CCG started working with HN as part of a randomised control trial. The aim was to look at how existing patient data could be used to predict those most likely to attend A&E or need hospital care in the near future, using AI. Using targeted clinical coaching HN then intervened and worked with the patient to reduce their dependence on A&E and GP services by up to 35%.

Optum and NHS England

Population Health Management Development Programme

The Population Health Management Development Programme was delivered in partnership by NHSE and Optum UK to almost every Health and Care System nationally. Our work involved inter-agency teams at every level of a System. We worked together to link local health and wider determinants data, facilitated workshops and coached local teams and citizens to use that insight to co-design joined-up care that would deliver better outcomes for people. Our approach centred on learning about PHM through doing, embedding locally-owned capabilities to scale and sustain PHM and unlock practical and proactive integrated care for communities across the country.

PA Consulting and NHS England

Building Place based partnerships for the benefit of local populations

The Place Development Programme was commissioned in October 2021 to develop thriving Place-based Partnerships and embed data-driven approaches to Population Health Management. A Partnership was formed of 14 organisations with wide-ranging expertise to drive improvements.

Throughout the programme, 81 experts led over 1,100 Action Learning Set sessions for 2,500 colleagues in 43 Places, delivering 1,000 hours of development and coaching to Place leads. Each Place now has a practical example and intervention for a cohort in their local population, saving the NHS time, bed capacity and money.

RLDatix, Locum's Nest and North Central London ICS

Implementation of a cloud-based shared non-medical and medical bank system across seven London based partner organisations

A unique and widespread collaboration of seven healthcare providers across the North Central London ICS (NCL ICS) with external software solutions and workforce providers to create a shared medical and non-medical bank service. The service would create greater flexibility and capacity within temporary staffing, ensuring the delivery of better patient care and outcomes as well as reducing agency spend and increasing confidence and resilience in operational processes. It would also ensure greater flexibility for staff, allowing them to work at a trust of their choice as well as gaining experience through working in different organisations.

Finalists

Royal Borough of Windsor & Maidenhead Local Authority and NHS Frimley

Empowering our Communities

An RBWM live, iterative and bespoke community engagement and empowerment programme ensuring residents voices are heard. Our initiative includes 3 methods of community engagement to provide self-sustainable change generated by residents. An ambitious and unique project due to its wide reach to every ward.

Objectives:

- Utilise world café concept to engage communities and provide a listening process identifying what matters to them. Implement and support residents' self-sustainable solutions utilising an asset-based community development (ABCD), co-productive and bottom-up approach
- Provide seed funding for community initiatives
- Capacity building of community champions as ambassadors of support/engagement
- Provide frameworks of evidence, evaluation and impact

Most Effective Contribution to Patient Safety

Bayer and Liverpool University Hospitals FT

Radiology Automation in Liverpool

Liverpool has had an increased demand for radiographic diagnosis within its CT service, which has seen overall growth year on year by around 7%, predominantly through increased scanning to diagnose disease earlier in a generally ageing population. This required the department to expand its capacity to meet the demand.

The aim of the project was to address capacity through automatisation of the current CT service to explore protocol applications, improvement in workflow efficiencies and audit quality from radiation and dose management solutions. This project was funded through a joint working partnership project between Liverpool and Bayer plc. PP-PF-RAD-GB-0482 October 2022

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KFM, SLE and Vanguard

The UK's first fully crash tested transport trolley for critically ill neonates

KFM partnered with two UK suppliers, SLE Ltd and Vanguard, to deliver a bespoke and innovative solution for the replacement of four neonatal transport incubator trolleys for the Neonatal Intensive Care Unit (NICU) at King's College Hospital NHS Foundation Trust in Denmark Hill.

This partnership resulted in the successful design and development of the UK's first fully crash-tested transport trolley system for critically ill neonates. This fully specified product, filled a gap in the market and is directly impacting positively on patient safety and clinical efficiency with best practice shared across the market and implemented in other NHS organisations.



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Finalists

Sanofi and NHS Greater Glasgow and Clyde Health Board

Inpatient Diabetes Care within the Queen Elizabeth University Hospital

To improve inpatient diabetes care within the Queen Elizabeth University Hospital. For this opportunity to be realised a significant gap in clinical education and in implementation, including undertaking the development of new in-patient pathways and structured in-patient therapy reviews, needed to be bridged.

Staffing Solution of the Year

Bank Partners and Barts Health Trust

Always by Your Side: Building a staff bank partnership on expertise, trust and service excellence

Since 2014, Bank Partners has been working with Barts Health NHS Trust in the delivery of a fully managed temporary staffing service with Bank Partners managing the flexible resource pool as well as the broader contingent staffing service.

This model ensures savings for the Trust by reducing the number of shifts that go to agency (c£300m over the past 8 years) and keeps patient safety as the priority.

Ours is a true partnership that demonstrates how successful collaboration between the NHS and private sector suppliers can work through expertise, trust and consistent delivery of excellent service.

DHU Healthcare C.I.C and Mprove

Partnership to co-create high volume staffing solution for NHS 111 services

Mprove were approached by DHU Health Care C.I.C to provide additional support in sourcing 100 NHS 111 Call Handlers within four months. Due to the clear opportunity to aid workforce resourcing, Mprove were appointed as DHU's workforce partner. Due to this time-sensitive project, Mprove quickly mobilised their RPO (Recruitment Process Outsourcing) team to support a targeted and sustained campaign to identify, interview and support the on-boarding of 100 full-time equivalent 111 Health Advisors. Mprove were strategically chosen for this partnership due to their sister company Woodrow Mercer Healthcare Recruitment, facilitating them with the key tools to deliver time-dependent recruitment services.

NHS Professionals International and Pan Mersey

Innovation in International Recruitment

To address the shortage of nurses and adult mental health/specialist nurses across Merseyside during COVID-19 and beyond, NHSP International (NHSPi) worked in partnership with the Pan Mersey group to form a collaboration of 11 trusts to pool resources and achieve a challenging recruitment goal.

NHSPi were able to achieve an exceptional outcome, exceeding expectations and delivering all candidates required. Results included: the successful recruitment of over 1000 international healthcare professionals, supporting the set up of three dedicated, in-house OSCE training hubs and an innovative, bespoke, pastoral offering. This resulted in a cost-effective recruitment model which delivered a 98% retention rate.

Finalists

Remedy Healthcare Solutions and North Cumbria Integrated Care FT

Transforming the delivery of endoscopy services in North Cumbria

Remedy Healthcare and North Cumbria Integrated Care NHS Foundation Trust have embarked on a project to transform the delivery of endoscopy services.

In partnership, they have designed and delivered an innovative, sustainable modular endoscopy unit. The unit has carried out over 2,000 procedures in the last six months, helping reduce the waiting times for endoscopy services in North Cumbria by 69.1%.

The partnership approach and joint working between the Teams has driven the sharing of learning and best practice. This service is designed around its patients and feedback on the environment, care and experience of the unit is consistently high.

TFS Healthcare and Kent Community Health FT

Temporary Staffing Managed Service for Westbrook House Stroke Rehabilitation Unit

TFS Healthcare worked in collaboration with Kent Community Health NHS Foundation Trust (KCHFT) to staff and mobilise a nursing and therapy clinical service for a 15-bed rehabilitation ward throughout extreme winter pressures. Prior to the contract the ward was empty and not utilised, therefore, without the managed service to clinically support patients it would have remained closed and the identified pressure on KCHFT and wider NHS system's bed capacity would have been further intensified. TFS are proud to have partnered KCHFT in these challenging times; feedback stated - "The Trust has complete faith in TFS and the exemplary service they provide

Workforce and Wellbeing Initiative of the Year

Amazon Web Services and Royal Papworth Hospital FT

Laudit - 'Celebrating the everyday extraordinary'

Laudit is a digital platform that celebrates and recognises the extraordinary measures our NHS staff perform every day. Created by Royal Papworth Hospital, Laudit provides an easy and efficient way to show both clinical and non-clinical staff they are valued through peer-to-peer recognition - boosting the morale of the entire workforce in a meaningful and recordable way. It is also a platform from which best practices can be shared and from which data can be generated to show the positive impact of NHS staff work across an organisation.

Bank Partners and Barts Health Trust

Always by Your Side: Building a staff bank partnership on expertise, trust and service excellence

Since 2014, Bank Partners has been working with Barts Health NHS Trust in the delivery of a fully managed temporary staffing service with Bank Partners managing the flexible resource pool as well as the broader contingent staffing service.

This model ensures savings for the Trust by reducing the number of shifts that go to agency (£300m over the past 8 years) and keeps patient safety as the priority.

Ours is a true partnership that demonstrates how successful collaboration between the NHS and private sector suppliers can work through expertise, trust and consistent delivery of excellent service.

Dods Events and NHS England

NHS Parliamentary Awards 2022

This annual awards programme is designed to give Members of Parliament the opportunity to recognise the achievements of individuals, teams, volunteers and organisations across the health and social care sector, from doctors, pharmacists and nurses on the frontline, to clerical staff, porters, cleaners and volunteers behind the scenes. Ultimately the aim is to boost morale amongst NHS staff and thank NHS staff for their extraordinary commitment.



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Finalists

fibodo, Study Active, Active IQ and NIHR Clinical Research Network West Midlands

#DoingOurBit Fitness and Wellbeing Platform

#DoingOurBit is a platform of over 60 free workouts for NHS staff inspired by NHS keyworker Julie Davis who wanted to provide colleagues with access to free fitness during the pandemic. The campaign was brought to life through the collaboration between Active IQ, fibodo and Study Active who rallied to engage PTs to record workouts, verify every session and upload them to a specially designed platform. Within eight weeks, #DoingOurBit went live in June 2020.

All of the collaborators involved give their time free of charge to 'do their bit' to support the NHS community.

HealthRota and University Hospitals Sussex FT

Creating a blueprint for tackling burnout, capacity issues and transforming workforce management with annualisation & e-Rostering

There is a triple challenge when it comes to managing the medical workforce. How can you improve patient outcomes, whilst supporting the workforce's desire for flexibility and at the same time reducing overall expenditure?

In the past, this has thought to be impossible. But in RSCH, Brighton and PRH, Haywards Heath the medicine and A&E departments have created the UKs first truly annualised and self preferencing rotas using healthrota software.

This has led to a true 7 day a week rota which have transformed patient care, whilst improving staff moral and being locum free rotas except for last minute sickness.

Locum's Nest and North Middlesex University Hospital Trust

The power of collaborative working facilitated by workforce technology solutions in driving a better working culture within the NHS

Driven by the goal to improve workforce wellbeing and enable North Middlesex University Hospital (NNUH) NHS Trust to become a better workplace for current and future staff in addition to improving patient care, NNUH collaborated with Locum's Nest on developing different workstreams to address challenges and improve working culture and optimise service delivery. The collaborative efforts resulted in an increase in staff engagement within and across staffing departments, a consistently higher shift fill rate, and a total reduction in total agency use and spend.

Ocean Healthcare

Live Happy Care Well

Live Happy Care Well is a paradigm shift, a change in the way we think about how we work and what our responsibility as an agency is to proactively help people intentionally design their best life around one of the greatest vocations there is. We believe happiness and high-quality care are intrinsically linked. However, the pressures of the care sector can lead to unhappiness. That unhappiness can lead to poor care. Live Happy Care Well is about realising the freedom that agency working brings and in so doing helping carers to Live Happy so in turn, Care Well.

PA Consulting and NHS England

Designing and mobilising a new workforce to deliver the COVID-19 vaccine and save lives across England

The workforce and training vaccine workstream was established across a Partnership of organisations in October 2020 supporting the UK Government's strategy to save lives by vaccinating its way out of the pandemic. Their objective was to design and mobilise a workforce of approximately 125,000 people enabling mass vaccination and protect our communities. The Partnership had to not only deliver the vaccine at record speed, but to source, develop, train and deploy an entire workforce nationally to meet critical demand and save lives. The vaccine workforce grew to over 149,000 people delivering 1.7 million vaccines per week.

FOR HEALTHCARE LEADERS

HSJ

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Gain vital intelligence with HSJ's expert commentary and analysis on the latest developments in healthcare so your teams can plan ahead and set the strategic direction of the services you provide.

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Get in contact to find out more:

Omar Rafique

omar.rafique@wilmingtonhealthcare.com

0333 1504 929

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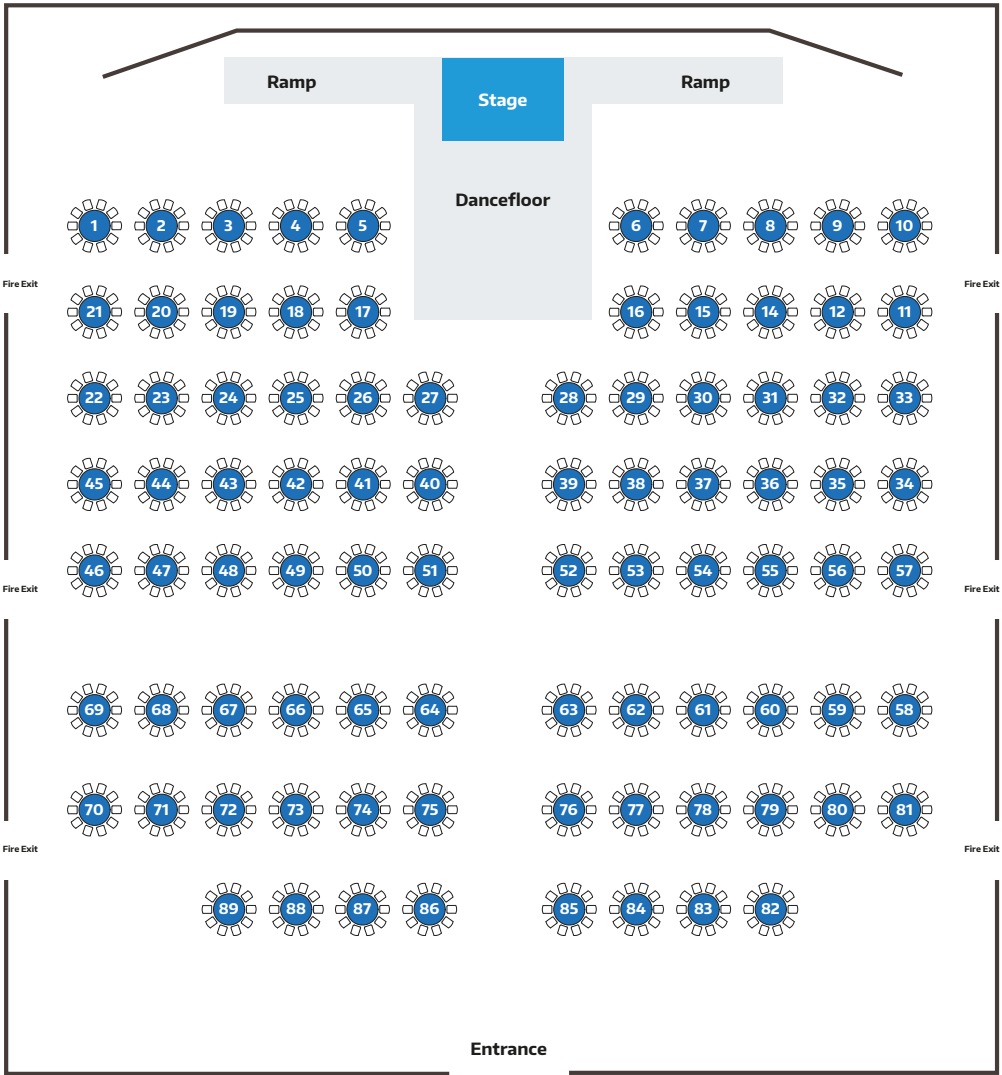
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Table Plan



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