

HSJ

INTEGRATED CARE SUMMIT

Redefining care delivery to reduce health disparities and improve outcomes

DRAFT AGENDA

20-21 October 2022

Hilton Deansgate, Manchester

DAY ONE

09.00 Registration & Refreshments

09.45 Chair's Opening Remarks
Dave West, Deputy Editor, **HSJ**

10:00 – 10:40 **Neighbourhood, place, ICS, region – what is the right scale for delivering effective integrated care?**

- Reconnecting with the founding principles of ICSs
- Developing effective working relationships between central, regional, and local teams to maximise top-down and bottom-up expertise and information flow and minimise added bureaucracy
- Empowering clinical and professional leaders at all levels to balance local sensitivity with national accountability
- Reflecting on the impacts made on local populations so far

Panellists:

Matt Neligen, Director System Transformation, **NHS England and NHS Improvement**

Amanda Doyle, Regional Director North West, **NHS England and NHS Improvement**

Stephanie Elsy, ICS Chair and ICB Chair Designate, **Bath and North East Somerset, Swindon and Wiltshire ICS**

Matthew Kershaw, Chief Executive, **Croydon Health Services NHS Trust** and Place-based leader for Health, **Croydon**

10.40 – 11:20 **Maximising population health and moving towards health equity through the integration agenda**

- Focusing on the wider determinants of health and inequalities to shift the dial from reactive to preventative health and care planning
- Progressing towards 'health in all policies' and collaborating with partners across local government
- Meeting the levelling-up ambition of delivering 5 additional years of healthy life by 2035 within your ICS footprint
- Discussing the findings and recommendations of the health disparities whitepaper

Panellists include:

Rob Webster, ICS Lead and ICB Chief Executive Officer Designate, **West Yorkshire and Harrogate ICS**

Jim McManus, Executive Director of Public Health, **Hertfordshire County Council** and President, **ADPH**

11:20 – 12:00 **Keynote Q&A – Integrated care: from vision to delivery**

Following months of pandemic-induced turbulence and legislative change – now is time to deliver.

- Learning the steps being taken by the centre to support each ICS
- Identifying local system priorities – balancing national vision with what is right for your population

	<ul style="list-style-type: none"> Translating national targets and deliverables into improved outcomes at a local level 											
12:00 – 12:30	Morning Refreshments & Networking											
12:30 – 13:30	<p style="text-align: center;">Interactive Discussion Groups</p> <p style="text-align: center;"><i>Join these intimate and focused small-group discussions to share experiences with senior colleagues and get your pressing questions answered. Each group discussion will run for 25 minutes, so you will have the chance to participate in two.</i></p> <p style="text-align: center;"><i>With tables limited to just 12 participants, ensure you sign up early to ensure your place at your preferred 2 tables.</i></p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%; padding: 5px;"> Delivering effective virtual outpatient services <i>In partnership with Hospital Services Ltd</i> </td> <td style="width: 25%; padding: 5px;"> Supporting staff wellbeing <i>In partnership with SAP</i> </td> <td style="width: 25%; padding: 5px;"> Ensuring parity of esteem for physical and mental health </td> <td style="width: 25%; padding: 5px;"> Transforming primary care </td> </tr> <tr> <td style="padding: 5px;"> Optimising information flow across the system through shared care records </td> <td style="padding: 5px;"> Putting the patient and service user at the heart of ICS transformation </td> <td style="padding: 5px;"> Reducing health disparities </td> <td style="padding: 5px;"> Building back better from the pandemic </td> </tr> </table>				Delivering effective virtual outpatient services <i>In partnership with Hospital Services Ltd</i>	Supporting staff wellbeing <i>In partnership with SAP</i>	Ensuring parity of esteem for physical and mental health	Transforming primary care	Optimising information flow across the system through shared care records	Putting the patient and service user at the heart of ICS transformation	Reducing health disparities	Building back better from the pandemic
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13.30 – 14:30	Networking Lunch											
	<i>Stream A: Collaborating across health and care</i>		<i>Stream B: Providers within the ICS landscape</i>									
14.30 – 15:10	<p>Integrated care partnerships: Putting local authorities on an equal footing</p> <ul style="list-style-type: none"> Resetting the relationship with the health sector and demonstrating the key areas of expertise that local authorities can bring to both the ICB and ICP Engaging colleagues at all local authority levels with place-level strategies and ensuring these feed into system-level planning Identifying the new role of health and wellbeing boards Building a collective responsibility around resolving joint challenges – acting as healthy ‘disrupters’ Managing the complexities of the lack of co-terminus boundaries for health and local government – engaging with multiple ICS <p><i>Panellists include:</i> Will Tuckley, Chief Executive, London Borough of Tower Hamlets, and Chair, Healthy London Strategic Partnership Board Mark Palethorpe, Executive Director for Integrated Health & Care, & Place Lead, St Helens ICP</p>		<p>Taking a system-level view to address the elective backlog <i>In partnership with Homelink Healthcare</i></p> <ul style="list-style-type: none"> Sharing data to understand the backlog at a system level Working with social prescribers, primary and community services to enable patients to ‘wait well’ for care Discussing strategies to build and maximise elective capacity across the ICS: <ul style="list-style-type: none"> Developing shared tracking lists Reducing admissions and supporting earlier discharge through home-based care Reducing health disparities whilst implementing the elective recovery plan <p><i>Panellists include:</i> Prof. Kiran Patel, Medical Director, University Hospitals Coventry and Warwickshire FT, and Clinical Lead, Coventry and Warwickshire ICS</p>									
15:10 – 15:50	<p>Prioritising wellbeing and engagement to deliver ‘one workforce’ across health and care <i>In partnership with Goodshape</i></p>		<p>Leveraging provider collaboratives to deliver truly integrated care</p> <ul style="list-style-type: none"> Establishing the key ingredients for success in driving provider collaboration at both a system-wide and place level 									

	<ul style="list-style-type: none"> Uniting the NHS People Plan and social care people plan to ensure the right numbers, skills, values and behaviours are in place across the system Discussing the immediate, mid and long-term needs through the strategic framework for health and social care workforce planning and how to build 'one workforce' within your ICS Identifying ways to attract and retain the staff needed to deliver on system, not just organisation-wide, priorities – avoiding robbing Peter to pay Paul Creating the right wellbeing and support frameworks to ensure staff remain productive and engaged and deliver high standards in patient care 	<ul style="list-style-type: none"> Managing the tensions of sovereign accountability versus shared responsibility, and ensuring the right balance of power between each partner in the collaborative and the wider ICS Learning from the different development paths taken so far Identifying opportunities for budgetary or functional devolution from the wider ICS from July 2022 onwards <p>Panelists include: Louise Robson, Chief Executive Lead for Provider Collaboration - NW, NE and Yorkshire, NHS England and NHS improvement</p>
15:50 – 16:20	Afternoon Refreshments & Networking	
16.20 – 17:00	<p align="center">Fireside Chat: Regulating for integrated care</p> <ul style="list-style-type: none"> Shifting from risk-based regulation to rewarding partnership working and a focus on whole patient pathways Co-designing future regulatory frameworks with local systems and aligning metrics across regulators Building a regime of proportionate accountability, with light touch oversight of well-performing systems vs rules-based intervention and support for others <p align="center">Rosie Benneyworth, Chief Inspector for Primary and Integrated Care, CQC</p>	
17:00 – 17:40	<p align="center">Looking beyond health and social care: Building place-based partnerships and healthy communities</p> <ul style="list-style-type: none"> Leveraging the ICS and place-based partnerships across the NHS, social care, and VCSEs to kickstart conversations with other public services Actively working with social housing, education, policing, and other public services to address the social determinants of health and keep citizens healthy and living independent lives <p>Panelists:</p> <p>Cedi Frederick, ICB Chair Designate, Kent and Medway ICS</p> <p>Prof. Donna Hall, Chair, Bolton NHS Foundation Trust and Chair, New Government Network</p> <p>Andrew van Doorne, Chief Executive, Housing Associations Charitable Trust</p> <p>Warren Heppollette, Executive Lead Strategy and System Development, Greater Manchester Health and Care</p>	
17.40 – 17:45	<p>Chair's Closing Remarks</p> <p>Dave West, Deputy Editor, HSJ</p>	
19:00	Networking Reception & Dinner <i>Drinks reception from 19:00 with dinner served at 20.00. Finish at 22.00</i>	

DAY TWO	
09:00	<p>Chair's Opening Remarks</p> <p>Dave West, Deputy Editor, HSJ</p>
09:15 – 09:55	<p align="center">Reforming primary care to deliver effective place-based services</p> <ul style="list-style-type: none"> Discussing the future of PCNs, and how their crucial role in place-based care delivery fits within system level priorities

	<ul style="list-style-type: none"> Establishing how primary care clinical leaders can present a unified voice to retain influence and leadership at a system level Finding innovative ways to integrate with community and mental health services and develop system-wide care pathways that meet local population needs Assessing the impacts and opportunities of technology on patient expectations and service access – to what extent should primary care be digital-first? 	
	Stream A – Technology as an enabler of change	Stream B – Wrapping care around citizen need
09.55 – 10:35	<p>Capitalising on new digital care models to optimise service user independence and outcomes <i>In partnership with Doccla</i></p> <ul style="list-style-type: none"> Leveraging virtual wards and remote monitoring technologies to enable patients and service users to maintain independent lives Ensuring remote does not mean forgotten – delivering rounded and holistic care packages wrapped around the needs of the service user Assessing progress against the national ambition of achieving 40-50 virtual beds per 100,000 population by 2023 Identifying the technologies, processes and partnerships required to deliver virtual and remote care at scale 	<p>Harnessing the patient and service user voice to move towards personalised care</p> <ul style="list-style-type: none"> Developing a strategic approach to engagement to ensure the voices of patients, service users, unpaid carers and staff are heard Channelling frontline insight and intelligence from service users, carers, VCSEs and other private and third sector providers into broader ICS discussions Leveraging community assets and coproducing services to meet the needs of your local population Sharing data across the system to move towards personalised care <p><i>Panellists include:</i> James Sanderson, Director Personalised Care Group, NHS England and NHS Improvement Louise Ansari, National Director, Healthwatch</p>
10.35 – 11:15	<p>Embedding digital maturity and cybersecurity across the ICS <i>In partnership with Sophos</i></p> <ul style="list-style-type: none"> Transforming the patient and service user experience through enhancing digital maturity across the ICS Discussing the risks to patient safety and confidentiality that come with an increasingly interconnected digital environment – could cyber security be the next big healthcare emergency? Leveraging the NHSX What Good Looks Like framework to ensure operating environments are reliable, resilient, and cyber secure by design 	<p>Population health management: Taking a data-driven approach to care planning</p> <ul style="list-style-type: none"> Leveraging data-driven insights to inform planning and delivery of care Building the right infrastructure for a population health management approach Using advanced analytics, focused population targeting and segmentation to turn data into actionable insights Proactively identifying those at risk of ill health to design targeted interventions and develop new models of care Activating and educating patients to enable self-management and improve outcomes <p><i>Panellists include:</i> Charlotte Canniff, Joint Chief Medical Officer, Surrey Heartlands ICS</p>
11:15 – 11:45	Morning Refreshments & Networking	
11.45 – 12.25	<p>Community diagnostics and screening - Improving outcomes through earlier intervention <i>In partnership with Siemens Healthineers</i></p> <ul style="list-style-type: none"> Building diagnostic networks and sharing data across and beyond the ICS to proactively identify high-risk patients Increasing equity of service access and uptake through effective use of flexible healthcare infrastructure and community hubs 	<p>Maintaining parity for mental health in the ICS landscape</p> <ul style="list-style-type: none"> Ensuring mental health investment and focus is retained as a strategic priority by the ICB Improving outcomes through reducing physical and mental health service fragmentation Enabling continuity of care through bringing specialised mental health commissioning to a local system level

	<ul style="list-style-type: none"> Capitalising on community services to reduce the elective and referral backlog 	<ul style="list-style-type: none"> Building on the mental health new models of care within the ICS
12.25 – 13.05	<p align="center">ICS financial planning - What do 'good' system finances look like?</p> <ul style="list-style-type: none"> Managing the complexities of this transitional year for NHS finances - balancing elective recovery, adherence to the Mental Health Investment Standard, increasing demands on community settings and the current social care funding shortfalls Fully emerging from covid-19 funding arrangements and developing an understanding of place-level and system-level budgets Establishing to what extent local authority and ICS budgets can be pooled, and how to deliver the greatest impact with every public sector pound Developing clear funding decision-making processes within the ICS to ensure that population need and expected outcomes are prioritised over the 'loudest voices' Finding ways to meet national efficiency targets and counteract inflationary pressures at a local system level 	
13.05 – 13.45	<p align="center">Looking to the future: Integrated care as a vehicle for transformation</p> <ul style="list-style-type: none"> Capitalising on the post-pandemic opportunity to fundamentally rethink health and care with the patient or service user at the heart Investing in the skills, training and opportunities that will build a health and care workforce fit for the future Leveraging ICSs and place-based partnerships as anchor networks with a joint vision and strategy for supporting the local economy and environment Reflecting on the long-term plan reset and how integrated care can deliver on those visions <p>Panellists include:</p> <p>Rima Makarem, Independent Chair, BLMK ICS</p> <p>Sir Andrew Cash, Interim Chair, Lincolnshire ICS</p>	
13.45 – 13.55	<p>Chair's Closing Remarks</p> <p>Dave West, Deputy Editor, HSJ</p> <p>Takeaway lunch will be served after sessions finish</p>	