

The background of the entire image is a dense, abstract pattern of various-sized triangles in shades of blue and purple. The triangles are oriented in different directions, creating a complex, geometric texture. The colors range from deep navy blue to bright cyan and light purple.

HSJ PARTNERSHIP AWARDS 2021

Welcome

When the last HSJ Partnership Awards took place on 27 February 2020, the UK was already in the very early stages of the coronavirus pandemic – though none of us realised it at the time.

The subsequent 16 months have been the most momentous, tragic and inspiring period in the history of the NHS.

Throughout the pandemic the public's appreciation of its national health service has grown from its already unprecedentedly high standing.

The same has not always been true of the private sector contribution. There have sadly been too many shenanigans with dodgy PPE contracts and VIP procurement routes – which, for avoidance of doubt, HSJ knows will have angered as many people in the supplier community as in the NHS or public.

But the private sector has played a vital role in the nation's response to the pandemic, and we hope the HSJ Partnership Awards will help underline the fact.

The phenomenal achievement of the pharmaceutical sector in developing covid vaccines in record time is rightly well known and applauded – and the technologies and methodologies they have applied to do so will benefit the world for decades to come.

This acceleration of innovation has not been restricted to the pharma sector alone, however.

In almost every area suppliers of goods and services to the NHS asked how they could help the service meet the crisis – and then got on and done just that.

You will see this pattern repeated time and again in the stories of our 113 shortlisted entries across all 17 categories.

And it is not just the nature, quality and impact of the goods and services used by the service that has changed – often fundamentally – so too have relationships between seller and NHS buyer.

All the best and most durable trading with the NHS takes the form of partnership. Treat the NHS as a transactional client and you will soon find yourself struggling.

But the experience of the last 16 months has deepened many of those partnerships into something more profound. Mutual dependence has been underlined, trust reinforced, and a sense of shared purpose refined.

HSJ would like to thank all the Partnership Award judges for lending us their expertise during a year in which they too often faced unprecedented pressures and demands.

We would also like to congratulate all the finalists, and especially our 17 winners. Winning a HSJ Partnership Award is always, we hope and believe, a cause for celebration and pride. This year's winners will know – when they glance up at that trophy on the mantelpiece – that in 2021 it also represents something more.



Alastair McLellan
Editor
HSJ

Order of Events

18.30 Guest arrival and seated reception

Performance by the Stereo Twins

19.20 Welcome

Alastair McLellan, Editor, **HSJ**

Kate Mason, CEO, **MediCinema**

Followed by dinner

21.15 Awards ceremony

22.30 End of awards ceremony

Ambient music from our in-house DJ and performance by Aerialists, Aaron and Anna

00.30 Carriages

Menu

Starter

Pea and asparagus mousse with sweet summer peas, jersey royals,
mustard seed mayo, spiced yellow pea (V, GF, NF)

.....

Main Course

Naravin of lamb, olive oil pomme puree and summer vegetables (GF, NF)

.....

Vegetarian Main Course

Mediterranean vegetable and halloumi pithivier layered in
puff pastry with roast red pepper sauce (V, NF)

.....

Dessert

Mandarin, bergamot, lemon verbena, white chocolate,
vanilla cheesecake mousse, coconut meringue (V, NF)

Tea & coffee

Please note that the vegetarian options are only available
to those that have pre-ordered before tonight.

If you suffer from any allergies or food intolerances and wish to find out more about the
ingredients we use, please inform a member of staff and they will supply the relevant information.

Please be aware that there will be no table service during the awards ceremony
so please ensure you place any drinks orders with your wine waiter by 20.45.

Table service will recommence after the awards ceremony.

Awards Presentation

- ▶ **Best Healthcare Analytics Project for the NHS**
- ▶ **Information Sharing and Data Integration Award**
- ▶ **HealthTech Partnership of the Year**
- ▶ **Procurement Project of the Year**
- ▶ **Built Environment Project of the Year**
- ▶ **Best Educational Programme for the NHS**
- ▶ **Best Consultancy Partnership with the NHS**
- ▶ **Best Mental Health Partnership with the NHS**
- ▶ **Best Pharmaceutical Partnership with the NHS**
- ▶ **Best Healthcare Provider Partnership with the NHS**
- ▶ **Best Acute Sector Partnership with the NHS**
- ▶ **Best Not for Profit Working in Partnership with the NHS**
- ▶ **Most Effective Contribution to Patient Safety**
- ▶ **Most Effective Contribution to Clinical Redesign**
- ▶ **Workforce Innovation Award**
- ▶ **Local Covid-19 Response Partnership Award**
- ▶ **Regional Covid-19 Response Partnership Award**

For the safety of all guests and to ensure we follow Government guidelines, please can you adhere to the following:

- ▶ Please remain seated and limit movement around the venue
- ▶ If you need to move around the venue then please wear a face covering
- ▶ Please follow the one way system down the central aisle and exit corridors
- ▶ You may remove your face covering at your table
- ▶ Additional drinks can be ordered at your table – contactless payments only
- ▶ If you win an award tonight, 3 members of your team can go to the stage to collect your trophy and have a socially distanced photo (please wear a face covering)

Judges

Simon Barton, COO, **Sherwood Forest Hospitals FT**

Steve Beales, Assistant Director – ICS Implementation, **North East London Health and Care Partnership**

Dr Elena Bechberger, National Programme Director – LVHC (Low Volume High Complexity) Programme, **NHS England and NHS Improvement**

Ian Bennett, Deputy Director of Quality & Safety, **South Tees Hospitals FT**

Cassandra Blowers, Workforce Equalities Lead, **East Sussex Healthcare Trust**

Jacqui Bunce, Programme Director Strategic Estates, Partnership & Planning, **Lincolnshire STP**

Dan Burningham, Mental Health Programme Director, **North East London CCG**

Neil Churchill, Director, Experience, Participation and Equalities Group, **NHS England and NHS Improvement**

Rob Cooper, Director of Operations and Performance, **St Helens and Knowsley Teaching Hospitals Trust**

Fiona Daly, National Sustainability and Workforce Lead, Estates and Facilities, **NHS England and NHS Improvement**

Dr Zia Din, Chief Clinical Information Officer & Deputy Divisional Chair-Medicine, **University Hospitals Of North Midlands Trust**

Tricia D'Orsi, NHS Alliance Director, **Castle Point and Rochford CCG & Southend CCG**

Alan Duffell, Director of Workforce, **The Royal Wolverhampton Trust**

Julie Hankin, Medical Director, **Cambridgeshire and Peterborough FT**

Cheryl Harding-Trestrail, Senior Commissioning Manager – Acute Transformation Elective Care (South West Hampshire Directorate), **Hampshire, Southampton and Isle of Wight CCG/ICS**

Lindsay Harper, Director for Pharmacy, **Salford Royal FT**

Adam Hebden, Associate Director of Strategy, **Manchester University FT**

Matt Hennessey, Chief Intelligence and Analytics Officer, **Greater Manchester Health & Social Care Partnership**

Andy Hindhaugh, Head of Office, EPRR (National), **NHS England and NHS Improvement**

Lisa Hollins, Director of Innovation, **NHSX**

Nicky Ingham, Executive Director, **Healthcare People Management Association**

Tina Jegede, Queen's Nurse – Nurse Lead Clinical Standard, Quality Assurance, **Whittington Health & Islington Council**

Mark Johnson, Chief Information Officer, **East Lancashire Hospitals Trust**

Karen Johnson, Director of Facilities, **University Hospitals Birmingham FT**

Dr Sridevi Kalidindi, Clinical Lead for Mental Health (Rehabilitation), Consultant Psychiatrist, **Getting It Right First Time (GIRFT), NHS England and NHS Improvement and South London and Maudsley FT**

Phil Kennedy, Chair, **ABHI**

Karen Kirkham, Senior Clinical Advisor Primary Care Transformation Programme, **NHS England and NHS Improvement**, Assistant Clinical Chair Dorset CCG, **STP and ICS Clinical Lead for Primary Care**

Judges

George Leahy, Deputy Director for Health Protection, **Public Health England**

Ruth Lemiech, Director of Strategy, **Herefordshire and Worcestershire CCG**

James Lowell, Chief Operating Officer, **South London and Maudsley FT**

Emma Martin, Associate Director of People Operations, **East and North Hertfordshire Trust**

Patrick McGinley, Head of Costing & SLR, **Maidstone & Tunbridge Wells Trust**

Anthony McKeever, Executive Lead Mid and South Essex Health and Care Partnership, **Joint Accountable Officer for its 5 CCGs**

Patrick Mitchell, Director of Innovation and Transformation, **Health Education England**

Duane Passman, Acute Hospitals Redevelopment Programme Director, **West Hertfordshire Hospitals Trust**

Dr Jonathan Pearson, Lead Data Scientist, Analytics Unit - Innovation, **NHSX**

Kathryn Perry, Head of Primary Care Workforce, **Castle Point and Rochford CCG**

David Reilly, Associate Director - Digital Systems, **Alder Hey Children's FT**

Kathy Roberts, Chief Executive, **Association of Mental Health Providers**

Mike Roscoe, Assistant Director of Operations, **St Helens & Knowsley Teaching Hospitals Trust**

Alistair Rose, Strategic Estates Lead, **Lancashire and South Cumbria ICS**

Dr Robina Shah, Senior Lecturer MBChB Programme, Director Doubleday Centre for Patient Experience, **University of Manchester**

Hazel Sharp, Deputy Chief Pharmacist, **Cheshire & Wirral Partnership FT**

Dan Shelley, Procurement and Supply Chain Director, **The Newcastle upon Tyne Hospitals FT**

Jaspreet Sohal, Chief Pharmacist, **Bradford District Care FT**

Paul Stroner, President, **AphA**

Peta Stross, Chief Operating Officer, **Salford Primary Care Together**

Maddy Sutcliffe, CEO, **Nova Wakefield District**

Vikesh Tailor, Regional Interoperability Lead, **NHSX**

Ming Tang, Chief Data and Analytics Officer (Interim), **NHS England and NHS Improvement**

Vinice Thomas, Director of Nursing and Quality, **NHS England and NHS Improvement**

Dr Mohit Venkataram, Executive Director of Commercial Development, **East London FT**

David Williams, Director of Strategy & Business Development, **Leicestershire Partnership Trust & Northamptonshire Healthcare FT**

Ian Williamson, Chief Accountable Officer, **Manchester Health and Care Commissioning**

Finalists

Best Healthcare Analytics Project for the NHS

Every healthcare provider collects a wealth of data about each patient – not just their personal characteristics but about their treatment, their journey through the organisation, and their outcome and possible readmissions. We're looking for a firm that can demonstrate they have provided a high-quality service to NHS clients, which will often involve tailor-making a solution through understanding their needs, which has then provided useful information to allow the organisation to pursue improvements.

Pandemic Scenario Planning Software for London

CF

NHSEI London region engaged CF at the start of the pandemic to support system wide modelling of demand and capacity from infection through to community discharge. The team developed a browser based application with a flexible predictive modelling interface. The 5 STPs, 32 LA and 9 community trusts were able to plan using the same tool to predict admissions, occupancy, deaths, discharges, and onward care over the next 4-18 months.

Covid-19 Patient-Level Analysis

Dr Foster Intelligence

Dr Foster's Covid-19 Patient-Level Analysis provides NHS trusts with an invaluable early indication of risk factors associated with Covid-19 admission, critical illness and mortality and an understanding of possible future Covid-19 activity.

Easily replicable, but with flexibility for bespoke requirements, it allows trusts to view differences locally across hospital sites as well as offering peer group comparisons on near real-time data to guide improvements.

Regularly updated, easily digestible information delivered via interactive dashboards has enabled the trusts to have clarity and transparency in understanding, addressing, and facilitating the management of the biggest crisis to hit the NHS.

Cancer Pathway Plus: Enhancing Care through Data-Driven Insights

KPMG, Lincolnshire CCG and United Lincolnshire Hospitals Trust

A project that has transformed the management of Cancer Care across an ICS expediting treatment, improving patient experience, and reducing waits. This enhances clinical time and operational processes to ensure the right response for the right patient at the right time. This advanced predictive-analytics solution saw a 5-year leap forward in strategic thinking through prospective and quantitative informed decision making. This insight is now integrated at an operational level. In a time where we see unprecedented pressures on health services across the country, this understanding has been shared across the NHS to help deliver better patient care.

National Programme to Improve the Accuracy of the National PTL

Source Group and North of England Commissioning Support (NECS)

In response to the national drive for Trusts waiting list size to be no larger in March 2020 than they were in March 2019 NECS and Source Group were commissioned by NHSE/I to undertake a programme of work to improve the accuracy and data quality of the national incomplete PTL. This involved 58 Trusts submitting their incomplete PTL data which was analysed to identify pathways that were most likely to be removed from the PTL. This resulted in efficiency increasing to 300% as well as drastic waiting list size reductions, 9.43% in on case.



Finalists

Information Sharing and Data Integration Award

Managing local health economies requires the sharing of information across organisational and geographic boundaries and this award is designed to highlight these important initiatives. Data and information on populations and the resources applied is often inaccessible by care providers which creates bureaucracy for service users and barriers to integration. This is where partners can play their part.

Covid-19 Sickness Absence Recording and Absence Management **Allocate Software and Bolton FT**

How Bolton NHS FT's idea to erupting staff absence visibility during a global pandemic, evolved into an automated solution that benefitted not only them but other healthcare organisations in a time of crisis.

By working in partnership with Allocate to develop a solution that gave visibility of absence that was automated, removed the time-consuming manual task of data collection, that was not 100% accurate, whilst also providing consistent quality data at a regional and national level.

This in turn enabled staff to return to care as quickly as possible, enabled the trust to spot opportunities for redeployment and gave insight into potential areas for concern, furthermore reduced the impacts of absence in future waves.

Improving Accuracy and Efficiency with Patient Pathway Plus **Insource and Northern Care Alliance**

Northern Care Alliance worked with Insource to transition from using multiple, time consuming, often conflicting spreadsheets to track waiting lists; to providing a consolidated, automated view of the backlog across all elective care, not just RTT, and across all specialities. By incorporating clinical priorities, the Patient Pathway Plus solution has created a 'single version of the truth' across the whole Trust of the electives backlog, that allows the Board to plan and redeploy services against greatest need – even during Covid. Key outcomes of the project include – vastly enhanced data quality, improved patient safety and increased staff engagement and data confidence.

Acute Data Alignment Programme (ADAPT) **Private Healthcare Information Network (PHIN) and NHS Digital**

The Acute Data Alignment Programme (ADAPT) is a joint programme between NHS Digital and the Private Healthcare Information Network (PHIN) which is looking to adopt common standards for data collections and performance measures across both the NHS and private healthcare. This will ensure that relevant information is consistently recorded and available so it can be more easily analysed and compared. The purpose is to protect patient safety through appropriate, secure and robust information sharing – ensuring the right information is available to the right people, in the right place at the right time.

Finalists

HealthTech Partnership of the Year

Data and technology are used everyday by NHS staff. Private enterprises create game changing system improvements to existing platforms and products or replaces them entirely. Judges were looking for innovations in these systems, platforms, products and software which have been developed and implemented and can demonstrate results for patients, staff and the NHS organisation.

Digital Marketplace for Taxi Procurement

365 Response

365 Response worked in partnership with North West Ambulance Service NHS Trust to transform the procurement of taxi services through innovative technology. Working with several NHS organisations, the process of taxi purchasing was redesigned, to produce significantly improved outcomes for Trusts and patients.

The project resulted in an easier, more transparent and cost-effective process for the purchasing of taxi services. This streamlined approach has improved patient safety and experience, whilst providing a more robust, digital system for the benefit of the wider NHS and Local Authorities.

This fully managed, digital service is supported by a 10-year DPS with NHS LPP.

Building a Digital Solution for Managing Personal Protective Equipment in a Pandemic: Establishing Best Practice for COVID and Beyond

FutureGov and East London Health and Care Partnership

During peak Covid-19 infection, hospital sites in London were asked to submit daily personal protective equipment (PPE) stock levels as part of the London-wide effort to coordinate PPE provision. Each hospital completed a spreadsheet for their entire trust, often across multiple sites, which was then emailed to the East London Health Care Partnership team to coordinate supply delivery. This data was consolidated into a master spreadsheet before it was sent to a central team for further consolidation. The process was time consuming and increased the likelihood of data input errors. We believed that a digital tool could help us overcome the time and resource burden being felt across the supply chain. This project proves how NHS organisations and partners are working together to develop creative solutions. This tool met essential PPE requirements during Covid-19, keeping our workforce and patients safe.

Saving 10,000 hours in the Emergency Department

Infinity Health and London North West University Healthcare Trust

Infinity Health replaced the manual, paper-based porter request system at Northwick Park Hospital. With Infinity, staff can now securely submit requests from anywhere using mobile devices. Porters accept and share activity in real-time, similar to taxi-hailing apps.

Infinity automatically escalates requests for critical patients, notifications alert staff of issues, and provides business insights, for example how many jobs are completed in any time period.

Using Infinity has reduced cancellations by >80%, which has resulted in a reduction of six minutes per porter request. This translates to a saving of more than 10,000 hours each year, equivalent to five full-time staff.

Finalists

Triage HF Plus

Medtronic UK, Manchester University FT and The Northern Care Alliance Group

Triage-HF Plus is a nurse-led, patient-centric, clinical management tool, which leverages routinely collected health-related data from existing implanted cardiac devices to complement clinical care, with a focus on heart failure (HF) management.

Designed to be highly automated, the Triage-HF Plus remote monitoring HF care pathway is a low-cost, low-labour care model that has significantly reduced unplanned hospital admissions. We also report up to a 75% reduction in routine scheduled device follow-up appointments once patients are enrolled. End-to-end virtual monitoring and management means that the Triage-HF Plus team have been working entirely remotely, shielding both patients and staff during the pandemic.

Improving Sleep on Inpatient Mental Health Wards

Oxford Health FT

Nurses in mental health hospitals conduct in-person night-time observations as often as every 15 minutes. These checks significantly disturb patients' sleep and privacy whilst taking a great deal of staff time. Oxford Health NHS Foundation Trust has partnered with Oxehealth to deploy a novel, contact-free and vision-based, patient monitoring platform, Oxevision. The technology enabled staff to take unintrusive and contactless observations to avoid sleep disturbance and promote mental health recovery. Results showed that patients slept better and felt increased privacy and safety. Observations were also faster, saving staff time.

Intensive Treatment Unit Transfer Project

Patchwork Health

Within 4 days during the peak of the pandemic, Patchwork partnered with the NWL CCN to set up the Intensive Treatment Unit Transfer Project to manage the complex and urgent coordination of ITU patient transfers across London hospitals. The bespoke digital staff bank, operating across 16 NHS Trusts, facilitated the rapid transfer of patients to sites with greater critical care capacity, maintaining safe and efficient care across the region and saving £21.5k/unit/week on reduced transfer delays. By solving regional care discrepancies, the project has saved £55k per organisation on reduced staff admin burden, ensured workers could seamlessly book shifts to support fluctuating demand, and critically reduced mortality rates and enhanced patient safety.

Improving Patient and Staff Safety while in Seclusion Room by Introducing Novel Technology

South London and Maudsley FT

When a patient with a severe mental illness is unwell and requiring mental health seclusion, it can be difficult for them to express concerns about their physical health and challenging for staff to safely monitor their vital signs. This innovative project, in partnership with Oxehealth, used non-contact technology to improve the safety and care of these patients by enabling a 12.3-fold increase in the number of available vital sign measurements thereby allowing earlier and more responsive management of the clinically deteriorating patient. It also promoted therapeutic rest, improved relational engagement and was positively viewed by patients, carers and staff members.

Improving Safety and Efficiency through Remote Medicines Management

The Medication Support Company and Liverpool City Council

PAMAN is a COVID-secure telemonitoring service which ensures people take their medicines correctly.

Developed by the Medication Support Company in collaboration with Liverpool City Council, the remote medicines management and administration monitoring service improves health outcomes, quality of life and reduces costs.

For patients using PAMAN, 97% take their medicines correctly, compared to the national average of 55%. This results in improved safety, fewer hospital admissions or re-admissions, and reduced medicine wastage.

[If scaled up across England, the service could save taxpayers more than £100m every year, as well as improving patient wellbeing. For more information: www.paman.org.uk

Finalists

Procurement Project of the Year

This award will go to a procurement support service which is delivering tangible improvements through a service, technology or consultancy project. These improvements may be to cost or quality and safety for patients – or both. The support or service will have helped deliver something which the NHS trust could not have done on its own.

Delivering Improved Cost-Effectiveness through Recruitment by Subscription

BMJ

BMJ Careers is helping NHS employers to get the most out of their medical recruitment budgets through recruitment by subscription. Unlimited online job listings, print adverts in the BMJ and a strategic approach to promoting an employer brand have seen subscribers reduce their cost per instance of advertising by 69% and more than double their application levels. Being shortlisted for this award for a second consecutive year reflects the success BMJ has seen in spreading best practice into the primary care sector, and their improved effectiveness and value for money with each new cohort of subscribers.

Agency Doctors Collaboration Team

Crown Commercial Services, Doncaster and Bassetlaw Teaching Hospitals FT, Northern Lincolnshire and Goole FT, United Lincolnshire Hospitals Trust, The Rotherham FT, Sheffield Teaching Hospitals FT, Sheffield Children's FT, Barnsley Hospital FT, The Leeds Teaching Hospitals Trust and Chesterfield Royal Hospital FT

Working with Crown Commercial Services (CCS) during the early stages of the coronavirus outbreak a collaboration of Nine Trusts tendered via the CCS RM3711 Multidisciplinary Temporary Healthcare Personnel framework the total contract value exceeded 300 million pounds.

The Procurement set out to establish a single supplier contract for the purchase of multidisciplinary temporary healthcare personnel with the prime group being doctor locums.

On the back the tender process, savings were achieved to a figure of over 1 million pound. A collaborative tender on a scale such as this is rarely seen across the NHS especially during a pandemic outbreak.

Enhanced Supply Chain Service

KFM

KFM partnered with King's College Hospital NHSFT to design and implement an ambitious end to end supply chain transformation and expansion programme which resolved operational problems by improving efficiency across every clinical area. The outcome of the programme has been to release significant time back to clinicians, enabling them to focus on providing world class patient care at one of the capital's acute major trauma centres. It has also released value through efficiency, sustainability, quality and financial benefits by embedding modern technology. The staff at King's love it and KFM are in discussion with other potential customers.

End to End Procurement at its Best

NHS Supply Chain , DHL Procurement Towers

Throughout the pandemic, collaboration was paramount ensuring that ICU products could be sourced and delivered successfully to hospitals throughout the country. Not only were products required ASAP, it was crucial that clinical requirements were met allowing front-line staff to deliver life-saving treatment to patients. The team worked hard to build covid-19 pathway product lists, starting with oxygen points, non-invasive ventilation and medical ventilation ensuring that the items sourced were fit for intended purpose.

The continuous engagement, internally and externally, allowed DHL to deliver the required ICU products to the NHS at a time when demand was at its highest.

Finalists

The Impact of Wound Compass Management System (Formeo) on Procurement Efficiencies: A Cross Functional NHS/ Industry Value-Based Collaboration Smith+Nephew and City Health Care Partnership Hull

This exciting and innovative project describes the impact of Wound Compass management system (Formeo) had on procurement efficiencies within City Health Care Partnership Hull. Working collaboratively with Smith+Nephew, it was realised that utilisation of a wound management system could not only reduce spend, but also ensure that the right product is available for the right patient at the right time. Smith+Nephew's Formeo system is an easy to use online portal speeding up the ordering process and ensuring a high level of continuity of care through its audit platform. The system not only has the potential to reduce variations in clinical practice as a result of product management, it also gives an opportunity to reinvest with technology that aligns itself perfectly with wider NHS objectives.

Built Environment Project of the Year

This award will go to an organisation which has helped the NHS make the most of its current estate, helped it deliver greener and more efficient services, or found innovative solutions to help it develop new properties – often within tight budgets.

Reaching Zero Carbon within Older NHS Buildings without Building from New 2gether Support Solutions

This project involved a partnership between NHS public and private organisations to solve the dilemma of how to achieve zero-carbon ratings within old NHS buildings. Against the backdrop of an ageing estate and poor Eco performing buildings, there simply isn't the opportunity to start afresh so it was important that new solutions were developed. By pioneering a combination of different technologies the team developed a transformation tool and know now that not only guaranteed both a return on investment and a carbon free solution, it also represented value for money and could be applied across the wider NHS estate.

Delivering Liverpool's First Specialist Cancer Hospital in the Midst of a Global Pandemic Clatterbridge PropCare Services, The Clatterbridge Cancer Centre FT, Laing O'Rourke, BDP and AECOM

Merseyside has among the highest incidence and poorest outcomes of cancer nationally. Despite this, there was no specialist centre within easy access of those communities most in need. That changed when the 11-storey Clatterbridge Cancer Centre – Liverpool opened in June 2020. The hospital was opened successfully at the height of the first COVID-19 lockdown thanks to the effective partnership between the Trust, its wholly-owned subsidiary (Clatterbridge PropCare Services) and contractors. The superb facilities and additional capacity have already benefited thousands of people with cancer, the wider NHS through mutual aid provision, and left a lasting legacy.

NHS Seacole Centre at Headley Court, Surrey PA Consulting

PA Consulting in collaboration with Epsom and St Helier NHS Trust, Surrey Heartlands, Surrey County Council and Surrey Downs Health and Care were at the heart of creating the UK's very first Seacole COVID-19 rehabilitation centre for 130 patients in just 35 days.

Through true partnership working, the 5 organisations successfully set up a pioneering and essential rehabilitation centre at the height of the pandemic, which delivered both financial and environmental savings for the NHS. Moreover the facility was constructed in a way to allow the system in Surrey to continue using it for health and care services after the urgent need for COVID-19 rehab diminished.

Over the past year NHS Seacole has transformed the lives of 352 patients who were cared for onsite as well as contributed to shaping our national understanding of COVID-19 and in particular the care needs of patients suffering from long COVID.

Finalists

North Mid @ The Stadium: A Premier Partnership

Tottenham Hotspur Football Club and North Middlesex University Hospital Trust

Keeping mums-to-be safe and reassured during pregnancy in the midst of a pandemic is a team game. In 2020, at the height of wave one of the covid-19 pandemic, we developed a world-first partnership with Tottenham Hotspur Football Club to use their state-of-the-art stadium to host antenatal and women's outpatient services, in the heart of our local community.

We used the news element of the partnership as foundation for extensive community outreach and engagement, quickly rebuilding confidence in our services and restoring attendance at antenatal appointments, ensuring a healthy start for pregnant women and their babies.

Best Educational Programme for the NHS

Many types of business have an interest in working with NHS organisations to help educate and train workforces. Whether new treatments, technologies or processes there should be a benefit to the patient and to the staff. The judges were looking for educational programmes which have improved the skills and knowledge of staff within an NHS organisation.

Evidence on Demand: Best Practice Bring Evidence to the Bedside

BMJ & Health Education England

This programme ensures all NHS staff in England have immediate access to clinical decision support from BMJ Best Practice, to inform patient care and to enhance their learning, wherever they work and whatever their profession or specialty.

BMJ Best Practice offers national access to clinical guidance, supporting the mental health and wellbeing of healthcare professionals, giving them confidence that their practice is safe. Through this partnership, both Health Education England and BMJ recognise that by providing educational development, NHS staff will be supported to meet the changing and more complex needs of patients.

Virtual Orthopaedic Clinicals

Chesterfield Sheffield & Derby FRCS Clinical Examination Course, Chesterfield Royal Hospital FT, Sheffield Children's FT and University Hospitals of Derby and Burton FT

The Chesterfield Sheffield and Derby FRCS course has 15 years of experience in delivering hands on clinical examination teaching with real patients for orthopaedic trainees in the UK, about to sit their fellowship examinations prior to becoming consultants in the NHS.

Virtual Orthopaedic Clinicals in 2020 was our response to the COVID pandemic that year, whereby we professionally videoed our 14 lectures and carefully selected examinations of over 60 patients in order to deliver our course through a live webstream. Our experience of this has enhanced and improved the quality of teaching resources when delivering our training for the future.

Care Certificate e-Learning Programme for the Health and Care Workforce

Health Education England e-Learning for Healthcare

In response to the ambition for new common training standards across health and social care, Health Education England e-Learning for Healthcare (HEE e-LfH) and Skills for Care formed a partnership to develop e-learning resources for health and social care support workers. The Care Certificate e-learning programme provides a structured induction to those starting in a support worker role, and a solid foundation for those beginning a career in care. The learning resource is free, quality-assured and written and reviewed by subject matter experts and the learners it has been developed for. www.e-lfh.org.uk/care-certificate.

Finalists

A Life in a Day of a Kidney Cancer (RCC) patient **Ipsen**

A Life in a Day...of a Kidney Cancer Patient is an immersive simulation in which participants experience the challenges, choices and impact that patients face every day. Created by The Method to increase patient centric thinking and behaviour, the experience is delivered virtually during a normal working day. Having supported people living with kidney cancer for over 5 years, Ipsen was able to offer this unique educational experience to members of both the British Oncology Pharmacy Association and UK Oncology Nursing Society to support their shared mission to improve patient empathy and understanding for their NHS partners.

One Clinical Community Programme **Oliver & Company (UK) and Ipswich and East Suffolk CCG**

Our programme is about culture not structure, people not process, a valued long term investment not a time-limited contract.

Created with the image of the participants in mind and adaptable to the challenges systems face, it gets under the skin of how teams are operating and opens their eyes to the art of the possible.

It focuses on how our workforce functions, their ability to provide a seamless continuum of care by providing an opportunity to take control of their work/life balance, the standards of care they can deliver and the rewards that come from doing a great job together.

Spreading Video Group Clinics in Primary Care **The Redmoor-ELC Partnership and NHS England and Improvement General Practice Nurse Ten Point Plan Team**

Consultations are the DNA of primary care. By changing from one to one to group consultations, both clinicians and patients grow and learn. In 2020 NHSE's General Practice Nurse Ten Point Plan team and The Redmoor-ELC Partnership supported over 700 GP practices to test and spread video group clinics (VGCs). Much more than an education programme, this change and transformation package assured flexible, interactive action learning and indemnity cover alongside robust confidentiality and consent processes designed nationally and delivered locally. After six months, 74% say they will continue with VGCs. Over 2500 people are being trained in 2021/22.

Insulin Safety: Getting It Right **Trend Diabetes and Orange Juice Communications**

Insulin is one of the most high-risk medications worldwide. Over 1.3 million people with diabetes, in the UK, are insulin treated. NHS Improvement recommends that all healthcare professionals (HCPs) handling, prescribing or administering insulin receive regular training. Knowledge and skills vary and insulin error common. The COVID-19 pandemic has adversely impacted on access to training.

Trend Diabetes and OJPR worked together to develop and distribute free insulin safety resources including leaflets, guides, a PowerPoint presentation, and an insulin safety eLearning. These resources were provided in various mediums to meet the needs of HCPs and employing organisations. User feedback was excellent.

Upskilling Goes Online with the Intravascular Therapies Hub **Vygon UK**

As an online resource that can be accessed 24/7, Vygon's IVT Hub recognises how highly clinicians value ongoing education and learning, but also the pressures on their time and shift patterns. The IVT Hub provides unlimited access to vascular access training materials with practical resources that suit the widest variety of learning styles. Included are clinical support packs, a collection of online resources, video tutorials as well as webinars featuring live and recorded events. There is also dedicated COVID-19 support including the very latest information, protocols and best practice from around the world about managing COVID-19 patients needing vascular access.

Finalists

Pilotsims

WingFactors and Whittington Health Trust

The 'Pilot Sim' programme is an opportunistic collaboration between healthcare and aviation formed during the Covid-19 pandemic. Airline pilots volunteering in hospital 'lounges' observe in-situ simulations, providing Human Factors feedback through 'hot debriefs' and write-ups alongside technical learning. Parallels made with aviation safety culture sparked enthusiasm for expansion of the project. Nearly 100 sims have been completed to date, across 3 Trusts and 8 specialties, with overwhelmingly positive participant feedback. Benefits include latent safety threat identification, collaborative learning, and transitioning towards a 'just culture'. The programme's success and adaptability holds great promise for far-spanning value in the medical education arena.

Best Consultancy Partnership with the NHS

The winners of this award should demonstrate a positive working partnership with an NHS organisation and their partners with excellent levels of service delivery, best practice, value for money and demonstrable results. Judges were looking for joint working projects with which have clearly defined purpose, solving problems and improving outcomes.

Voice of the Patient

7i Group and Sunderland GP Alliance

The Voice of the Patient is a collaboration between the Sunderland GP Alliance and 7i Group Ltd, running since September-2018, to evaluate patient experience of the Extended Access Service (EAS) commissioned by Sunderland CCG. The patients evaluated EAS, providing an improved access to primary care, to demonstrate impact. The data are aligned to KPIs to maintain funding for the service, supporting improved access to GP, and provided invaluable behavioural insight encouraging improvement in urgent-care delivery. 7i Group provided guidance and support to Sunderland GP Alliance in terms of the development and an ongoing maintenance of this initiative.

East Berkshire Autism and ADHD Service Transformation

Attain, East Berkshire CCG and Berkshire Healthcare FT

In 2019 NHS East Berkshire and partners commissioned an independent review of ADHD and autism services (all ages). A review report was drafted, along with a summary and an implementation plan for transformation.

In order to progress transformation, a multi-agency task-and-finish group was set up which included senior leads from child and adult services and parent/carer representation. The principles of integration and coproduction have been key to every aspect of this work, which has resulted in a new early intervention service, increased investment based on demand and capacity modelling, and an ongoing programme designed to reshape our approach to Neurodiversity.

Clinical Data Improvement Programme

Grant Thornton and Northern Lincolnshire and Goole FT

A collaboration between clinical leads and service managers, senior management and divisional directors, corporate staff and system partners, to ensure the Trust's clinical data accurately reflects the care delivered and the patients treated. We demonstrably increased the accuracy of clinical data for all its uses, improving care delivery, system planning and national performance indicators. We streamlined processes and used innovative digital solutions to improve efficiency. Now clinicians, the executive team and the Trust's system partners can have faith in the clinical data, what it says about the quality of care, and the decisions they make based on this information.

Finalists

Best Mental Health Partnership with the NHS

Innovative new ways of thinking in areas such as suicide prevention, service digitisation, social prescription, and the reduction in restrictive practice are being adopted by organisations across the country keen to ensure that the need for mental healthcare is met. These innovations and improvements cannot be effectively delivered without the support of the private, public and not-for-profit sectors.

Fewer Incidents and Better Care in Inpatient Mental Health Hospitals Coventry and Warwickshire Partnership Trust

Coventry and Warwickshire Partnership NHS Trust (CWPT) has been working in partnership with technology provider, Oxehealth, for the past five years, to develop and deploy a novel patient monitoring platform to improve patient safety and quality of care in inpatient mental health hospitals.

CWPT's clinical knowledge with Oxehealth's technical expertise have complemented each other to create a successful partnership that is delivering improvements across Older Adult, PICU, and Acute mental health settings. The results showed a reduction in patient safety incidents, improved patient and staff experience, and an increase in operational efficiency across all care settings deployed.

Online Mental Health Platform Dr Julian Medical Group

Dr Julian is an innovative mental healthcare platform web and mobile app that increases the accessibility of mental healthcare.

We are partnered with IAPT and mental health services across the country helping them with their service delivery connecting patients almost immediately to mental healthcare therapists by secure video/audio/text appointments using a calendar appointment booking system. Patients get choice of when they want their appointment operate 7 days a week 365 days a year all hours of the day. We match a patient to the correct therapist for them using filters via language (patients can have therapist that speaks their language) and Issue they need help with and offer every organisation we work with their own unique customised white-labelled version of our platform that specific therapists can be added to.

Employment Advisors in IAPT (Improving Access to Psychological Therapies) Ingeus and Derby and Derbyshire CCG

Ingeus provides an employment support service to people engaging with the NHS IAPT (Improving Access to Psychological Therapies) programme in Derbyshire.

Working in partnership with the four IAPT providers (and subcontractors), our team of Employment and Senior Employment Advisors support clients to find new work, return to work from absence, or remain in work with a range of in work support needs.

By delivering specialist tailored support, working collaboratively with clinicians, and with links to a range of support services across Derbyshire, our service contributes to IAPT service priorities, national employment objectives, regional development, and sustainable mental health recovery.

Northampton Integrated Depression Pathway Lundbeck, General Practice Alliance, Northamptonshire Healthcare FT and Mental Health Northamptonshire Collaboration

Pathway data from Lundbeck and a place-based partnership approach in Northampton has developed a biopsychosocial pathway for depression. Timely for our nation as it faces the aftermath of COVID. Our Place brought together Secondary, Primary Care, third sector and spiritual leaders, enabled by the new commissioning landscape. An emerging training centre at Northampton University and community of practice is embedding IT pathways, Apps, and new treatment choices for patients. The pathway is helping deliver better mental health services and improve outcomes for patients. It's replicable and scalable at a time when increasingly people need support with their mental health.

Finalists

Camden Resilience Network

Mind in Camden, Likewise, The Advocacy Project, Voice-ability, Camden and Islington FT and Camden Council

Camden's Resilience Network is a collaboration between voluntary sector mental health providers and Camden and Islington NHS Foundation Trust, providing coordinated, person-centred and flexible community support in response to service users' self-defined needs. This may include regular check-ins from a caseworker, therapeutic support and coping strategies, befriending, practical support, online groups and services, linking to employment support and peer mentoring and linking to wider council and community welfare and online support offers.

The service brings together the strengths of diverse organisations and gives the voluntary sector a crucial role in supporting recovery and resilience, leading to less reliance on NHS services.

Supporting the Crisis Care Pathway through Digital Innovation

S12 Solutions, Hampshire and Isle of Wight Partnership of CCGs and Hampshire and Isle of Wight STP

In 2019, Hampshire and Isle of Wight CCGs and STP (HIOW) adopted S12 Solutions to support partnership working in the mental health crisis care pathway. HIOW's analysis had identified that Mental Health Act (MHA) assessments were sometimes delayed by manual processes used by Approved Mental Health Professionals (AMHPs) to organise section 12 (s.12) doctors, increasing patient distress and pathway inefficiency. S12 Solutions, an app and website, addresses this challenge by connecting AMHPs with s.12 doctors. Wessex AHSN's evaluation found improvements in MHA assessment team organisation, compliance and morale, and the platform is now in use across the entire ICS footprint.

Bringing Digital Mental Health Support to Young People

SilverCloud Health and Northpoint Wellbeing

Northpoint Wellbeing deliver Child & Adolescent Mental Health services (CAMHS) in Calderdale and therapeutic services in Leeds schools. Northpoint partnered with the SilverCloud clinical team in 2019 to review the need in children's services. The research resulted in the development of new digital therapy programmes to treat anxiety in young people and to provide support for parents/carers. Collaborating with young people was crucial to the development and testing of the programmes. The impact has been positive: 91% found the programme helpful; 92% found it supports them towards their goals. Treatment is easy to access and waiting times have been reduced.

Going digital: Population Based Mental Health Support for the Communities of Chorley, South Ribble and Greater Preston

Togetherall and Chorley, South Ribble and Greater Preston (CSRGP) CCGs

In 2015, Togetherall and NHS Chorley, South Ribble and Greater Preston (CSRGP) CCGs began working together to improve the mental health and wellbeing of local residents through the use of online, safe peer support (Support Network) and online therapy. CSRGP CCGs have expanded availability of Togetherall from a small number of Support Network licences and online therapy sessions for a select group of patients, to a population wide Support Network agreement and extensive online therapy contract. The successful partnership also played a key role in the wider adoption of Togetherall throughout Lancashire and South Cumbria's Integrated Care System, to support the wider North West population with their mental health and wellbeing through COVID19.

Finalists

Leicester, Leicestershire and Rutland Suicide Audit and Prevention Group **Turning Point**

The Leicester, Leicestershire and Rutland Suicide Audit and Prevention Group was established in 2017 in recognition that the NHS cannot tackle suicide alone. The partnership has delivered increased awareness and understanding around suicidal ideation and/or self-harm, improved service accessibility and better joint working between partners. An integrated multi-agency dataset was established to enable 'Real Time Surveillance' of suicide rates and the group has raised awareness among the public and professionals of local mental health support. The strong working relationships developed through the partnership have enabled greater integration across statutory and 3rd sector services resulting in more person-centred and holistic support.

Best Pharmaceutical Partnership with the NHS

The NHS has increasingly worked with pharmaceutical companies to deliver improved services to patients. Partnerships between trusts and the pharma industry are varied and represent a range of projects from access and treatment pathways to service and capacity improvements. The judges were looking for innovative projects which demonstrate best practice and deliver benefits which would have been impossible for the NHS to do by itself.

Integrated Multi-Disciplinary Respiratory Team **Boehringer-Ingelheim and Oxfordshire CCG**

Through collaborative partnership working, Oxfordshire CCG and Boehringer Ingelheim brought together their collective skills and expertise to improve care and outcomes for respiratory patients in Oxfordshire. Working with local healthcare providers they piloted a multi-disciplinary integrated respiratory team (IRT). This led to timely, coordinated care closer to home for respiratory patients. The proactive and preventative approach showed potential to reduce system costs and resulted in improved patient experience and outcomes. This multi-disciplinary healthcare model is potentially replicable in other long-term conditions and across UK healthcare systems and has generated interest nationally.

Reducing Chemotherapy Day Case Wait Time for Patients with Soft Tissue Sarcoma: A Nurse Led Approach to Improving SACT **Eli Lilly & Company and The Beatson West of Scotland Cancer Centre**

This partnership gave patients with a terminal diagnosis of soft tissue sarcoma the most valuable of gifts – time. By implementing a new model of care patients no longer spent a full day waiting in hospital for systemic anti cancer treatment. The patient focused new way of working provided patients with continuity of care, saved the hospital service valuable resource and gave patients half of their day back each time they attended for treatment.

Improving Outcomes and Health Inequalities for People Living with HIV **Gilead Sciences and NHS Partners**

With a 30 year presence across the continuum of HIV care, Gilead continues to identify innovative ways to address evolving needs of people living with HIV and seeks opportunities to work with healthcare systems to address these needs. The Outcomes and Services Support programme has and continues to partner with the NHS to support HCPs in identifying gaps in care versus standards, educates on the importance of long-term health and helps to embed best practice as routine. It is scalable, efficient and supports the NHS to enable PLWHIV to achieve the best possible health. Future support aims to further address health inequalities (e.g. older age HIV and Trans people).

Finalists

You First Patient support programme **Novartis and Bionical Solutions**

You First is a patient support programme that works in partnership with the NHS, with over 1000 patients being cared for in their own home. The service is designed to meet individual's needs and work alongside the expertise of the NHS healthcare team.

This tailored programme offers education, psychological support, clinical assessments and phlebotomy. Working collaboratively with our colleagues in the NHS has been particularly valuable during the pandemic. Patients have continued to receive our nurse support to enable them to stay on therapy, whilst reducing the need for them to attend hospital appointments.

Partnering with the NHS to Highlight the Importance of Immunisation During Covid-19 Lockdown **Pfizer**

During the early stages of the COVID-19 outbreak, UK vaccination teams were concerned about whether childhood immunisation rates would remain stable, particularly time sensitive vaccines. During the first lockdown an initial drop in uptake of almost 20% was observed for some routine vaccination programmes in England.

Pfizer UK's ambition was to respond to an NHS request to rapidly support, by raising awareness of public health assets that could help Healthcare Professionals to raise awareness of routine immunisation with their patients.

Pfizer achieved this by working in partnership with the NHS, putting patients first and supporting the needs of our customers.

Adult ADHD App **Takeda Service Development Team, Avon and Wiltshire Mental Health Partnership Trust and Leicestershire Health Informatics Service**

The Adult ADHD App is an innovation that is being developed through a Joint Working Project between Avon & Wiltshire NHS Trust and Takeda. The App design allows for patient health outcomes to be captured at baseline and compared to other significant touch points in the patient's care. Outcome measures are a powerful means to demonstrate the clinical effectiveness of a care plan. Currently, rating-scales rely heavily on manual data entry, the App will free up clinical time, which in turn should increase capacity in the service. The App allows for better patient monitoring at both individual and service level.

Best Healthcare Provider Partnership with the NHS

For many years, the NHS has worked with independent healthcare providers to help at times of high demand. Outsourcing some procedures has been commonplace but more recently patients have been able to choose to go to private providers under Patient Choice. Private companies have played a major role in running treatment centres and, most recently, they have won tenders for whole services. This award will go to a company which has helped the NHS by providing excellent services.

Streamlining MSK Services in Brent **Connect Health and Brent CCG**

Connect Health began working with Brent CCG in January 2019, providing NHS community MSK physiotherapy and a clinical assessment and triage service (CATS).

The partnership has focussed on continuous improvement, tailoring the service to the diverse needs of the community, including having multiple language speaking clinicians. A dramatic impact on streamlining MSK pathways, has resulted in a huge reduction in appointment waiting times, from over 12 weeks to just 5-10 days. The knock-on impact also saw an impressive reduction in patients needing MRI scans (reduced by 50%+) or secondary care appointments for surgical review (21% reduction in T&O referrals).

Finalists

Innovation in MSK to Preserve Services for Future Generations in Herts Valleys **Connect Health and Herts Valleys CCG**

Leading community services provider, Connect Health, began working with Herts Valleys CCG in early 2018 to introduce a patient-led, integrated specialist MSK service, in collaboration with GPs, West Herts Hospital Trust and the CCG.

Patients can access services including physiotherapy, pain and community rheumatology through a single point of access and multi-professional specialist care depending on need. This approach has resulted in a 41% reduction in waiting times, satisfied patients (with eight out of ten saying they would recommend the service to friends and family) and year-on-year savings for the CCG of £2.5m, despite a 13% increase in demand for services.

A partnership delivering additional value through surgery managed services **Genmed and South West London Elective Orthopaedic Centre**

Genmed became SWLEOC'S managed service partner in 2016. Genmed provides funding to replace ageing equipment and enables investment in new technologies; takes responsibility for the availability of theatre equipment, instruments, and consumables to avoid cancelled procedures; and to work in partnership with clinical and operational staff to promote financial and operational efficiencies.

As its proud partner, Genmed celebrates SWLEOC's successes and mirrors the dedication of SWLEOC staff. Partnerships like ours provide clear benefits and ultimately help to improve patient care. SWLEOC itself receives accolades for operational efficiency and clinical excellence being used as an exemplar for elective surgery post Covid.

Pharmacist-Led Review of High-Risk Asthmatic Patients **Interface Clinical Services and Mid and South Essex Health and Care Partnership**

Mid and South Essex HCP partnered with Interface Clinical Services as a COVID response aiming reduce risk and improve outcomes for asthmatic patients. During a national crisis, this partnership shows that collaboration between NHS organisations and independent providers can enable innovative and impactful programmes to be deployed at scale and pace.

Delivered during a pandemic, the initiative provided essential and optimal care to more than 9,000 patients. The use of a virtual delivery model enabled continuity of care whilst patients continued to isolate, socially distance or shield thus reducing risk for patients and healthcare professionals alike.

Primary Care Network Workforce Planning Support **OneMedical Group, Cheshire and Merseyside Primary Care Academy and Cheshire West Integrated Care Partnership**

Amid the global pandemic, Primary Care Networks nationwide were required to submit a 5-year workforce plan to demonstrate how they intended to maximise available funding. With Covid-19 resulting in the redeployment of many core NHS staff, capacity to support PCNs was limited. As an independent provider of primary care at scale OneMedical were uniquely placed to respond, offering capacity and expertise whilst sharing best practice. OneMedical worked in partnership with Cheshire West ICP to design and facilitate a virtual programme of support, delivering video workshops and providing tools and templates to shape innovative workforce plans for the future.

Homeless Alliance Response Team (HART) **Rochdale Health Alliance, The Local Soup Kitchen and Wider Health and Social Care Services**

HART is a voluntary service established by RHA, a non-profit GP Federation, providing healthcare from a Rochdale soup kitchen to clients who are either homeless, living in temporary accommodation or sofa surfing. In partnership with other volunteers from across health and social care sector HART provides; GP consultations incorporating prescribing, nursing assessments, sexual health, dental, drug and alcohol and mental health services to meet clients expressed needs. With the support of local agencies, HART enables signposting and connection to support and provides an open access service allowing all those that need help to receive support with no one turned away.

Finalists

Responding to the COVID-19 Pandemic **Spire Healthcare and the NHS in England, Wales and Scotland**

Spire Healthcare led the independent sector into a unique partnership with the NHS to provide support to the NHS during the pandemic. During 2020-21, Spire's 39 hospitals across England, Wales and Scotland put their staff, facilities and services at the disposal of the NHS and provided treatment and diagnosis for over a quarter of a million NHS patients whose care would otherwise have been delayed or cancelled. Much of this was urgent or life-saving treatment for people with cancer or cardiac conditions and Spire also helped to restart orthopaedic care for people in chronic pain. Spire's support laid the foundations for a longstanding partnership between the NHS and the independent sector, which will help the entire healthcare system in recovering from the pandemic.

Supportive, Palliative and End of Life Care for All: Reliable, Responsive, Cost-Effective 24/7 **Consultant Support to NHS Partners and Hospices** **Supportive Care UK**

Supportive Care UK Ltd is an independent organisation, specialising in the provision of supportive and palliative care services to Hospices and the NHS. Our unique portfolio of senior palliative consultants and experienced business leaders has facilitated the development of remote consultations 24 hours a day, 365 days per year to support struggling services. The combination of expert advice underpinned by our robust governance structure has enabled hospices and hospitals to retain their specialist status and provide crucial care to complex and end of life patients, whilst delivering a significant cost saving.

Establishment of Two CQC Registered Wards at Westview Community Hospital and Westbrook House Integrated Care Centre **TFS Healthcare and Kent Community Health FT**

TFS Healthcare worked in partnership with Kent Community Hospital Foundation Trust to provide a team of Healthcare professionals for two CQC registered escalation wards during the most pressurised times the NHS has ever faced. These wards, without TFS, would have been left empty. The clinically-led managed service offered a step-down pathway for patients, following an acute episode, ensuring they remained local to their families. TFS are proud to have partnered with the Trust in these challenging times which was affirmed in a recent comment - "As a Trust we have complete faith in TFS and the exemplary service they provide"

Best Acute Sector Partnership with the NHS

This award will recognise projects and partnerships leading the way in delivering continuous improvements in patient flow, clinical performance, staff retention and wellbeing, safety and many more, or developing innovative new ways of delivering acute sector care. Judges were interested in those improvements and innovations that have been genuinely co-produced by the NHS and private sector.

An NHS Workforce Revolution: Our 3 month transformation journey to becoming one of England's leading alternative medical workforce employers **Attain and Mid Cheshire Hospitals FT**

Faced with increasing volumes of clinical activity and a desire to embrace new ways of working, Attain and Mid Cheshire created a revolutionary strategy and implementation plan to develop an alternative medical workforce.

Forensic levels of research across more than 30 trusts nationally identified successful pockets of practice and combined efforts led to an increase from 4 to 21 Physician Associates employed by MCHFT within weeks of the development of the strategy.

This led to the Trust becoming England's leading alternative medical workforce employer, our model was shared by national workforce bodies, and this provided a lifeline to a range of key services throughout the pandemic.

Finalists

Establishing a COVID-19 Assessment and Admissions Unit **Consultant Connect and Ninewells Hospital and Medical School, NHS Tayside**

The COVID-19 Assessment and Admissions Unit was set up to ensure access to timely care by providing pre hospital decision support, assessment and admission for patients with suspected or confirmed COVID-19.

The Unit demonstrates collaborative mobilisation at pace. The decision support line has taken over 7,000 calls. 30% of patients discussed have been safely cared for out of hospital and of those who attend for assessment, a further 30% were not admitted. Patients for admission are rapidly assessed and transferred to the most appropriate setting. Frontloading of senior clinical decision makers and a multi-front door model has ensured that Tayside delivered high quality timely unscheduled care throughout the pandemic winter.

Food Glorious Food! **Medirest, Compass Group UK&I and Royal Surrey FT**

Medirest the specialist healthcare division of Compass UK&I have partnered with the Royal Surrey Hospital NHS Foundation Trust for 26 years. Starting in April 2018, the Trust with Medirest undertook an ambitious plan to improve patient and staff dining. The project has realised a saving of over 35,000 clinical hours, a 17% increase in patient satisfaction and an investment of £400k. Additionally, a valuable 141m² of space was released for clinical use, food waste has reduced from 4-2.5% and there has been an impressive 33% reduction in energy use. True testament to clinical and non-clinical service alignment!

DAB111: Introducing Direct Access Booking from 111 into Urgent and Emergency Care **Medway and Swale Integrated Care Partnership**

Working as a system partnership, utilising the skills, expertise and motivation of clinicians, managers and technology leads, we delivered one of the most complex pathway redesigns in Urgent and Emergency Care. Adopting a digital platform to underpin the change, we accelerated a positive change through our leads as one team in the local economy and benefitting regional localities with their rollout.

Pioneering DAB 111 for Kent and Medway, designing, developing and implementing the change, sharing in real-time project documents, with other regional UECs. The design and implementation took place during the height of the global COVID pandemic to benefit patients.

Digital Staff Bank **Patchwork Health and London North West University Healthcare Trust**

With COVID-19 placing huge pressure on already stretched staffing resources and causing high levels of worker burnout, Patchwork co-developed a temporary staffing solution in partnership with London North West University Healthcare NHS Trust. Achieving significant and sustainable results at the epicentre of the pandemic and beyond, our digital staff bank provided a unified solution to tackle staff absence and rising demand. By growing the bank from just 265 to over 2,000 clinicians, Patchwork filled an extra 500 shifts each month to maintain safe staffing levels, easing the pressure on front-line staff and ensuring safe patient care.

Qubit Patient Management System **Qubit Health and Imperial College Healthcare Trust**

The Qubit Patient Manager (QPM) is a software platform developed in partnership with Imperial College Healthcare NHS Trust to support management of elective care. It combines patient tracking, validation and data quality tools to allow NHS staff to track and report on their patients' pathways from point of referral through to treatment and discharge.

QPM was designed with NHS staff involved in every stage of elective care management – by understanding their workflows and requirements the platform automates manual processes and provides tools to increase efficiency in validating records and reduce human error.

Finalists

Thoracic Service

Spire Manchester Hospital and Manchester University FT

Spire Manchester Hospital, alongside Manchester Foundation Trust - Wythenshawe Hospital; have undertaken a new service aimed at supporting waiting lists at the Trust for patients who have been diagnosed with lung cancer. By implementing robust patient pathways and processes, and working closely with Wythenshawe Hospital, the team aimed to introduce thoracic surgery both safely and efficiently into the hospital.

This project made tangible advancements to the safe care of patients because although Spire Manchester had the capacity to safely carry out this service, they had never undertaken thoracic surgery before. It was a completely new service and there was a lot of new infrastructure that relied on collaborative working.

Best Not for Profit Working in Partnership with the NHS

Partnerships between the third sector and NHS organisations are almost as old as the NHS itself. Volunteering and fundraising are very much part of the altruistic nature of many who want to support the NHS. However, many charities also provide much needed services which the NHS can't necessarily provide on its own. This award has been designed to recognise the valuable contribution that this sector plays in helping the NHS deliver services.

Peer Support Work Partnership Project

Acorn Recovery Projects and Lancashire and South Cumbria FT

In true Partnership with Lancashire and South Cumbria NHS Foundation Trust (LSCFT), Acorn Recovery a small charity, part of The Calico Group has introduced Peer Support Workers within Mental Health Teams across the Fylde Coast since 2019. Staff with lived experience of mental health and various social issues work closely with clinicians, psychiatrists, GPs and specialist Mental Health nurses, providing a unique perspective. We also provide co-produced, peer lead groups and bespoke training packages to break down the barriers and build trust at all levels. At the heart of our fantastic outcomes is our strong, values led partnership.

Downshall Intergenerational Provision

Age UK Redbridge, Barking & Havering, NELFT, Downshall Primary School and London Borough of Redbridge

Downshall Intergenerational Provision (DIG) is the UK's first older adults activity centre, permanently embedded within a school. We provide a social hub that brings together older adults and reception class children at Downshall Primary three days a week from 10am to 1pm, providing structured activities, incorporating the ideas behind Cognitive Stimulation Therapy whilst still following the National Curriculum. Referrals are from Redbridge Older Adults Mental Health Team, Memory Service and AgeUK. The adult participants are chosen due to loneliness/social isolation and risk to mental health and quality of life.

Beyond a Stem Cell Transplant: Ensuring Long-Term Support for Patients

Anthony Nolan

A stem-cell transplant is a life-saving procedure, but recovery is both physically and psychologically challenging with late-effects common. The importance of long-term follow-up is widely recognised but unfortunately access to support is not always there.

This project funds healthcare professionals to raise the standard of post-transplant care in the busiest UK transplant centres. They provide nurse-led clinics, psychological support, and are an important dedicated contact providing access to high quality information and facilitating co-ordinated care.

Following the programme, research showed 87% of patients knew who to contact and took steps to improve their health and wellbeing.

Finalists

Project Regroup Criminal Justice System Whole Care Pathway in Nottinghamshire and Lincolnshire

Care after Combat, Project Nova and Nottinghamshire Healthcare FT

The Regroup partnership provides a co-ordinated and holistic whole care programme dedicated to supporting veterans and their families, struggling with transition from the forces, often resulting in criminalisation.

Regroup covers pre-prison, prison and post prison activity, and in line with the armed forces covenant supports and provides rehabilitation to offenders working collaboratively with key stakeholders and particularly mental health and well-being organisations.

Operating in an extremely challenging environment, Regroup has had significant success in preventing and reducing offending whilst supporting veterans in prison, emphasising health and well-being activity, and providing social stability. The ambition is for national dissemination of service.

A Skill Exchange and Timebank for Improving Health and Care Services

Hexitime CIC

Hexitime uses its unique technology to support healthcare organisations and networks to maximise the potential of their workforce's skills and ideas. Formed in 2018 by NHS staff, Hexitime remains the only national timebank in UK healthcare and continues to deliver value to NHS partners as a not-for-profit CIC. A timebank is a system where users trade their time equally as a currency, not money. Hexitime focusses its timebank on trading time to improve healthcare services, and is delivered with partnerships across ICPs, AHSNs and national networks to remain free at the point of use as an open national platform.

A Connected Care Platform to Reduce Emergency Admissions and Detect Early Patient Deterioration Using Remote Digital Technology

Mastercall Out of Hospital Healthcare

Stockport's Local Authority partnered with Mastercall to provide a technological enhanced remote monitoring service, covering care home and community residents to monitor and enhance care and management of chronic disease and COVID-19.

A pilot sample of 250 patients over a six month period (extended due to COVID) and designed to reduce non-elective admissions to the local acute trust, as well as improve patient care by identifying early, and often subtle, physiological changes.

Connected through a remote access monitoring portal and managed by a multidisciplinary clinical team for triage and visiting where appropriate.

The service has revolutionised the way we can provide high quality health care in the future.

NHS Volunteer Responders

Royal Voluntary Service, NHS England and GoodSAM

At the start of the pandemic, it was clear that the NHS would be under extreme pressure. When 2m people were asked to shield, it was immediately clear that we needed an urgent solution to support them and other vulnerable citizens to stay at home and stay safe. This included supporting with shopping, check-in phone calls, transport to medical appointments and since December, supporting at vaccination sites.

The extraordinary solution was the NHS Volunteer Responders (NHSVR) scheme. A rapidly deployed England-wide volunteer programme. NHSVR was commissioned by NHS England and is delivered in partnership with Royal Voluntary Service and GoodSAM.

Finalists

Supporting Staff Wellbeing through Reflective Practice **The Point of Care Foundation**

The Point of Care Foundation's development of Team Time during the Covid-19 pandemic has offered a safe and supported space to enable healthcare staff, both clinical and non-clinical, to reflect on the emotional challenges of working amidst the uncertainty, tragedy, sadness, guilt, frustration and more, of the last year. Without Team Time many members of NHS staff would not have had the opportunity to acknowledge and reflect together on the emotional impact of working in the NHS during a global pandemic. Having the space to do so has been valued highly amongst attendees and organisations across the UK and Ireland.

Co-producing Wandsworth **Wandsworth Community Empowerment Network and South West London Health and Care Partnership**

Recognising that a different approach is required to deliver the ambitions of the NHS Long Term Plan and address the disproportionate representation of ethnic minority groups with long-term conditions, the partnership uses an asset-based community development approach, mobilising voluntary, faith and community networks, upskilling trusted local people and community assets to improve the health and wellbeing of their communities. Community venues, trained health coaches and volunteers provide infrastructure to deliver a range of interventions including community-led health clinics programme, identifying people with previously undetected conditions, enabling timely diagnosis and treatment to reduce their risk of ill health and hospitalisation.

Most Effective Contribution to Patient Safety

The adoption of new technologies, enhancements in education and training, or complete redesign in working practices all play their part in risk reduction, and partnership working is fundamental to these developments. This award will recognise those projects and partnerships that have in some way improved the identification and reduction of risk to patients or helped develop a culture in which incidents are reliably reported, investigated, and learnt from."

Improving Communication Between Frontline Healthcare Staff and Patients **CardMedic**

CardMedic is a unique and innovative website/app designed to improve communication between frontline healthcare staff and patients across any barrier - including visual, hearing and cognitive impairment, language barriers or PPE. Written simply and succinctly by clinical experts, CardMedic is an A-Z collection of digital flashcards replicating clinical conversations around common healthcare topics used to guide the clinical interaction. At its core is an aim to make a positive social impact, reduce health inequalities, and improve patient safety, experience and quality of care. Since launching in April 2020, CardMedic has had >45,000 users in 120 countries and >16,000 app downloads.

Project Green Hospitals: Collaborating across Healthcare to Deliver Time-Critical Care to the Most Vulnerable and Complex Patients during Covid-19 **HCA Healthcare UK**

In 2020, HCA Healthcare UK provided safe, time-critical, complex care on green pathways to thousands of cancer and cardiac patients whose care could not wait. In an unprecedented partnership between the NHS and independent hospitals, HCA UK led the sector by embedding senior team members within NHS bodies to drive the quickest and most appropriate transfer of patients, staff and equipment to maximise patient safety. Recognised by colleagues at competitors and in the NHS, HCA UK is proud to have supported those patients in the national response to Covid-19.

Finalists

Safe and Efficient Remote Sleep Apnoea Diagnosis During COVID-19

Itamar Medical

In response to the near total shutdown of sleep disorder centers during the first wave of the Coronavirus pandemic, Itamar Medical's WatchPAT™One disposable, single-use home sleep apnea test (HSAT), and WatchPAT™Direct mail order HSAT platform, effectively enabled various partnering NHS trusts to continue testing for and diagnosing sleep apnea during the pandemic. These solutions not only allowed for sleep apnoea diagnosis to continue, and even increase in capacity, but simultaneously also freed up clinical staff to deal with frontline COVID-19, and other more pressing tasks, while having patients be fully diagnosed in a perfectly safe and infection risk free manner, without ever having to leave their homes.

Improving Safety and Care for Inpatient Mental Health Patients

Oxehealth, Coventry and Warwickshire Partnership Trust, Oxford Health FT and South London and Maudsley FT

Coventry and Warwickshire Partnership NHS Trust, Oxford Health NHS Foundation Trust, and South London and Maudsley NHS Foundation Trust have partnered with Oxehealth, to deploy a novel, contact-free and vision-based, patient monitoring platform, Oxevision. The aim was to address challenges in patient safety, safety in seclusion, and quality of care (particularly sleep quality) in inpatient mental health hospitals.

Results showed a reduction in patient safety incidents (falls, self-harm, and assaults), a positive impact on the quality of physical health monitoring in seclusion, a significant improvement in patient experience due to less disturbance at night, and improved operational efficiencies.

A cautionary tale

Spire Healthcare

'A cautionary tale' is a story of a memorable patient and colleague incident that has driven the importance of a Just Culture response for learning and has helped to reduce the incidence of Never Events across Spire Healthcare.

The challenge of making incidents invoke thinking and impactful learning is an aspiration held by colleagues around Spire Healthcare. The incident was re-enacted on film by the team with the patient's consent.

We have shared the film with the wider healthcare community to increase its impact and to raise awareness of the benefits it has generated and continues to give.

Insulin Safety: Getting It Right

Trend Diabetes and Orange Juice Communications

Insulin is one of the most high-risk medications worldwide. Over 1.3 million people with diabetes, in the UK, use insulin. NHS Improvement recommends that all healthcare professionals (HCPs) handling, prescribing, or administering insulin receive regular training. Knowledge and skills vary and insulin error is common.

The aim of the project was to upskill healthcare professionals in insulin safety and reduce insulin error. Free online and hard copy resources were developed and distributed throughout the UK. These included leaflets for people with diabetes, and crib sheets, a PowerPoint presentation, and insulin safety eLearning for HCPs and organisations. User feedback was excellent.

Placental Growth Factor Testing

Yorkshire & Humber AHSN and Calderdale and Huddersfield FT

40,000 women each year are admitted to hospital with suspected pre-eclampsia. Introducing accurate blood testing will help identify those really in need, alleviating pressures on NHS resources, and allowing women to continue their pregnancy without the undue worry suspected pre-eclampsia can cause.

Yorkshire & Humber AHSN have been working with Calderdale and Huddersfield NHS Foundation Trust to introduce Placental Growth Factor-based testing (PLGF). Working in collaboration with Roche and Doncaster Hospitals NHS Trust, this project has led to 253 women being safely discharged and has saved approximately £418,968. Our expectation is that these tests will be fully adopted throughout Yorkshire.

Finalists

Most Effective Contribution to Clinical Redesign

Winners of this award will be a business which has working in partnership with an NHS organisation to substantially improve the service and redesign treatments, departments or service connections in a specific area. Judges were looking for tangible transformation in the approach to treatment with new systems and processes, recording techniques, technology and training. Resulting in improved efficiency, capacity and patient outcomes.

CAMHS Access Assessment & Brief Interventions Team **Hertfordshire Partnership University FT**

The team supported the service managing increased case loads from point of referral into the service. Leading to HPFT CAMHS setting up one of the few Access Assessment & Brief Interventions Teams within CAMHS in the UK by: clearing the backlog, focusing on the SPA into CAMHS services, managing referred needs from point of contact thereby reducing waits, reviewed SPA processes by ensuring needs based assessments, collaborated with service users/customers to shape the service.

The team was embedded between the SPA and Access Pathways for CAMHS working on clearing a 600 case backlog, reducing re-referrals, meeting 28 day KPIs, reducing complaints, raising service visibility.

Spreading Video Group Clinics **The Redmoor-ELC Partnership**

Consultations are the DNA of the NHS. By changing from one to one to group consultations, clinicians and patients grow and learn. In 2020, NHSEI's General Practice Nurse Ten Point Plan team and The Redmoor-ELC Partnership planned a modest trial of video group clinics (VGCs) with eight pioneers. When the pandemic hit, they spread this untested innovation and helped over 700 primary care teams and their patients to cope and stay connected through Lockdown and beyond. Swiftly refining a flexible, interactive learning programme and assuring indemnity cover alongside robust confidentiality and consent processes meant 74% of those trained say they will continue with VGCs. Over 2,500 additional people will be trained in 2021/22.

Improved Faecal Calprotectin Care Pathway **Yorkshire & Humber AHSN and York Teaching Hospital FT**

Inflammatory Bowel Disease (IBD) affects 1 in 133 people in the UK, for these people the delay of diagnosis can have a significant impact on their physical and mental health. Yorkshire & Humber AHSN and York Teaching Hospital developed an improved pathway to support GPs to refer patients with suspected IBD and manage those without. Evaluations demonstrate savings of up to £160,000 including £42,000 in endoscopy, a significant reduction in unnecessary outpatient appointments and colonoscopies, and a reduction in waiting times for patients, meaning the right people get the right treatment at the right time.



Finalists

Workforce Innovation Award

This award was open to companies that provide a service to the NHS that demonstrates innovative use of an administrative or organisational product that improves the quality, safety and cost effectiveness of care. The judges looked for evidence that one or more trusts have adopted the innovation and that it has made a difference to them.

Maternity Direct: A Midwife in Your Pocket **Acadian and Mid and South Essex FT**

Maternity Direct is UK's first telemedicine chat app connecting pregnant women with registered NHS midwives via secure text chat for non-urgent queries and storing their chat in the Trust's electronic medical record system. Created by Mid and South Essex NHSFT and innovative software developer Acadian Limited, it frees Midwifery time and resources and prevents attendance at alternative services in the acute or community. To date, midwives have engaged with 9,000 women in 23,000 chats and 80% of users responding to a survey stated they would have attended elsewhere equating to £134,433 cost avoidance in Year 1 and £444,586 annually thereafter.

Chrysalis: A New Approach to ADHD Case Management **ADHD 360 and Disrupt**

Diagnosis and treatment of ADHD across the UK are characterised by unacceptably long waiting lists imposing unnecessary disruption on families and communities. ADHD 360 created an innovative transformational business model to address the challenges: automating processes, maximising new technology in their bespoke 'Chrysalis' enterprise system, and harnessing the power of the internet for patient engagement. They removed bureaucracy, improved productivity, enhanced patient safety and reduced waiting time to 14 days (others measure in years) with a larger than average patient list. These initiatives allowed for transformation of workforce culture from administration to patient support, boosting sense of purpose and fulfilment.

Functional Skills Self-Study Programme **Health Education England and bksb**

57% of our working age population have low numeracy skills. Zimbabwe has higher adult literacy than England*. As the largest employer, we know that these facts play out in the NHS. They prevent staff from progressing to higher roles and in some cases impact patient safety. And yet, this issue has been little discussed as a national topic. In April 2020, HEE launched an innovative new approach to tackling this challenge, by funding access to the market-leading software to teach English and maths - bksb. To date this has been taken up by 14,300 learners across 138 employers.

Making Care Coordination Quicker, Easier, and Safer **Infinity Health and London North West University Healthcare Trust**

Infinity Health has revolutionised care coordination in London North West University Healthcare NHS Trust's short-term assessment, rehabilitation and reablement service. With the Infinity digital task management platform, staff no longer use paper notes or lists, and can manage their caseload from anywhere. They add new tasks to the list and check off completed tasks for colleagues to see in real-time.

As a result, staff are collectively saving 7.4-8.6 hours per day. Savings in travel to handover alone have increased some colleagues' capacity to see patients by 1-2 per day. If realised across the service, capacity would increase by approximately 55%.

Finalists

Serving Nearly 3 million Patients with One Connected Primary Care Workforce Bank **Lantum and Greater Manchester Health and Social Care Partnership**

Greater Manchester partnered with Lantum to drive technology for workforce innovation. This initially focused on improving GP workforce resilience, providing local and trained GPs to the primary care workforce, avoiding burnout and agency fees. The partnership now supports the staffing and rostering of COVID hot hubs, track and trace services, community pharmacy, vaccination centres, and GP surgeries across all 10 CCGs. We've created 15 collaborative staff banks, made up of over 24 clinical staff roles which support the delivery of healthcare to patients, the workforce, and the initiatives set out in the NHS People Plan and Long Term Plan.

South Liverpool NHS Treatment Centre's COVID-19 Hot Clinic **Patchwork Health**

When the excessive pressure from high staff turnover was exacerbated by COVID-19, two of Liverpool's largest PCNs partnered with Patchwork to create a collaborative staff bank to meet demand. At speed Patchwork was able to build a bespoke digital bank solution, partnering with 24 practices to establish COVID-19 'hot clinics', which were underpinned by Patchwork's 24-hour support. With an average shift fill rate of 82% and over 500 hours of patient care worked, the bank provided the reactivity and flexibility required to accommodate the volatile nature of the pandemic. Improving outcomes for all stakeholders, the Patchwork app provided flexibility for clinicians, greater visibility and support for managers, and ultimately safeguarded safe staffing levels to meet heightened patient demand.

A Senior Operational Movement: Energising, Connecting and Developing Operational Leaders **Proud2bOps and Sherwood Forest Hospitals FT**

With over 500 members from across the country, Proud2bOps is a community of operational managers and leaders, providing idea exchange, open to be challenged in thinking and delivery, while fostering a safe space of trust, support and respect. We are an independent Network, founded and grown by NHS operational managers who identified a gap in development, support and opportunities for operational leaders to connect and influence as a profession. We work hand in hand with partners from across health and care to share, shape and learn together. We are proud to be leaders in operational management. We are #Proud2bOps.

WorkPAL: Digital Workforce Innovation **Thirsty Horses Solutions and Liverpool University Hospitals FT**

WorkPAL delivers Digital Performance Empowerment.

It connects all staff to the organisations Strategy, Goals, Values and Behaviours and democratises performance. All staff take control of their piece of the organisation's huge performance jigsaw in an open and transparent way. Regular WorkPAL staff/manager interactions drive hugely beneficial organisation data insights that, often for the first time, stops the leadership team from "flying blind" regarding meaningful people and performance data.

10 years ago people wouldn't have believed that we would self-manage our bank accounts on mobile devices. The way we all manage our performance, development and careers is following suit.... WorkPAL is the NHS trailblazer.

Evaluation is the Enemy of Innovation: Enabling Rapid Innovation in Primary Care with National Impact **UXC Group, Devon CCG and Devon STP**

UXC Psychology Group provided change management, research and leadership development support to Devon CCG in the form of the Devon Digital Accelerator. Innovation rates were drastically higher than national averages alongside gains in staff engagement, confidence, stress management and leadership confidence. The project outputs supported national COVID innovation work and has since spread to support whole region innovation and NHSE leadership team development.

Finalists

Local Covid-19 Response Partnership Award

After several weeks of working around the clock to increase capacity, optimise infection control procedures and develop new care pathways as infections rose, and clear and considered public health messaging, the system prevented itself from being overwhelmed. Thanks to these efforts, routine services are beginning to restart and a 'new normal' is being established and this award celebrates the partnerships behind the transformation.

Re-establishing Diagnostic Endoscopy during Covid-19 for Patients with Suspected Cancer **18 Week Support in partnership with Medway FT & Care UK**

During the first wave of the pandemic, 18 Week Support, Care UK (Practice Plus) and Medway NHSFT combined forces to re-establish diagnostic endoscopy for patients with suspected cancers. In delivering a 'green', COVID-secure care pathway in three weeks, the partners removed a waiting-list backlog and recommenced diagnostics at a time when most regional services had halted. Following the partnership's success, 18 Week Support has shared its learnings in two webinars, which were attended by representatives of over 100 Trusts. During the second wave, 18 Week Support were called upon again by Medway NHSFT to drive booking efficiency and support the national effort.

Tracking and Forecasting PPE Usage Across Integrated Care Systems **Adviseinc & the NHS in Greater Manchester Procurement Team**

In the early days of the Covid pandemic, knowledge was power for procurement teams buying vital PPE. Adviseinc, working with Greater Manchester Health & Social Care Partnership, took the individual inventory data held by more than 20 public sector organisations in Greater Manchester, including 11 NHS Trusts and 10 Local Authorities, and, in 72 hours, built Stockwatch - an on-line portal through which procurement professionals could track and forecast PPE usage for Greater Manchester's health and social care economy. Stockwatch provided a 'single source of truth' so that buyers could procure the right quantities of PPE at the right time.

Managing demand and capacity in the community through the pandemic **CF and Central London Community Healthcare Trust**

CF and CLCH worked closely together throughout the first wave of the covid-19 pandemic to develop an interactive demand and capacity planning tool that enabled real time operational decision making, to ensure that CLCH were able to look after their staff and patients despite the unprecedented pressures they found themselves under. The tool helped to manage the safe redeployment of c. 5000 staff, ensuring that the needs of over 2m patients were met and enabled operational performance to improve across all domains despite a national pandemic. The learnings and tool continue to be shared widely across the NHS and consultancy.

Covid Virtual Ward **Doccla and Northampton General Hospital Trust**

At the very start of the pandemic, Northampton General Hospital and Doccla worked in partnership to set-up from scratch a virtual Covid-19 ward for monitoring vulnerable patients at home as if they were in the hospital. Thanks to fantastic teamworking, the virtual ward went live in less than a month, keeping patients safe at home, avoiding infection and freeing beds. Patients and clinicians have been delighted with the scheme, which has now been extended to other pathways at the hospital and has been the template for similar schemes in four other NHS organisations.

Finalists

Greater Manchester Surgical Cancer Hub

Greater Manchester Cancer, The Christie FT and Rochdale Infirmary (part of the Northern Care Alliance Group)

Greater Manchester (GM) is recognised as an area of deprivation with decreased life expectancy. Having recognised the potential impact of COVID-19, a decision to maintain cancer surgery activity during the pandemic was driven through: GM ENDEVERS = ENGAGE, DELIVER, SHARE.

The GM Cancer teams' ambition was to ENGAGE all twelve providers, DELIVER time sensitive surgery at COVID-secure sites and SHARE experiences with other health care providers.

The delivery team included clinical and operational officers to triage, prioritise and allocate patients into available capacity.

Since April 2020 742 patients have had successful cancer surgery; safety, operational and geographical hurdles have been overcome.

London COVID-19 Bank

Patchwork Health

In just 24-hours, Patchwork established the London COVID Bank in partnership with 14 hospitals in response to the overwhelming number of patients being admitted to North West London Acute Trusts. Patchwork enabled digital passporting to redeploy staff seamlessly across all participating organisations, with full interoperability with each Trust's internal staffing systems. At the height of demand, approximately 300 workers were onboarded daily, unlocking an additional 40% capacity to support stretched teams in Acute and Emergency Medicine. Achieving positive outcomes for all stakeholders, the collaborative bank drastically reduced admin for managers, eased pressure on frontline staff with more workers working flexibly, and, ultimately, ensured the most critically ill patients received treatment safely.

NHS Nightingale, London

Royal Free London Property Services and London FT

In response to the national emergency in late March, modelling projected a critical shortfall of ICU beds running into thousands. A team formed by Andrew Panniker and Natalie Forrest were tasked to deliver the first of the NHS Nightingale Hospitals. With great willingness, a group of professionals, contractors and suppliers across the industry came together. The initial brief was to convert the ExCel centre in London from an exhibition centre into a fully functional 3,600 bed ICU temporary hospital. The challenge was to design, construct and commission 500 ICU beds from a standing start within 10-days of mobilisation to meet the anticipated demand.

Family-Focused Multi-Agency Shielding Support for Clinically Extremely Vulnerable Children

Tower Hamlets Together

Covid-19 presented unique challenges to clinically extremely vulnerable children. Shielding in Tower Hamlets meant not attending school, minimal outdoor play and limited social interaction, in the context of high child poverty and overcrowding.

We developed a multi-agency group to ensure that children were correctly identified, and their families and schools were informed. We coordinated calls to all 800 families with CEV children and offered further support calls. Our callers identified significant unmet need and made 903 referrals to services for children and families. We offered 'play-bags' to CEV families to give children the opportunity to play and learn whilst shielding.

Managing Hospital Outpatient Attendances During a Pandemic

Vantage Health

The project was a partnership between London NW UHT, Brent, Harrow, Hillingdon and Ealing CCGs and Vantage Health. The goal was to provide a fully automated platform that allowed patient information to be sent from a GP directly to an appropriate hospital consultant, with no paper or manual intervention. And to allow for the consultant to offer advice and guidance directly to the correct GP. The service needed to connect over 200 practices with some 400 consultant specialists. The result was that over 30% of patients avoided outpatient appointments and that 72% of patients received advice within six hours.

Finalists

Regional Covid-19 Response Partnership Award

The significant challenge presented by Covid-19, and the surge in demand for NHS resources, have required a transformation of the way care is delivered. The NHS could not have mobilised such a rapid and effective response without the support of the private and not-for-profit sectors, so this award celebrates the partnerships behind the transformation seen in the infancy of the pandemic, and those enabling the reset, restoration or recovery of services now the peak has been passed.

COVID-19 Intensive Care Remote Learning Course (CIRLC): Rapid ICU Training for Non-ICU Staff During the COVID-19 Pandemic in the UK **33N, Brunel University London, and Health Education England**

CIRLC, an online learning course devised in just three weeks, prepared over 2,500 NHS staff for redeployment to intensive care units in close to 200 organisations across the UK.

Over 100 critical care specialists, many of whom were shielding due to COVID-19, were able to give their time and expertise as tutors.

The one-day course removed the local training burden, freed up ICU staff to care for critically ill patients and gave healthcare workers across the country greater confidence and skill to provide care where it was most needed.

Dragon's Heart Hospital/Ysbyty Calon y Ddraig **Archus, Mott MacDonald, Q5, Hoare Lea, BDP, Welsh Rugby Union and Cardiff & Vale University Health Board**

Channelling the strength and spirit of the Welsh dragon; this multidisciplinary team of professionals, from all walks of life, came together to deliver a monumental feat of planning, ingenuity and wholehearted commitment to deliver a 1500 bed surge hospital, the largest in Wales and one of the largest freestanding structures of its kind in Europe. This was delivered successfully against a backdrop of significant technical and logistical challenges, but the key challenge was simply the tremendous speed at which the team had to work – to deliver in under 4 weeks.

Life Lines **BT and King's College Health Partners**

Life Lines is a not for profit UK-wide project involving the collaboration of BT, King's Health Partners, Gatsby and other partners to rapidly deploy safe, secure, ready to use BT 4G-enabled tablets to patients in intensive care units.

The tablets enable families to virtually visit their loved ones via video calls, help critical care staff to deliver compassionate support and connects the clinical teams providing care to the patient's family, all in a secure and private environment.

Life Lines ensures patients and their families stay connected at a time they most need to be together.

London Region Covid Out-of-Hospital Support **CF, NHS England and NHS Improvement London Region Team and London ADASS**

The NHS in London during the first wave of Covid-19 faced unprecedented pressures, being the first and most heavily impacted region. Whilst ITU capacity was being rapidly expanded based on modelled demand, there was no model that helped London to understand whether there would be sufficient capacity in community health and social care services. CF supported out-of-hospital models across all five health systems and 32 boroughs of London. The team, working in partnership with the NHSE London, London ADASS and London Councils, co-ordinated discharge studies, modelled likely scenarios and supported leaders to interpret data and make decisions about care provision.

Finalists

Northumberland and North Tyneside Recovery Partnerships **Changing Lives, Turning Point and Cumbria, Northumberland, Tyne and Wear FT**

North of Tyne Addictions Services are made up of Northumberland Recovery Partnership (NRP) and North Tyneside Recovery Partnership (NTRP) and Northumberland Alcohol Outreach Team (NAO). NRP, NTRP and NAO have the same partners which are Cumbria, Northumberland, Tyne and Wear NHS Foundation Trust (CNTW), Changing Lives and Turning Point. We work with anyone in North Tyneside, and anyone over 18 in Northumberland, who are experiencing addiction to alcohol or substances. We are here to help service users get well, stay well and instil hope and belief. We believe recovery is possible for everyone, and we're here to help achieve it.

120 days to Build, Stand-Up, Run and Stand-by NHS Nightingale North West **Ernst & Young (EY), NHS Nightingale North West and Manchester University FT**

NHS Nightingale North West (NNW), hosted by MFT and in partnership with EY commissioned the Emergency Operations Centre (EOC) on 29th March with a simple, yet seemingly impossible goal: 'Build a hospital within 13days and save lives.' Supported by 25 partner organisations the EOC mobilised 17 delivery workstreams to achieve this, admitting the first patient on 13th April.

NNW admitted 100+ patients in the first wave, expanding capacity to support regional demand. Moving into stand-by, NNW Executive and EY team captured lessons-learnt, supporting international projects as well as developing 'Hospital-in-a-box' toolkits for future use. Learning was also used to rapidly mobilise reactivation during wave 2.

Providing Calm, Accurate and Consistent Messaging about COVID-19 to Kidney Dialysis Patients in Wales

Kidney Wales, Paul Popham Renal Fund, Kidney Care UK, Wales Kidney Research Unit and NHS Partners, Welsh Renal Clinical Network (WRCN) a sub-committee of Welsh Health Specialised Services Committee (WHSSC)

Providing calm, accurate and consistent messaging about COVID 19 to kidney dialysis patients in Wales.

We aim showcase and celebrate the ways the NHS, Commissioners, researcher and the leading kidney charities in Wales came together to support extremely clinically vulnerable patients and professionals during the COVID 19 crisis. Over 1,800 hospital-based dialysis patients received tailored information and signposting to specialist support as well as the multi-disciplinary teams who provide direct care. This project is an exemplar to help improve multi-disciplinary collaborations with charities and their patient representatives, research and NHS partners in the future.

Supporting At-Risk New and Expectant Parents through the Covid-19 Crisis and Beyond **Peppy**

Peppy was awarded funding for the TechForce19 initiative, part of the government's Covid-19 response led by NHSX and Public.io. With NCT and LCGB, we supported 1,000+ new and expectant parents at risk of poor mental health and physical wellbeing.

Peppy connected parents to specialist practitioners via chat, virtual group drop-ins and 1:1 consultations for feeding, sleep and mental health support. Results were outstanding: 95%+ engagement, 8.8/10 average rating, 48% reduction of participants with 'possible depression or anxiety' and 250% ROI for the NHS. We have since received funding to support parents in GMEC and launched the Black Mums Matter Too campaign.

Finalists

Transformative Mobilisation: Co-Producing with Barts Shielders through Liberating Structures

Y Lab, Barts Health Trust and Liberating Structures Learning Partners: Happy Ltd, Needs Workshop, Emergency Care Improvement Support Team and NHS England and NHS Improvement

Our initiative, which cultivates belonging, relationships, and empowerment catalyses the types of innovation and mobilisation needed for inclusive pandemic recovery.

Barts Shielders is a partnership between Barts NHS Health Trust and external Liberating Structures practitioners, led by Y Lab of Cardiff University. Barts Shielders was coproduced meaning it was built with and led by clinically vulnerable staff who had to shield. Our partnership purpose was to demonstrate how quality virtual facilitation could meaningfully connect staff, build enduring relationships and new networks with each other and the trust.

BRINGING THE POWER OF CINEMA TO UK HOSPITALS

MediCinema is the only UK charity bringing cinema therapy to patients and those closest to them. We build, install and manage state-of-the-art cinemas in hospitals, which are able to accommodate beds and equipment, screening the latest blockbusters through to classic films.

We are dedicated to improving wellbeing through the magic and simplicity of the shared cinema experience, enabling patients to benefit from some precious normality away from the wards while enjoying the excitement that a trip to the cinema brings.

In a three year survey conducted with over 1,220 MediCinema patients and families, 92% reported that MediCinema helped to improve wellbeing and 92% said it reduced stress and anxiety.

With your help we aim to double our sites by 2025.

To find out more visit: medicinema.org.uk



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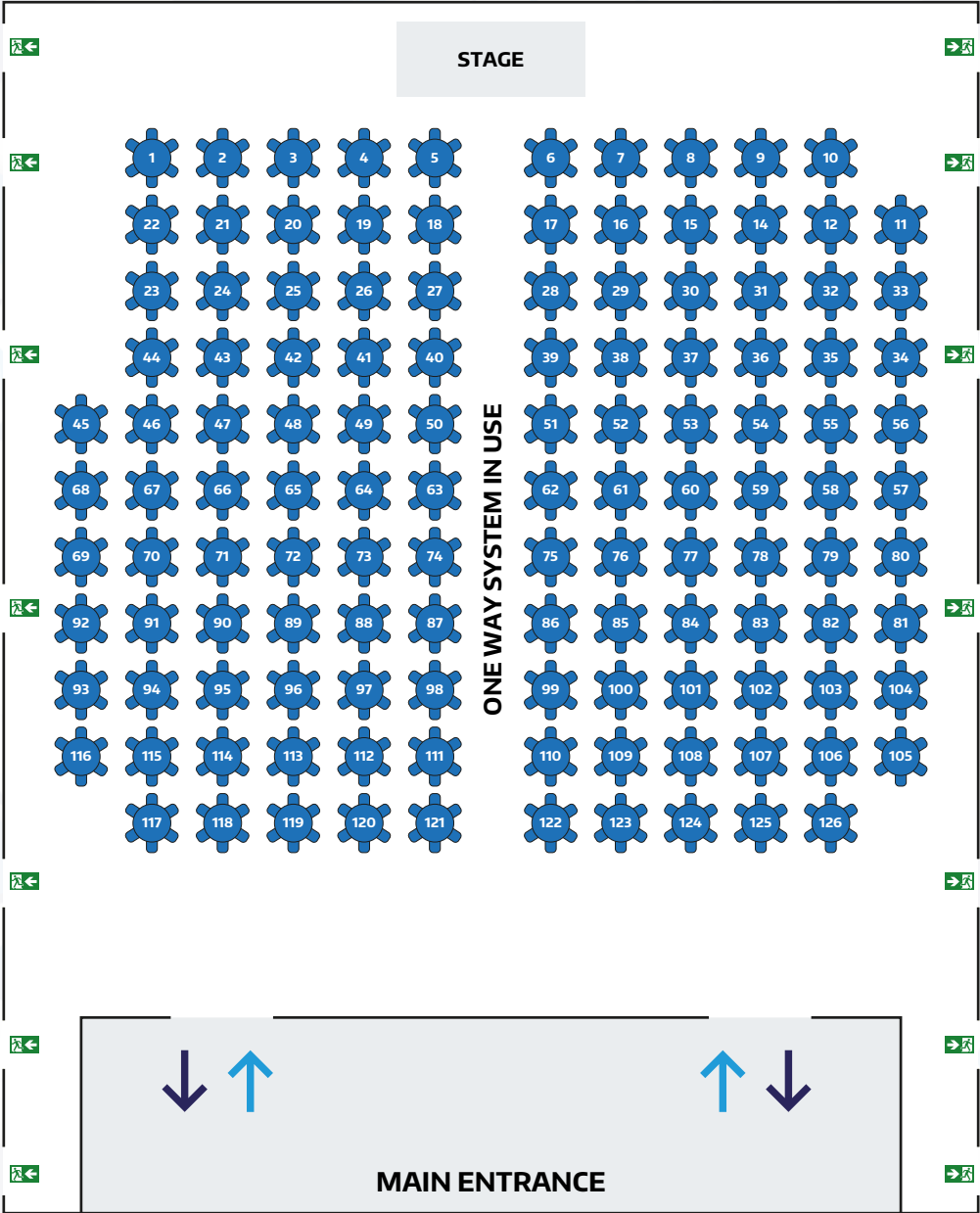
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Table Plan

Please note that the Table Plan is not to scale and is for visual purposes only

We are following Government guidelines and the tables will be spaced over 1m apart with a maximum of 6 people per table



Good luck to all our finalists!

Information on all the winners tonight
will be available on the website!

Thank you to
our supporters

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Professional Healthcare Analysts

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